Care Gram

Visitors in the Surgery Department

Welcome to Licking Memorial Hospital (LMH) Surgical Services Department. We are happy to care for your family member or friend.

Check-in and Registration
When you arrive in the Surgery Department, your family member/friend will register at the desk in the surgery waiting area. Please provide your phone number to Hospital staff for contact with updates, as needed. You also may use the number below to track procedure progress on our tracking board. If you have questions, please ask the registration staff.

Number: _____

Before the Procedure
Your family member/friend will be taken to a pre-op room to prepare for the procedure. You are welcome to wait in the surgery waiting area during this time. Once preparation is complete, a Hospital staff member will come to the waiting area to get you so that you can visit. During this time, details about the procedure, including how long the procedure is expected to take, will be reviewed.

During the Procedure
During the procedure, you may wait in the surgery waiting area. If your family member/friend is having a GI procedure, you may be asked to wait in the pre-op room. Please ask the Hospital staff, if you have questions while you are waiting. You may use the tracking board in the surgery waiting area to track your family member/friend's progress.

After the Procedure
After the procedure has ended, the doctor will speak with you in one of the consult rooms or in the post-op room. Your family member/friend may go to the recovery area (Phase I PACU). During this time, nurses will closely monitor your family member/friend as they wake up. Most patients are in the recovery area for 45 minutes to 1 hour or until they are stable for transfer. The nurses will update you on your family member/friend's progress in about 45 minutes to 1 hour after arrival to the recovery area. If you have questions, please ask a staff member at the registration desk.

A staff member will contact you when your family member/friend is transferred to post-op (Phase II) or to their inpatient room. If your family member/friend is going home after the procedure, the post-op nurse will review instructions with both of you.

Licking Memorial
Health Systems

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The length of time spent in post-op varies. Once discharged, you will be asked to bring your vehicle to the exit. A Hospital staff member will assist your family member/friend to the exit and into the vehicle.

After Hours Procedures

If your family member/friend is having a procedure after hours, the registration team may not be present. If you have any questions during your time in surgery waiting area, you may call the surgery team by using the red phone at the desk. Please use the numbers listed below:

- (220) 564-7255 – Recovery Area/Phase I PACU
- (220) 564-7250 – GI Lab
- (220) 564-7247 – Pre-op and Post-op

To Make Your Stay More Comfortable

Restrooms are available in the surgery waiting and pre-op/post-op areas. There is complimentary coffee available in the surgery waiting area and vending machines located on the LMH First Floor near the fireplace. Food and drink can also be obtained at the Main Street Coffee Shop located on the LMH First Floor near the main entrance, and the Main Street Café located on the LMH Ground Floor near the visitor elevators.

This Care Gram is for information purposes only. It may become out-of-date over time. Ask a doctor or a healthcare professional about your specific condition.