2017Annual Report LICKING MEMORIAL HEALTH SYSTEMS

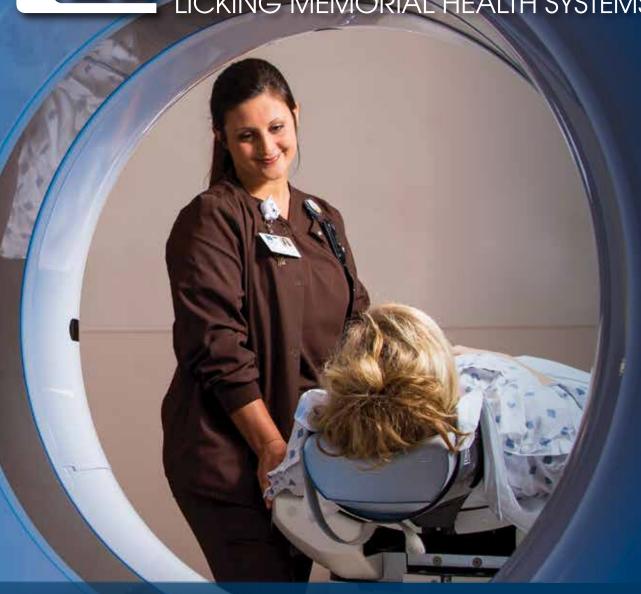




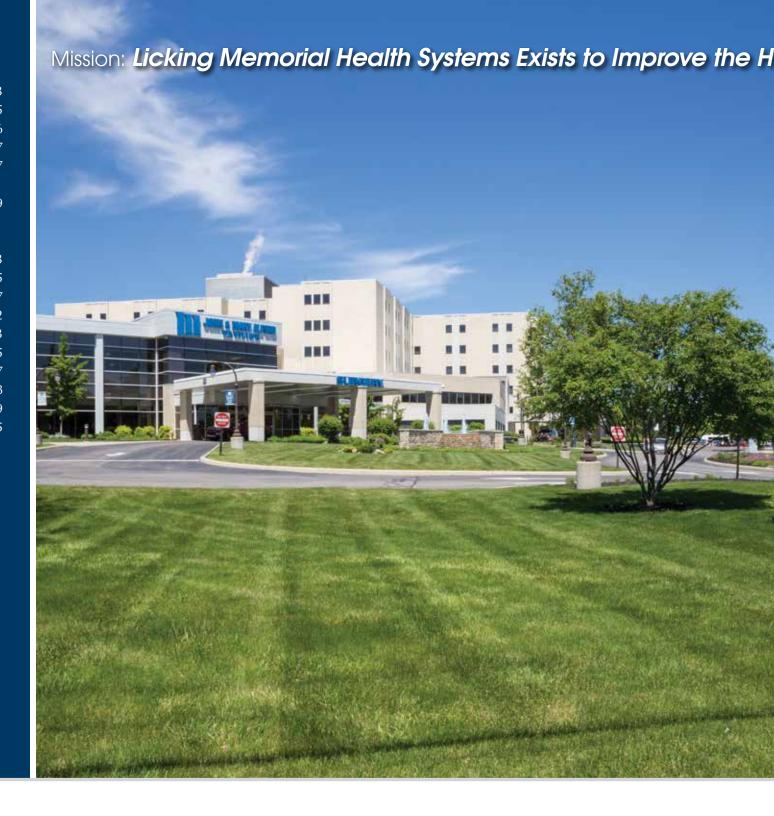






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A Message from the President...

We are proud to have touched many lives in the community over the past year with our quality and innovative care. High expectations and a strict focus on our patients' best interests lie at the heart of our mission to improve the health of the community. It takes our employees' consistent, unwavering dedication to achieve the highest level of technology adoption that is not commonly found in most community hospitals. Licking Memorial Health Systems is vigilant about patient safety, as evidenced by this year's accomplishments listed on pages 8-9. Additionally, we have earned an excellent record and national recognition for meeting the highest safety standards in the U.S.

We care deeply about our patients, both current and future. They are the reason we constantly challenge ourselves to raise our standard of excellence, place a priority on patient safety, and remain steadfast in our 120-year commitment to provide the highest quality care. We implement each and every initiative, update and improvement with our patients' safety in mind.

In a continued effort to optimize patient care and ensure safety and efficiency for patients as well as medical staff, Licking Memorial Hospital (LMH) implemented proactive patient monitoring technology assisting the LMH clinical team to identify developing adverse events and intervene in a timely manner. By using these new technologies, standardizing care and raising awareness among the staff, we have seen improved clinical outcomes and shorter hospital stays. Perhaps most notable, the new Sepsis Visual Smart Board – the heart of the Sepsis Surveillance System – contributed to a 70 percent decrease in the sepsis mortality rate in one year.

Our Cardiology Department underwent significant renovations to provide greater convenience, comfort, and medical options and opportunities to benefit patients. These updates and improvements enable us to provide optimal health care for those with heart conditions in the Licking County community. Renovations to the Cardiology Department are aimed at increasing room size to provide increased patient comfort and allow additional room for many rehabilitation and technological services that ensure excellent patient care.

The Radiology Department equipment update project also significantly benefits our patients. Faster software in the computers will reduce testing time, which enhances comfort and ultimately allows us to serve more patients on a regular basis. New X-ray systems in the Emergency Department not only provide full functionality to serve all types of patients, but also allow imaging staff better access to perform procedures more quickly and easily, which is especially beneficial for patients in critical condition. Improved digital capabilities also allow physicians to determine a patient diagnosis more quickly.

We look forward to maintaining patient safety practices and providing exceptional care with an outstanding team – our Boards of Directors, physicians, dedicated staff, volunteers and TWIGS – who contribute to our mission of improving the health of the community. Together, we will make a difference in the lives of our families, friends and neighbors who visit our healthcare locations throughout Licking County.

Robert A. Montagnese

President & CEO

Boards of **Directors**

Licking Memorial Health Systems Board of Directors

The Licking Memorial Health Systems (LMHS) Board of Directors oversees all aspects of LMHS' three corporations: Licking Memorial Hospital, Licking Memorial Professional Corporation and Licking Memorial Health Foundation. As volunteer community leaders, the Board Members serve to ensure LMHS provides the best care and services available.



Linda K. Dalgarn Chair



Patrick D. Guanciale Vice Chair



Michael D. Cantlin Secretary/Treasurer



Craig R. Baldwin



Eschol Curl. Jr.



Patrick M. Jeffries



Michael J. Massaro



Nancy G. Neely



Robert A. Montagnese Ex Officio Licking Memorial Health Systems President & CEO

Slogan: Measurably Different ... for Your Health!

Vision: To be the best community healthcare facility in the state of Ohio.

Licking Memorial Hospital Board of Directors

In 1898, a small group of dedicated women opened a nine-bed Hospital with donated furnishings in a converted house at 154 North Third Street in Newark to meet the needs of the community. After many evolutions throughout the past century, Licking Memorial Hospital now stands on West Main Street with 227 beds and state-of-the-art technology ready to serve the community. Today, like their predecessors, our Board of Directors is made up of dedicated individuals who volunteer their time to guide the operations and policies of the Hospital.



Joyce L. Malainy, Ed.D. Chair



David E. Doney Vice Chair



Laurel B. Kennedy, Ph.D. Secretary



Deborah A. Kohman Treasurer



James R. Cooper



David L. Hile



Mark A. Mitchell, M.D.



Brian J. Mortellaro



Jacqueline H. Parrill, Ed.D.



Sharad Thakkar, Ph.D.



Paul M. Thompson



Bart M. Weiler



Lori J. Elwood, M.D. Ex Officio Licking Memorial Hospital Chief of Staff



Robert A. Montagnese Ex Officio Licking Memorial Health Systems President & CEO

Hospital-Wide Directives

- Promote patient safety
- Incorporate innovation and technology
- Maintain financial strength
- Meet community needs
- Maintain independence

- Deliver quality care
- Adhere to corporate integrity
- Attain service excellence
- Cultivate relationships with patients, customers and employees

Licking Memorial Health Systems Senior Management

The 10 members of the Licking Memorial Health Systems (LMHS) Senior Management have extensive experience that provides strong leadership. With their collective background and vision, LMHS is able to proactively meet the community's needs.



Robert A. Montagnese, C.P.A., M.H.A., B.A. President & CEO Making a difference since 1993.



Sallie K. Arnett, M.S., RHIA Vice President Information Systems Making a difference since 2001.



Heather M. Burkhart, B.S.N., R.N. Vice President **Acute Care Services** Making a difference since 2000.



Craig B. Cairns, M.D., M.P.H. Vice President Medical Affairs Making a difference since 1999.



Veronica K. Patton, B.B.A. Vice President Development & Public Relations Making a difference since 1984.



Anne C. Peterson, B.A. Vice President Human Resources & Support Services Making a difference since 2001.



Holly D. Slaughter, M.B.A. Assistant Vice President **Human Resources** Making a difference since 2007.



Gregory A. Wallis, M.H.A., B.S.N., R.N. Vice President Physician Practices Making a difference since 1997.



Cindy L. Webster, B.B.A. Vice President **Financial Services** Making a difference since 1991.



Deborah M. Young, R.N., M.S., C.C.M. Vice President Allied Health Services, and Community Health & Wellness Making a difference since 1996.

Licking Memorial Hospital Medical Staff Executive Committee

The Licking Memorial Hospital (LMH) Medical Staff Executive Committee is comprised of the Medical Staff officers and the chiefs of each Medical Staff department. Committee members set policies, review new physicians' credentials, analyze cases and help to educate staff members on medical advances.



Lori J. Elwood, M.D. Chief of Staff Department Chief of Pathology



Brent M. Savage, M.D. Vice Chief of Staff Department Chief of Surgery



Andrew C. Seipel, M.D. Secretary/Treasurer



Talya R. Greathouse, M.D. Immediate Past Chief of Staff



Department Chief of **Pediatrics**



Richard A. Baltisberger, M.D. Garth A. Bennington, M.D. Department Chief of Family Practice



Joseph E. Fondriest, M.D. Department Chief of Radiology



Bassam Kret, M.D. Department Chief of Medicine



Eric M. Layne, M.D. Department Chief of Behavioral Health



KW Tim Park, M.D. Department Chief of Anesthesiology & Pain Management



M. Jane Scott, M.D. Department Chief of **Emergency Medicine**

2017 Licking Memorial Hospital Medical Staff Appointments

Highly qualified and skilled professionals who joined the LMH Active and Consulting Medical Staffs in 2017 include:

Emilia N.U. Aniabo, M.D. Shaun M. Bhatty, M.D. Brandon J. Chandos, M.D. Grant V. Chow, M.D. Gabrielle A. Farkas, D.O.

Laura A. Higgins, M.D. Frances B. Horenstein, M.D. Richard D. Kennedy, M.D. Peter S. Kim, M.D. Bradley R. Lawson, M.D.

John P. Lazar, M.D. Melissa A. Lenko, D.O. J. David Leonard III, M.D. Kurt J. Palazzo, M.D. Sharrie A. Ray, M.D.

Cherreen H. Tawancy, D.P.M. Melissa S. Tripoli, M.D. Bennie R. Upchurch III, M.D. Donald L. West Jr., M.D.



Protecting patients from harm is a vital part of the LMHS mission to improve the health of the community. In 2016, LMHS implemented the use of a number of patient safety technologies, including EarlySense - a contact-free monitoring system, and the Connex Vital Signs Monitor (CVSM) with Early Warning Score - an advanced, portable touch screen vital sign monitor. The trend continued in 2017 as LMHS again implemented new ways to protect patients. A few examples of the technologies, procedures, and initiatives used to continue the focus on safety include:

- 1. Sepsis alerts leverage data stored in the Hospital's advanced electronic health record (EHR) to compile relevant clinical data about a patient into a single location – the Sepsis Visual Smart Board – and then categorize and color code patients based on the person's risk for sepsis. An algorithm within the smart board monitors the EHR for signs of possible infection, vital signs and laboratory values in real-time so that nurses and physicians can see a patient's current condition. If a patient meets the criteria for severe sepsis or septic shock, an alert is automatically sent to the physician using a HIPAAcompliant secure text messaging system and the nursing staff is alerted within the EHR. Treatment for sepsis can be started right away using protocols and orders put into place.
- 2. The Antibiotic Stewardship Program (ASP) both optimizes the treatment of infections and reduces adverse events associated with antibiotic use. Antibiotic stewardship refers to coordinated interventions designed to improve and measure the appropriate use of antibiotics by promoting the selection of the optimal antibiotic drug regimen, dose, duration of therapy and route of administration. ASPs help clinicians improve the quality of patient care and patient safety by increasing infection cure rates and reducing treatment failures. The program also significantly reduces the rate of hospital-acquired infections and antibiotic resistance.
- 3. Telehealth combines the use of technology and clinical expertise to monitor patients' vital signs, which can be any combination of weight, blood pressure, heart rate and oxygen status. Daily monitoring – approximately a five-minute process takes place with a tablet device in a patient's residence. The programmable units provide

education specific to each patient and also give cues to take medications. Color-coded alerts for inconsistencies are sent to the monitoring station for staff to view and assess. Telehealth helps guide patients regarding their condition, teaching them about symptoms and improving self-awareness, management and compliance to their plan of care. Telehealth is offered to individuals receiving Home Care services and patients of the Heart Failure Clinic.

4. The Laboratory Department acquired the BioFire® FilmArray® Torch, the latest advancement in molecular infectious disease diagnostics. LMH is

one of only 10 hospitals in Central Ohio to use this innovative equipment. With the use of BioFire, there is a tremendous decrease in the amount of time to diagnose an infection. Viral cultures previously took 2 to 14 days to produce results, but now, findings are generated in just over an hour. Currently, respiratory infection, encephalitis and gastrointestinal infection panels are being offered through the use of this technology.

5. LMHS now has the ability to connect to other providers through the CliniSync Community Health Record. Clinisync allows providers to access a single health record of a patient's recent hospital visits. Currently, 148 Ohio hospitals are contracted with CliniSync and more than 123 are connected,



allowing medical staff to easily search for and find a patient's recent medical history listed all in one place. The system gives providers a more comprehensive view of a patient's health, access to medical histories to better diagnose and treat patients, and the ability to coordinate care during a patient's transition from one care setting to another.

In addition to the many comprehensive services that Licking Memorial Hospital offers its patients, LMHS also launched vaccination and tobacco cessation awareness campaigns. The vaccination campaign focused on the importance and safety of childhood vaccines for the health of the community while clarifying misconceptions. The tobacco cessation campaign highlighted the LMHS Tobacco Cessation Program and warned of the dangers of tobacco use.

Changes, Enhancements and

Licking Memorial Health Systems (LMHS) is dedicated to keeping abreast of medical advances and improving the healthcare experience for patients and their families. In many instances, the changes are subtle and take place without public awareness. Changes and improvements at LMHS over the past year include:

Radiology Equipment Updated to Better **Fit Patient Needs**

Radiology Services at LMH recently received numerous equipment upgrades and significant renovation and redesign. Room renovation and redesign in the Radiology Department began in early 2017 and is expected to be completed in the spring of 2018. Improvements include new equipment and larger, more appealing rooms with built-in cabinetry to better accommodate patients, staff and equipment. Renovations during the fall of 2017 included upgrades to two X-ray rooms in the Emergency Department (ED) and the computed tomography (CT) area. In addition, the Pataskala Health Campus now has fully digital radiology capabilities after receiving updated equipment from the ED.



App Offers Access to Medical Records

The Licking Memorial Hospital (LMH) Patient Portal now offers an app, available through the Apple App Store and Google Play, which allows

patients faster mobile access to their medical records. The Meditech MHealth app provides a secure, direct and streamlined connection to health information via personal mobile devices.

Cardiology Department Continues Renovations for Patient Care

Since June 2017, the LMH Cardiology Department has undergone significant renovations to provide greater convenience, comfort, and medical options and opportunities to benefit patients. Renovations to the

Cardiology Department on the First and Second Floor increased room size for patient comfort and allowed additional room for many rehabilitation and technological services that ensure optimal patient care. The renovations were completed in early 2018.

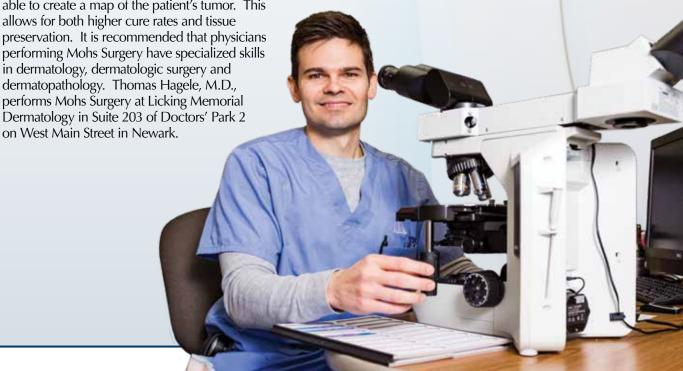
Dermatology Adds Mohs Surgery to Remove Cancer Tissue

Mohs Micrographic Surgery is a specialized, highly effective technique for the removal of skin cancer performed as an outpatient procedure. The process involves complete microscopic examination of the excised tissue to ensure the cancer has been removed. By microscopically examining the entire peripheral and deep margin of the excised tissue, the Mohs surgeon is able to create a map of the patient's tumor. This allows for both higher cure rates and tissue preservation. It is recommended that physicians performing Mohs Surgery have specialized skills in dermatology, dermatologic surgery and dermatopathology. Thomas Hagele, M.D., performs Mohs Surgery at Licking Memorial

on West Main Street in Newark.

LMH Laboratory Offers Genetic Navigator Services

LMHS now employs a Genetics Navigator to work with LMHS providers to identify patients who would benefit from genetic testing. Hereditary cancers are caused in part by gene mutations passed from parents to children. Through genetic testing, researchers can determine if someone carries a specific mutation that puts them at an increased risk for developing cancers, such as breast, ovarian, colorectal or melanoma.





2017 Awards and Recognitions

Licking Memorial Health Systems and its dedicated employees, Medical Staff, volunteers, and community members work diligently every day to ensure that the community has access to excellent health care. Over the past year, their efforts received the following awards and recognitions:

- Becker's Hospital Review 150 Top Places to Work in Healthcare
- Modern Healthcare Best Places to Work in Healthcare
- "A" Rating by The Leapfrog Group -Spring & Fall 2017
- 2017 HealthCare's Most Wired Award List

- Midas Platinum Quality Award
- American Heart Association Mission Lifeline Gold STEMI Award and Silver STEMI Award
- Advocate Best of Licking County 2017 -**Best Medical Care**
- HomeCare Elite 2017 Top Agency Recognition

- Top Contributor Operation Feed Campaign
- 2017 Columbus Business First C-Suite Honoree, Rob Montagnese
- Becker's Healthcare 100 Community Hospital CIOs to Know, Sallie Arnett Recognition





















Patient Experience Testimonials.

Licking Memorial Health Systems (LMHS) maintains its mission to improve the health of the community by providing excellent patient care with the latest technologies and medical procedures, as well as promoting good health through our community initiatives, such as our Tobacco Cessation Programs. Many community members have shared their appreciation for having access to outstanding healthcare resources available locally.



Barb Crider - Cancer Care "I knew that I was at increased risk for breast cancer because my mother had it, so I was diligent about receiving a screening mammogram regularly. It was very routine for me and I was used to the results coming back negative, but in August 2016, I received a letter shortly afterward that the mammogram needed to be repeated. A followup mammogram confirmed the presence of a mass in each breast. Even though the masses were malignant, they had been detected early, giving me favorable treatment options. Radiation Oncology staff members recommended that I could have radiation therapy safely to both breasts without overlap, and I was

deemed an excellent candidate for lumpectomy. After the procedure, I was able to proceed with radiation therapy five days each week for six weeks. I tolerated the

therapy at Newark Radiation Oncology quite well. The staff placed marks on my skin to allow them to line up the equipment within millimeter precision before delivering the radiation each time. It was painless, and I was at the office for only 15 minutes or so. Everyone at the Hospital was really professional, highly skilled and compassionate. From the moment I walked through the front doors, I knew that I was in good hands."

Joyce Bendick – Stroke Care "Unfortunately, I am familiar with stroke symptoms from personal experience. My husband suffered a stroke in 2001



and three years ago, my sister experienced a stroke. So, I immediately recognized what was happening to me when I suffered a transient ischemic attack (TIA), often labeled as a 'mini-stroke.' The emergency squad took me to Licking Memorial Hospital (LMH) where I was treated like the most important person in the world. I do not think I could have gotten better care. The nurses are absolutely wonderful – compassionate, skilled and committed to their patients. The medical staff evaluated my vital signs and performed assessments of my vision, muscle strength, speech and thinking. A magnetic resonance imaging (MRI) scan was completed to assess blood flow and brain tissue for signs of stiffening or blockage. I was kept overnight for observation and was referred to Even Wang, M.D., of Licking Memorial Neurology for additional treatment. Hospital test results revealed that my LDL cholesterol was slightly elevated the day of the episode. Dr. Wang monitored

my LDL and encouraged me to maintain a level below 70. I have successfully sustained a healthy LDL and have been released from his care. I also am attentive to my diet and take a low-dose aspirin daily."

Maggie Barno – Emergency Care "After suffering from intense sinus symptoms for several weeks, I visited Licking Memorial Urgent Care – Granville. My cough had become extremely disruptive, uncomfortable and caused labored breathing. The staff recommended I immediately be seen at the Licking Memorial Hospital (LMH) Emergency Department (ED). I was prepared to receive some fluids and go home, but as I waited, I could feel myself losing energy quickly and came to the realization that my



condition was much worse than I had thought. The ED staff was wonderful, very kind and considerate. I received such a high level of attention. I felt like I was the only patient they had that day and that meant so much. A chest X-ray confirmed pneumonia and I received blood work and several breathing treatments before being admitted. I spent six days in the Hospital and experienced positive



encounters with everyone – the 5-South staff, Radiology, Respiratory Therapy, Culinary Services and the Chaplains. My excessive coughing had induced laryngitis, so I was forced to whisper. The nurses were so patient with me, readily coming closer so that they could hear what I had to say. The staff also assisted me with my meal orders."

Cindy Cunningham -Diabetes Care

"The Clinic staff helped me download the Glooko app on my smartphone and taught me how to enter insulin doses, use the food data base, and upload my meter readings. My success in utilizing the app allowed the medical staff to contact me in

between visits to make appropriate insulin dose adjustments. The new regimen gave me more flexibility to adjust my insulin based on the quantity and type of food that I was eating each meal. In just one week, my blood sugar level decreased and I improved my blood sugar control. Going to the Medication Therapy Clinic has made me more knowledgeable about the interactions of my medications. It also has helped me more comfortably manage my diet. The Clinic staff is very attentive

to me as a person, not just a patient. I feel like I am talking with friends when I am there."

Mary Wigal - Surgery Care "Early Thanksgiving morning, I went to the Emergency Department because I was in horrible pain. I remember being doubled-over and grabbing the physician's arm explaining that I was a 10-plus on the pain scale. A computerized tomography (CT) scan revealed a perforated bowel and I underwent an immediate exploratory laparotomy with colostomy creation at 3:00 a.m. Everyone was so



attentive to me during my stay. The staff was always checking on me. They were all so kind and polite and very good people. Brent Savage, M.D., performed a colostomy reversal in July 2017, and he and his office staff were outstanding. He was extremely patient with me and explained the entire procedure very thoroughly, including recovery. I always was treated well, by everyone, including physicians, nurses, point of care technicians, culinary services and environmental services staff. Each individual I encountered had a wonderful attitude. I would like to extend my deepest gratitude to everyone who assisted with my care."

Flora Walker - Rehabilitative Care

"After my right hip replacement, I was admitted to the Licking Memorial Acute Inpatient Rehabilitation Unit for 14 days to assist with my recovery. I received the best care I could have ever imagined. It was so comforting to be close to home and convenient for my family members. My first day in the Unit, I could not walk, but by day two, they had me up and moving. I walked the hallways and exercised in the morning and afternoon. The therapists were very patient, reteaching me how to do so many daily actions, such as reaching, showering and folding clothes. Staff also helped to educate my family. Around Thanksgiving, I began receiving outpatient rehabilitation treatment at Licking Memorial Physical Therapy once a week and I continue to exercise



twice a week at the LMH Wellness Center. All the nurses and assistants are really great. The small size of the unit allows the staff to provide such good care and attention to the patients. Their team approach to my rehabilitation proved very successful."

Community Events

Licking Memorial Health Systems (LMHS) encourages community input to ensure that our technology and services anticipate the constantly changing needs of our patients. Throughout 2017, residents and employees were invited to numerous events celebrating achievement and areas of growth. These events informed the community about the healthcare environment, communicated our appreciation to community members, and highlighted some of LMHS' services. The events this year included:

The Heart Truth: A Red Dress Event

More than 300 women in the community attended The Heart Truth: A Red Dress Event at the Bryn Du Fieldhouse in January. Guest speaker Pattye Whisman, M.D., of Licking Memorial Family Practice, shared her personal experiences at the event, which is held annually to raise awareness of heart disease in women and encourage them to make heart-healthy lifestyle changes.



Corporate Breakfasts

To introduce local business and community leaders to new services, technology, and healthcare trends within the Hospital – as well as the entire healthcare community – four Corporate Breakfasts were hosted by the Licking Memorial Hospital (LMH) Development Council in 2017. The Breakfast discussions included the 2016 Year in Review, which highlighted the previous year's growth, expansion and new services, the Sepsis Initiative, an inspirational presentation by former University of Tennessee football star Inky Johnson, and the new LMHS-funded Fruit and Vegetable Prescription Program (FVRx).

TWIGS and Volunteer Recognition Dinners

The annual TWIGS Recognition Dinner took place in May. As of 2017, the TWIGS organization has contributed more than \$5.3 million in donations over the course of the last 67 years. LMH hosted the annual Volunteer Recognition Dinner on April 25 to show gratitude toward more than 90 individuals who devote their time to serving the Hospital. Pat Farley, who has volunteered over 2,200 hours since 2011, and Phil Cassone, who served more than 750 hours in five years, were honored as co-recipients of the Donald Day Volunteer of the Year Award.

Cancer Survivors Picnic

LMH hosted the seventh annual Cancer Survivors Picnic on June 4 in recognition of National Cancer Survivors Day. Approximately 200 members of the community, including survivors and their family, caregivers and friends gathered on the Hospital lawn to celebrate all cancer survivors for facing each day with courage and dignity and serving as an inspiration to their community.

LMHS Summer Camps

LMHS staff devoted their time in the summer of 2017 to educate local youth, ages 7 through 12, about various health topics in a fun, outdoor day camp setting. In June, Camp Feelin' Fine allowed kids to spend a day learning the best way to care for their asthma and interact with others who have the same condition. Camp Courage, held in July, aimed to help reduce stress and anxiety in youth who have encountered cancer through family or friends. Also in July, LMHS hosted Camp A1C – a day camp for youth with diabetes to learn about the health condition, how to manage it, and provide an opportunity to interact with other youth with diabetes. Camp Med was held in July, and featured an opportunity for high school seniors to learn about careers in health care.



"For Your Health" 5K Run/Walk & 1-mile Fun Walk

In July, more than 1,600 participants took part in the 10th annual "For Your Health" 5K Run/Walk and 1-mile Fun Walk at The Dawes Arboretum. This annual event was created to encourage healthy lifestyles and is sponsored by The Dawes Arboretum, Licking County Family YMCA, the LMH Development Council and Park National Bank. Howard Reeves, D.O., his wife, Sara, and their son, Brackyn, served as honorary chairs for the event.

Donor Appreciation Reception

During the Donor Appreciation Reception, hosted by the LMH Development Council in September, LMHS thanked contributors for their generous gifts and provided information about current and future LMHS initiatives. Gifts received during 2017 benefited the new Family Practice and Urgent Care Facility located in the Gerald K. McClain Building in Downtown Newark.





Baby Expo

In October, the LMH Development Council invited new and expecting parents, as well as women considering pregnancy, to the fourth annual Baby Expo. The event gave parents an opportunity to review maternity and infancy vendor displays, discuss important topics such as pregnancy, newborn nutrition, and breastfeeding, and discover the classes and services that LMH provides for mothers and babies.

Pastoral Care Event

In October, LMH hosted the annual appreciation event for the clergy of Licking County featuring a presentation on Advance Care Planning. The LMH Pastoral Care staff members are available to provide spiritual and

emotional support as it relates to medical decision-making, patient rights and medical ethics.

Lifetime Achievement Reception

Every year, the LMH Development Council hosts the Lifetime Achievement Reception in recognition of individuals who have made an extraordinary difference in the community. William (Bill) Mann became the 31st recipient of the Lifetime Achievement Award for his devoted leadership and involvement within the Licking County Community. Created in 1989, the Lifetime Achievement Award is the highest honor that LMHS bestows each year. The 13th annual Building a Healthier Community Award was presented to the Ben Franklin Walking Club in recognition of their work to promote the importance of physical fitness and healthy lifestyles to students and their families.



Community Outreach

Licking Memorial Health Systems (LMHS) is firmly committed to our mission to improve the health of the community. The best way to protect community health is to prevent injury and disease; therefore, LMHS devotes many resources to educating the public about healthier lifestyles and proper medical care. In addition, LMHS is committed to giving back to the community through support of local groups and events.

The public is informed of all LMHS programs and health trends through press releases, local media, the bimonthly Community Connection magazine, monthly Quality Report Cards and an extensive website.

LMHS partnered with many local organizations throughout 2017 for various events, including American Red Cross blood drives, Active • Fit and Active Senior events, and the "For Your Health" 5K Run/Walk and 1-mile Fun Walk. Most of LMHS' programs and screenings are offered free of charge. Others are provided at a nominal cost.

2017 events, programs and sponsorships include:

January

Events

Habitat for Humanity

Hosted Red Cross blood drive at LMH

Licking Memorial Hospital's 119th Birthday Celebration – winter outerwear and blanket donation by LMHS employees to the Center for New Beginnings and Salvation Army of Licking

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Diabetes Self-Management Education and Support Program, childbirth education classes, CPR classes, blood pressure screenings at C-TEC

The Gerald K. McClain Building Open House and

Rotary Tour

The Heart Truth – A Red Dress Event Walk with a Doc program

Community Support

A Call to College, contribution

Boy Scouts of America, first year of two-year Capital Campaign Commitment

Carol Strawn Center George J. Matesich Memorial Euchre Event sponsorship

Food Pantry Network, second year of five-year Capital Campaign Commitment

Granville Recreation District, sports team sponsorships Grow Licking County, third year of three-year commitment

Lakewood Youth Baseball Association, Double Level sponsorship

Licking County Family YMCA – Western Branch, Our Leaders Sponsorship of Daddy's Little Girl Dance Newark Catholic Athletic Association, baseball team sponsorship

Newark Youth Softball, team sponsorship

Pataskala Recreation Association, Pataskala Porpoise Swim Team sponsorship

February

Events

Active Senior Game Show

Community Roundtable with Cornerstone

Committee Members

Community Education Program – Healthier For Life Corporate Breakfast Program – 2016: The Year in

Review and a Look Ahead to 2017

Ongoing monthly programs - Ask the Doc at Shepherd Hill, LMHS Diabetes Self-Management Education and Support Program, childbirth education classes, CPR classes, blood pressure screenings at C-TEC

Walk with a Doc program

Community Support

Big Brothers Big Sisters of Licking & Perry Counties Bowl for Kids Corporate sponsorship

Food Pantry Network, Supermarket Sweep sponsorship

Granville Christian Academy, Bi-annual Auction Silver Level sponsorship

Heath Sertoma Youth Athletic Association, USSSA Pride White 13U softball sponsorship

Kiwanis Club of Newark, Pancake Breakfast contribution

North Newark Little League, sports team sponsorships Rotary Club of Granville, Taste of Granville Silver sponsorship

St. Francis de Sales, Ladies Night Out Purse Bingo Partner sponsorship

United Way of Licking County, 50 the United Way sponsorship

Utica High School, softball sponsorship

March

Events

Active • Fit Junior Chef Event at C-TEC

Community Roundtable with Manufacturers

Doctors' Day Recognition

Community Education Program – Healthier For Life

Community Education Program – Total Hip

Replacement

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Diabetes Self-Management Education and Support Program, childbirth education classes, CPR classes, blood pressure screenings at C-TEC

Red Cross blood drive at LMH

Walk with a Doc program

Community Support

American Cancer Society, Relay for Life - Denison

Silver Level sponsorship

American Cancer Society, Relay for Life - Licking County Platinum sponsorship

American Childhood Cancer Organization, Karis' Cause 5K Run/Walk Gold sponsorship American Heart Association, Licking County

HeartChase Presenting sponsorship

American Red Cross, Power of Purse Corporate Table sponsor

Behavioral Healthcare Partners of Central Ohio, Dance Marathon Silver Level sponsorship

Big Brothers Big Sisters Bowl for Kids, team sponsorships

Central Ohio Technical College, Egg Drop Competition sponsorship

Citizens Supporting 911, campaign contribution

C-TEC, Outstanding Medical Assisting Student of the Year contribution

Downtown Newark Association Event Season, Diamond sponsorship

Excellence in Learning Community Co-op, Spring Auction for Education Bouquet sponsorship

Granville Christian Academy, banner sponsorship Heath Band Boosters, banner sponsorship

Hebron Youth Softball, team sponsorship

LICCO, Incorporated, Spring Fitness 5K sponsorship Licking County Coalition of Care, Spring Fling Silver sponsorship

Licking County Family YMCA, Don Edwards Park sponsorship

Licking County Historical Society, Eagle sponsorship Licking County United Way Annual Meeting and Reception Breakfast sponsorship

Licking County United Way, Corporate donation
Licking Valley Little League, Varsity team sponsorship
LUNGevity Foundation, Newark Breathe Deep Bronze
sponsorship

Mound City Little League, Gold sponsorship Newark Area Club of Zonta International 704, Champagne Luncheon sponsorship

Newark Athletic Booster Club, Spring Sports Corporate sponsorship

Newark Catholic High School, Touch of Class Dinner Meadows Level sponsorship

Newark Kiwanis, Gold sponsorship

Powerhouse Elite Black Level sponsorship

The CancerClimber Association, Mission of HOPE sponsorship

Twentieth Century Club, Pro-Am Invitational Golf Tournament Platinum sponsorship Weathervane Playhouse, WYART sponsor

April

Events

Active ● Fit Health & Fitness Fest at the Licking County Family YMCA

Active•Fit Youth Wellness Program at The Energy Cooperative Earth and Energy Day

Active•Fit Youth Wellness Program Informational table at Youth Sports Opening Ceremonies – Southwest Licking, North Newark Little League, Licking Valley Baseball, Licking County Family YMCA

Active Senior Dance

Community Education Program – Dining with Diabetes

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Diabetes Self-Management Education and Support Program, childbirth education classes, CPR classes, blood pressure screenings at C-TEC

"SomeBunny Loves You" with Licking County Sheriff's Office

United Way "Mascots Unite" Walk with a Doc program

Community Support

American Heart Association, Licking County HeartChase player matching funds

Carol Strawn Center, Walk to Care for Alzheimer's Gold sponsorship

COTC-CIRC, Annual Community Intercultural Relations Conference table sponsorship

C-TEC, Outstanding Clinical Care Student of the Year sponsorship

Food Pantry Network, Operation Feed Campaign contribution

Foundation for Hospice of Central Ohio, Golf Outing Hole sponsorship

Friendship Club of Licking County, World War II Traveling Memorial sponsorship

Heath Sertoma Youth Athletic Association, sports team sponsorship

Hosted Habitat for Humanity Open House Johnstown Choir Boosters, Shrek the Musical Platinum sponsorship Lakewood Athletic Boosters, baseball sponsorship Licking County Special Olympics, high school student scholarship

Simon Kenton Council, Boy Scouts of America, Licking County Mayor's Breakfast sponsorship

West Licking Fire Department, WLFD Combat Challenge sponsorship

May

Events

Active•Fit Youth Wellness Program informational table at Youth Sports Opening Ceremonies – Lakewood Softball, Granville, Heath, Mound City, NASA, Lakewood Baseball, Newark Youth Softball

Community Education Program – Hearing Loss, Fall Risk and Brain Aging

Corporate Breakfast Program – Process over Product by Inky Johnson

Licking County HeartChase

LMHS Family Movie Night

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Diabetes Self-Management Education and Support Program, childbirth education classes, CPR classes, blood pressure screenings at C-TEC

Park National Bank's Shred-It Day

Pre-participation Sports Screenings for Licking County Student Athletes

Red Cross blood drive at LMH Special Care Nursery Reunion Walk with a Doc program

Community Support

Action Ohio, Flo's Garden Party Event sponsorship C-TEC, Golf Brunch and Outing sponsorship Foundation for Hospice of Central Ohio, 35th Anniversary Gala Pearl sponsorship Friends of Parks, Paths & Trails, Licking County Park

Friends of Parks, Paths & Trails, Licking County Park District Renewal Levy contribution

Homer Volunteer Fire Department, Annual Golf Outing Tournament sponsorship

Impact Čity Church, Elite sponsorship of Leadercast Pataskala

Kiwanis Club of Granville, Freedom sponsor of the 4th of July Celebration

Licking County Foundation, Don Edwards Park/Babe Ruth World Series Fund contribution Licking County Foundation, Sullivan Building Preservation Fund contribution

Mental Health America, Lou Mitchell Memorial Golf Outing Tournament sponsor

Mound City Little League, baseball team sponsorship New Beginnings, Purse with a Purpose Silver sponsorship

Pataskala Area Chamber of Commerce, Chamber Golf Outing Lunch sponsor

Rotary Foundation of Granville, Firecracker Five Race sponsorship

Rotary Club of Pataskala, Flags Over Pataskala sponsorship

The Works, Hot Havana Nights Le Fuente sponsorship United Way of Licking County, contribution

June

Events

Active•Fit Field Day

Active•Fit Mini-Triathlon

Active Senior Celebration

Camp Feelin' Fine – a day camp for children with asthma

Cancer Survivors Picnic

Community Education Program – Chronic Obstructive Pulmonary Disease

Community Education Program – Defeating Cancer Golf Gala

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Diabetes Self-Management Education and Support Program, childbirth education classes, CPR classes, blood pressure screenings at C-TEC

Pre-participation Sports Screenings for Licking County Student Athletes

Walk with a Doc program

Community Support

Johnstown United Methodist Church, Freedom School Program sponsorship

Licking County Chamber of Commerce, Annual Golf Outing Hole sponsorship

Licking County Chamber of Commerce, Dinner and Awards Celebration Silver sponsorship

Licking County 4-H Committee, Annual Golf Outing Hole sponsorship

Licking County Family YMCA, Golf Outing for Youth Ace sponsorship

Licking County Family YMCA-Western Branch, Annual Mother/Son Event

Licking County Health Department, Annual Kickin' Ash Splash Pool Party sponsorship

Licking-Muskingum All-Star Football scholarship Licking Valley Little League, All-Star sponsorship Newark Athletic Booster Club, 3-season Corporate

sponsorship

Newark Catholic Athletic Association, Golf Outing Hole sponsor

Newark Development Partners, Downtown Revitalization Project contribution

Newark Development Partners, White Field's Turf Replacement Fund contribution

St. Vincent Haven, Charity Golf Outing Silver sponsorship

The Licking Land Trust, Farm to Fork Bronze sponsorship

Utica High School, Football Scoreboard sponsorship

July

Events

Active•Fit 1K

Active•Fit Bowling

Camp A1C – a day camp for children with diabetes Camp Courage – a day camp for children dealing with cancer

Camp Med – a 2-day camp for high school seniors interested in pursuing a career in the healthcare field "For Your Health" 5K Run/Walk and 1-mile Fun Walk

at Dawes Arboretum

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Diabetes Self-Management Education and Support Program, childbirth education classes, CPR classes, blood pressure screenings at C-TEC

Salvation Army Day Camp

Community Support

Granville Athletic Boosters, Granville Cup Hole sponsorship

Granville Chamber Alliance, Eagle sponsorship Granville Recreation District, Fall sport sponsorship of 1st/2nd grade flag football

Habitat for Humanity MidOhio, Rehabilitation Project sponsorship

Licking County Chamber of Commerce, Local Leaders Breakfast sponsorship

Licking County Sheriff's Office, Citizen's Academy Alumni Association Car Show sponsorship

Look Up Center, annual contribution

Newark City Schools, Citizen of the Month Luncheon sponsorship

Newton Township Firefighter's Association, Dick Guss Memorial Golf Outing Hole sponsorship

Pelotonia, Team Buckeye – Rolling for a Cure sponsorship

St. Francis de Sales, Parish Festival Gold sponsorship The Energy Cooperative, Bruce Sumner Memorial Golf Outing Tee Box sponsorship

United Way of Licking County, Week of Caring sponsorship

Together We Grow Community Garden, Annual Fall Festival sponsorship

Watkins Memorial Athletic Association, Fence sign, Golf Hole sponsor & T-shirt sponsorship

August

Events

Active Senior Brunch Walk

Acute Inpatient Rehabilitation Reunion

Community Education Program – Healthier For Life

Community Education Program – Parkinson's disease Community Roundtable with Athletic Directors

Corporate Breakfast Program – Sepsis Initiative at LMH

Hartford Fair, purchased steer for donation to Salvation Army

Hosted the Granville Area Chamber of Commerce Luncheon

Hosted the Pataskala Area Chamber of Commerce Luncheon

Pataskala Street Fair and Parade Red Cross blood drive at LMH

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Diabetes Self-Management Education and Support Program, childbirth education classes, CPR classes, blood pressure screenings at C-TEC

Community Support

American Health Network of Ohio, Reach Out & Read Program contribution

Citizens for Children Services, Children Services Levy contribution

Granville Kiwanis Foundation, Maple Leaf 5K and 10K Silver sponsor

Licking County Players, Inc., Patron contribution Licking Valley Biddy League, Biddy Football sponsorship

Newark Catholic Athletic Association, Run the Du Event sponsorship

Newark Catholic Athletic Association, Volleyball Poster sponsorship

Newark-Granville Symphony Orchestra, Management Partner sponsorship

Pelotonia, Licking Memorial Medical Staff Team sponsorship

Ronald McDonald House Charities of Central Ohio, Inc., contribution

Rotary Club of Pataskala, Veterans' Spaghetti Dinner sponsorship

St. Luke's Church, Granville Turkey Trot sponsorship Tyler's Light, "Speak Up! Save a Life!" Program sponsorship

September

Events

Community Education Program – Total Knee Replacement

Community Roundtable with Educators

Donor Appreciation Reception

LMHS Family Movie Night – at Denison University

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Diabetes Self-Management Education and Support Program, childbirth education classes, CPR classes, blood pressure screenings at C-TEC

PRIDE Appreciation Open House Walk with a Doc program

Community Support

Catholic Social Services, Pinewood Derby sponsorship First Baptist Church of Newark, Concert Stage sponsorship

Licking County Coalition of Care, Fall Event Sustaining sponsor

Licking County Courthouse Lighting Committee, contribution

The Salvation Army, Annual Luncheon Gold Star Patron sponsorship

United Way of Licking County, Campaign Video sponsorship

West Licking Professional Firefighters, Breast Cancer Awareness Campaign sponsorship

October

Events

Active•Senior Bingo

Baby Expo

Community Education Program – Dining with Diabetes

Community Roundtable with Police and Fire Chiefs Interventional Cardiology Reunion Kroger Kid's Night Out Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Diabetes Self-Management Education and Support Program, childbirth education classes, CPR classes, blood pressure screenings at C-TEC

Pastoral Care Breakfast Safe Trick or Treat on the Square

Walk with a Doc program

Community Support

East Ohio Robotics, HatTrix sponsorship Granville Business Alliance, An Evening of Brilliance Dinner sponsorship

Granville Senior Center, Extravaganza sponsorship Heartbeats of Licking County, Stewardship Banquets sponsorship

Licking County Coalition of Housing, Annual Meeting & Luncheon Silver sponsorship

Licking County Coalition of Housing, Boy Scout Eagle Project at 1139 Sunrise contribution

Licking County United Way, Corporate Campaign contribution

Mental Health America of Licking County, Annual Dinner & Celebration Table sponsorship

Mound City Little League, Field Renovation Project sponsorship

National Child Safety Council, contribution Newark Firefighters, Operation Warm Coat Drive sponsorship

Newark Generals Hockey, Varsity Hockey Calendar sponsorship

Olympic Academy of Gymnastics, Gold sponsorship William V. Fisher Catholic High School, 6th Grade Newark Boys Basketball sponsorship

November

Events

Be Wise...Immunize Flu Vaccine Clinic Community Roundtable with LMHS patients Lifetime Achievement Reception Ongoing monthly programs – Ask the Doc at Shepherd Hill. LMHS Diabetes Self-Manage

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Diabetes Self-Management Education and Support Program, childbirth education classes, CPR classes, blood pressure screenings at C-TEC

Red Cross blood drive at LMH Walk with a Doc program

Community Support

A Call to College, Leadership Gift

Foundation for Hospice of Central Ohio, Light Up a Life sponsorship

Granville Area Chamber of Commerce, Platinum & Tree sponsorships

Granville Recreation District, Winter Sports Banner sponsorship

Licking County Chamber of Commerce, Groundhog Breakfast sponsorship

Licking County Chamber of Commerce, Rockin' Auction sponsorship

Licking County Family YMCA – Western Branch, Annual Daddy's Little Girl Dance sponsorship

Newark Athletic Boosters, Lacrosse Team sponsorship Newark Lions Club, OHSAA Foundation Basketball Game sponsorship

Par Excellence Academy, Martin Luther King Day Breakfast sponsorship

Pathways of Central Ohio, Run, Run Reindeer 5K Run/ Walk sponsorship

The Salvation Army, Red Kettle Campaign sponsorship Watkins Memorial Athletic Association, Girls Basketball sponsorship

Weathervane Playhouse, New Year's Eve Gala sponsorship

December

Events

Corporate Breakfast Program – Healthy Food Access Community Education Program – Plant-Based Eating Hosted Newark Area Financial Planning meeting Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Diabetes Self-Management Education and Support Program, childbirth education classes, CPR classes, blood pressure screenings at C-TEC

Pataskala Christmas Walk and Parade Walk with a Doc program

Community Support

Carol Strawn Center, George J. Matesich Memorial Euchre Event sponsorship

East Ohio Robotics, Licking Valley FLL Tournament contribution

Newark City Schools, WildcatThon sponsorship Par Excellence Academy, First of five-year Capital Campaign contribution

West Licking Joint Fire District, contribution for equipment

Speakers Bureau, Health Fairs, and Screenings - In 2017, LMHS provided speakers and health screenings to the community through the following organizations and events:

Arlington Care Center Ben Franklin Elementary Back to School Expo **Blessed Sacrament** Bloomberg Eye Center **Brookdale Senior Living** Canal Market District Chimes Terrace Assisted Living C-TEC C-TEC Open House C-TEC Senior Citizen Day Denison University Relay for Life Denison University – Employee Health and Wellness Fair Family of Faith Church – Empowering Leaders Final Fridays – Downtown Newark

Flint Ridge Nursing and Rehab Center

Granville Chamber of Commerce

Association

Granville Rotary

Granville Senior Center Heath Church of Christ Heath Fire Department Heath Nursing Care Center Hillview Elementary Homeschool Cooperative Health Class Indian Mound Mall John Clem Elementary: Just Say No Club Kendal at Granville Kindred Transitional Care and Rehab Kroger Kids Night Out Lakewood High School, Lunch & Learn Liberty Middle School Licking County Aging Program Licking County Christian Academy Licking County Family YMCA Licking County Family YMCA – Western Branch Licking County Historical Society Licking County Relay for Life Licking County Public Safety Day

Lynd Fruit Farm MedBill Resources Midwest Health Services My Place Child Care Neal Avenue United Methodist Church Newark Area Soccer Association Newark High School Newark Hills Health and Rehab Center Newark Kiwanis Newark Lions Club Newark Rotary Club Northtowne Senior Living **Nurse Practice Council** Ohio State University at Newark – **Employee Benefits Fair Owens Corning** Par Excellence Academy Park National Bank Pataskala Oaks Pataskala Chamber of Commerce Pelotonia

Saint Luke's Episcopal Church Senior Living Expo Second Presbyterian Church Shiloh Missionary Baptist Church Simon Kenton Council Cub Scouts Southeast Ohio Breastfeeding Coalition Southwest Licking Schools – Employee Health Fair State Farm Tech International Tectum The Inn at Chapel Grove The Inn at Sharonbrook The Works United Parcel Service Velvet Ice Cream Vic's Mud Bog Washington Square Apartments Water's Edge Assembly of God Watkins Memorial High School

Development Council

The Licking Memorial Hospital (LMH) Development Council was established in 1987 and falls under the auspices of Licking Memorial Health Foundation. The Development Council's mission is: To increase charitable giving to the Hospital, and to enhance and promote meaningful community relations resulting in the Hospital's ability to meet community needs and better serve its publics. Although LMH is financially sound, it is not immune to today's financial challenges that include government cutbacks in Medicare and Medicaid reimbursements, revenue shortfalls, and the continuing cost of charity care. Donations to Licking Memorial Health Foundation enable LMH to provide for capital needs, services and programs that may otherwise go unfunded. Licking Memorial Health Foundation is a not-for-profit corporation.

Executive Committee

Robert McGaughy, Chair David Shull, Vice Chair Glenn Abel Thomas Cummiskey John Gard Thomas Hall, M.D. Sally Heckman Patrick Jeffries Kim Lust Mary Jane McDonald Chris Meyer James Mitchell Stuart Parsons Robert Montagnese, LMHS President & CEO, Ex Officio Joyce Malainy, Ed.D., Ex Officio

Annual Support Committee

Thomas Cummiskey, Chair James Mitchell, Vice Chair James Atkinson Tom Barnhill Michael Buskirk Mary Jane Carrier Phil Cassone Seth Conley
David Doney
Seth Ellington
Stacy Geller
Andrew Guanciale
Thomas Hall, M.D.
Donald Hill

Jeff James Nicole Judd Jerry McClain Mike McFarland Steve Schlicher Doris Spriggs Jack Stickle, II

Russell Suskind Doug Ute Charles Walker Jay Young

Community Relations Committee

Sally Heckman, Chair Chris Meyer, Vice Chair Tony Adams Maggie Barno Ryan Bernath Ed Bohren Karen Burger Marcia Downes C. Ann Howard Patrick Jeffries Melissa Johnston Rob Justice Willard (Bill) Kuhlwein Michele Layman William Mann Mary Jane McDonald Matthew Miller Thomas Mullady Robert O'Neill Diane Paetz Jennifer Utrevis

Jim Ward Linda Wiegand Gordon Wilken James Young

Education and Membership Committee

John Gard, Chair Kim Lust, Vice Chair Mary Albright Julie Barrett Gene Branstool David Brillhart Jack Crockford Terry Frame Nasie Gallagher Shari Gallup Todd Hartshorn Michael Higgins Cheri Hottinger Joe Kurzawa Diane LeMay, M.D.
Dale Lewellen
Bonnie Manning
David Morrison
Richard Reed
John Row
Thomas Slater

Ben Streby Charles Walker Ray Wilson

Fundraising

Licking Memorial Health Systems (LMHS) relies, in part, on charitable donations to proactively incorporate technological advances and meet growing community needs. The Development Department at Licking Memorial Hospital (LMH) works diligently to ensure that the Hospital has the funds available for continuous improvements. Contributions to Licking Memorial Health Foundation (LMHF) are used to purchase equipment and to fund programs, capital expenses, and facility improvements. The contributions are not used for salaries or general operating expenses.

Community Cornerstone Club - The Community Cornerstone Club is comprised of individuals and businesses who contribute \$100 or more to LMHF. In 2017, the Cornerstone Club had 216 members who raised \$37,700 toward the new LMHS medical facility in Downtown Newark. Donors receive a Main Street Collection recognition piece at each \$500 milestone of giving. The 2017 addition to the Main Street Collection recognized donors who have reached the \$9,500 level of giving. The new piece is a replica of the Donor Wall located in the Hospital Lobby.

The Caduceus Society – Physicians have a special opportunity to lend financial support through The Caduceus Society, which is a prestigious giving level for physicians who pledge a gift of \$10,000 or more over a period of 10 years. New members in 2017 included: Drs. Felix & Emilia Anigbo and Family; Dr. Garth Bennington and Family; The Chandos Family; Richard D. Kennedy, M.D.; Bassam & Najwa Kret; Drs. Brad Lawson & Chelsea Korfel; Dr. Kurt Palazzo and Family; and Donald West Jr., M.D. The Caduceus Society has a total of 91 members.

The William Schaffner Society – The William Schaffner Society gained two members in 2017, and now has a total of 118 members. The William Schaffner Society was created in memory of William Schaffner, the first chairman of the Licking County Hospital Commission. Members pledge a minimum of \$10,000 over 10 years. Those who joined in 2017 are: an anonymous donor, and John and Joy Coleman.

Golden Corporate Honor Roll – The Golden Corporate Honor Roll distinguishes companies which have made a total commitment of \$10,000 or more to LMH. Participation in this program signifies the company's alliance with the Hospital to ensure the continuation of excellent healthcare services. The Golden Corporate Honor Roll has a total of 12 members.

The John Alford Fellowship - The John Alford Fellowship gained three new members in 2017 – Rita J. Allen; Dr. Janae Davis and Family; and Robert H. and Patricia E. McGaughy – and now has a total of 37 members. The John Alford Fellowship was created to memorialize the extraordinary commitment of LMH's long-time supporter, John W. Alford. Members pledge a minimum of \$25,000 over 10 years.

Platinum Circle - The Platinum Circle is reserved for LMHF's business and corporate donors who have contributed a minimum of \$25,000.



These gifts enable LMH to purchase new equipment and provide additional services to meet the healthcare needs of the residents of Licking County. The Platinum Circle has a total of 13 members after MedBen; Shumaker Construction, Ltd.; and TrueCore Federal Credit Union made generous commitments in 2017.

Benefactor Level - Benefactors are special friends of LMHS, both individuals and businesses, who support the LMHS mission to improve the health of the community by donating between \$50,000 and \$100,000. LMHF has 11 Benefactor Level contributors, including seven individuals and four corporations. Diane and Dan DeLawder and the Newark Area Club of Zonta International 704 joined this prestigious group in 2017.

Founder Level – Founder Level members are altruistic individuals who have made outstanding contributions to LMHF by providing gifts of \$100,000 or more. LMHF is fortunate to have 20 Founder Level memberships, including the newest donor in 2017, Park National Bank.

Licking Memorial Golf Gala – The annual Licking Memorial Golf Gala took place at the Denison Golf Club at Granville on June 19, with Rob Justice serving as honorary chair. The State Farm – Tony Adams team, which included Nate Adams, Tony Adams, Kevin Cox and Gavin Mawhorr, took first place in the tournament. This year's Club Sponsor (\$7,500) was Denison University. Ace Sponsors (\$5,000) included Frontier Remodeling Co.; John Hinderer Honda; Dr. Donald G. & Patsy Jones; Matesich Distributing Company; MedBen; Park



National Bank; and Stedman Floor Co., Inc. Eagle Sponsors (\$2,500) included All Weather Systems; AssuredPartners; The Claro Group, LLC; Coughlin Chevrolet in Pataskala; Courtesy Ambulance, Inc.; The Energy Cooperative; Gutridge Plumbing, Inc.; Interim Healthcare of Newark; The Jerry McClain Companies; Kessler Sign Company; Limbach Company, LLC; Newark Smiles; Northpoint Ohio; PNC Bank; Robertson Construction; Scott Peterson of General Graphics; Shumaker Construction, Ltd.; SmartBill, Ltd.; Summit Custom Cabinets; Surgical Interventions, LLC; US Foods; Vocera; and Waste Away Systems. The Links Sponsor (\$1.500) was Greenfield/Lewis Investment Counsel. The Pro Sponsor (\$1,500) was Arlington/Heath/Tuscany Gardens. Birdie Sponsors (\$1,000) included 89.3 The River; Brett Lowe Mechanical, Inc.; Claypool Electric, Inc.; Coca-Cola; Franklin Services; Pressworks; Reese, Pyle, Drake & Meyer, PLL; Rotary Club of Newark, Ohio; Staples Business Advantage; Sunny 95; and TAD Sports. A total of 136 golfers played in the 2017 Golf Gala, which

raised funds to benefit the new Licking Memorial Urgent Care and Family Practice facility. Conveniently located in Downtown Newark to provide services for all residents of Licking County, the facility features 12 exam rooms, four treatment rooms, and X-ray and Laboratory services.

PRIDE – Employees have a special opportunity to support LMHS with charitable contributions through payroll deductions to PRIDE (Providing Resources in Dedicated Employees). As of December 2017, PRIDE had 770 members. Since 1987, PRIDE contributions have raised approximately \$2.7 million.

Paving Our Future Commemorative Bricks - LMH's

Development Council offers a distinctive way to recognize family members, friends or organizations with commemorative bricks. Personalized bricks are available in two sizes and are placed in one of LMH's exterior walkways. A total of 13 commemorative bricks were purchased and placed on the grounds in 2017.





Honorary and Memorial Giving Program -

Many community members appreciate the opportunity to pay tribute to a loved one, commemorate a special event or celebrate a recovery through monetary contributions that benefit LMH. In 2017, LMHF received six honorary and 12 memorial donations. In addition, 44 physicians were honored with Doctors' Day donations in their name.

Cradle Roll - The births of 28 babies were commemorated through gifts to the Cradle Roll program in 2017. Gifts of \$150 to \$249 receive a handcrafted step up stool, while gifts of \$250 or more receive a handcrafted child-size rocker. The name of the baby and donor are placed in the Cradle Roll log in the Main Lobby of the Hospital.

LMHS Main Street Collection - The Donor Wall

Employment

Licking Memorial Health Systems (LMHS) has provided employment opportunities for Licking County residents for more than 120 years. LMHS is the primary healthcare provider in Licking County and has established a reputation as the leading healthcare provider in the community. This distinction is largely due to the dedication of LMHS' 2,000-plus employees who serve diligently to provide quality care for patients and visitors.

LMHS has high standards for its employees and believes in recognizing and rewarding their accomplishments through various celebrations, including monthly Dining with the Stars recognition breakfasts and luncheons, bimonthly employee birthday events, annual recognition events as well as daily on-the-spot and peer recognition programs. LMHS also offers a comprehensive benefits package that includes a retirement savings plan with a generous employer contribution, fuition assistance, free uniforms and free access to various wellness center sites, as well as excellent health, dental and vision insurance.

LMHS Receives Fourth Modern Healthcare **Recognition –** For the fourth year in a row, LMHS was named to Modern Healthcare's Best Places to Work in Healthcare, a listing of the nation's top 100 healthcare-related employers. The recognition, now in its tenth year, honors workplaces throughout the healthcare industry that empower employees to provide patients and customers with the best possible care, products and services. LMHS, which includes Licking Memorial Hospital, Licking Memorial Health Professionals and Licking Memorial Health Foundation (LMHF), was one of five healthcare providers in the state of Ohio to be included in the list.

Hospital and Healthcare Week -

In an annual observance of National Hospital & Healthcare Week, LMHS paid tribute to the 2,000-plus employees who contribute to the organization's awardwinning care. The five-day celebration at LMHS in May included a variety of wellness activities such as yoga, healthy meal prep demonstration and healthy eating tips, an employee health fair,



ice cream deliveries to outbuildings, an employee bingo event, a length of service award reception, and a cookout including mini golf, corn hole, caricature drawings, and a sundae bar. Special employee recognition awards were given throughout the week including the Clarissa Ann Howard Nursing Award for Clinical Excellence, and MVP awards.

National Doctors' Day - National Doctors' Day provides the opportunity to honor physicians

throughout the U.S. each year who guide and treat patients to positively impact their health. During the month of March, LMHS celebrates the Medical Staff and their dedicated service. Patients from the community also are invited to recognize physicians by giving a donation to LMHF in their physician's honor. Physicians were treated with a gourmet lunch, complimentary massages, and an honorary breakfast for their dedication to health of the community. The LMH Medical Staff includes approximately 175 physicians and 50 consulting physicians who provide their expertise and care to the community.



119 Years of Caring at LMHS - In January 2017, employees celebrated 119 years of providing quality health care to the community with a donation-themed celebration. Divided into interdepartmental teams, a friendly competition occurred to see which groups could donate the largest amount of cold weather items in pounds, and the most monetary donations. After all items were weighed, contributions equaled 345.1 pounds of cold weather items (outerwear, blankets, etc.), while monetary donations reached \$10,000. The collected goods were donated to the Center for New Beginnings and the Salvation Army of Licking County to help needy individuals and families of Licking County stay warm during the cold winter months.

> Medical Staff Dinner - The annual LMH Medical Staff Recognition Dinner was held at Moundbuilders Country Club in October. The event allowed LMH to show its appreciation to Medical Staff members by presenting years of service awards in five-year increments and announcing the 2017 Physician of the Year. The recipient of the award, Audrey K. Bennett, M.D., of Licking Memorial Pathology was announced at the dinner that included physicians

from over 30 specialties.

Employee Recognition Event - LMHS employees who observed anniversaries in 5-year increments in 2017 were invited to The Ohio State University – Newark Reese Center for the annual LMHS Employee Recognition Event, which featured a game show theme and offered honorees an opportunity to win prizes. The 290 honored employees – the most ever in one year - represented 3,320 combined years of service.



annual Retiree Dinner was held in the LMH Café.

The Manager of the Year awards also were announced at the event.

41st Annual Holiday Party - Board members, TWIGS members, volunteers, physicians, and all LMHS employees were invited to enjoy a delicious complimentary meal of favorite holiday foods prepared by LMH's Culinary Services staff.

Retiree Dinner and Luncheons - In 2017, retired LMHS employees were invited to two Retiree Luncheons held at the DoubleTree by Hilton Hotel in April and September. In addition,



TWIGS

The TWIGS (Togetherness, Willingness, Imagination, Giving and Sharing) Organization of Licking County raises funds for LMH year-round with special events and sales. Since 1950, the TWIGS organization has raised more than \$5.3 million towards equipment and capital purchases at LMH. In 2017, TWIGS contributed \$101,174 to the Hospital.

TWIGS originated in 1950 to support the Hospital. There are four TWIGS chapters in Licking County. The current chair of the individual LMH TWIGS are: Terri Charles – the Granville Thrift Shop on Tamarack Road, Diane Martin – the Gift Shop at LMH, Sharon Wills – TWIGS 13, and Janet Wells – TWIGS 24.

The TWIGS Executive Board Members are: Steve Schlicher, Chair and Corresponding Secretary; Nancy Barber, Vice Chair and Recording Secretary; Darlene Baker, Treasurer; and Kate Hannum, Assistant Treasurer. For information about becoming a TWIGS member, please call (220) 564-4084.



Volunteers

LMH is fortunate to have the support of a large group of dedicated volunteers. In 2017, an average of 185 volunteers and TWIGS members donated 31,398 hours of their time to perform many tasks that range from delivering mail and greeting cards to assisting with patient transporting. The Volunteer Executive Board Members are: Phil Cassone – President, Sue Hopper – Vice President, Pam Sturm – Corresponding Secretary, and Lori Brown – Recording Secretary.

Rachel Allen Kevon Allen lanet Anderson **Janice Banks** Michael Barker **Janice Bennett** Maxine Binckley Sheryl Bindley Bob Brooker Gary Brown Lori Brown Bill Butler Marie Carman Philip Cassone **Joyce Clemings** Carolyn Cline Eddie Cline Ruth Coen Donna Daniels Shane Daugherty Karen Dellner **Dave Douglas**

Kay Eclebery Mary Evans Pat Farley Bill Fielding Robert Gabe Connie Gelfer Elinore Giles Kaia Goodin Lois Grimm Rene Halblaub Gary Hamilton Karen Jo Hamilton Harry Harper Karen Hedrick Connie Helms David L. Hiatt Hope Hindel Carol Sue Hopper Diana Hufford Maxine Keith Cindy Kikeli Zania Kret

Julie Krouse Dolly Landrum Thomas LeBlanc Arleen Leatham Melissa Loomis Thelma McCurdy Polly Mitchen Helen Norris Margaret Oakleaf Ioan Omlor Ralph Ottensmeier Mary Lou Place Gabbey Prickett Nancy Samson Ioanne Schmoll Susan Shaffer Patricia Shipp Alan Smith Ian Smith **Audrey Snow** Cvnthia Stankunas Mary Stewart

Nancy Stewart Richard Stewart Denny Stewart Montana Stoneburner Robin Stukey Pam Sturm Mary Tebben **Brenda Tompkins** Audrey Urban Kim Vohs Joann Walton Sue Weiland Nathalie Weiss Leah Welker Naomi Wilder Wanda Wilson Sue Wiseman Sue Wolfe Roger Yekisa Carol Yost Marilyn Yost

Gracie Young



Facts at a Glance

2017 Statistics

Auxiliaries

Volunteers/TWIGS (hours):	31,398	
TWIGS (dollars):		
Development (dollars):	\$674,239	

Charity and Uncompensated Care

In 2017, Licking Memorial Health Systems (LMHS) provided \$34.4* million in uncompensated care at standard charges, of which \$7.7* million was charity care.

LMHS has provided more than \$544* million in uncompensated care at standard charges since 1995, the year that the Licking Memorial Health Professionals was formed.

The total cost of uncompensated care to LMHS in 2017 was \$14.0* million. The total cost of uncompensated care since 1995 has been \$257* million.

Licking Memorial Hospital Statistics

Total registered beds:	227
Coronary:	25
Intensive Care:	13
Medical/Surgical:	121
Obstetric:	
Psychiatric:	9
Nursery:	
Acute Inpatient Rehab:	
Chemical dependency:	
Admissions:	
Average daily census (includes observation):	
Average stay (days):	
Emergency Department visits:	
	15 Common of the

Patient days:	30,538
Patient meals served:	
Babies delivered:	1,010
Laboratory tests:	
Pharmacy units:	
Pounds of laundry:	1,974,793
Urgent Care visits:	
Radiology procedures:	121,423
Radiology ultrasound:	14 563
Radiology, CT scans:	25,691
Radiology, MRI scans:	5,093
Rehabilitation, Occupational Therapy procedure	es: 10,475
Rehabilitation, Physical Therapy procedures:	
Surgical procedures:	
Inpatient:	2,267
Outpatient:	5,516
Medical Staff (Active):	178
Medical Staff (Consultants):	50
Full-time equivalent employees:	
Salaries / benefits:	
Operating expenses:	

Licking Memorial Health Professionals Statistics

Number of physician practices:	4/
Number of physicians:	117
Physician practice patient encounters:	388,668
Average companies served per month	
by Occupational Health:	100
Full-time equivalent employees:	
Salaries / benefits:	
Operating expenses:	

*Unaudited

2017 Donors

Many of our gracious community members choose to honor friends, family members or physicians on special occasions with a monetary gift to Licking Memorial Health Foundation. Others remember loved ones with memorial contributions. All donations that benefit Licking Memorial Hospital (LMH) are appreciated. Every contribution, whether large or small, makes a difference, and all gifts are tax-deductible to the extent allowed by law. Donors may restrict their gifts to a specific program or service. Donations also can be allocated to the general account, allowing Licking Memorial Health Systems (LMHS) to use the gift for the most urgent need. To make a gift or support one of LMHS' programs, please contact Veronica Patton, Vice President Development & Public Relations, at (220) 564-4101.

(D) denotes deceased

Founder

(\$100,000-plus) ArmorSource LLC

In Memory of Lawrence J. Dickson Mary E. Babcock (D)

Helen Marie Brooke (D) Michael and Barbara Cantlin

In Memory of John and Mary Alford Holtz Industries, Inc.

The Jerry McClain Companies Howard E. LeFevre (D)

Licking County Foundation The Lindorf Family Foundation Amy and Jim Matesich

In Loving Memory of Rod Callander In Memory of Sylvia "Dee" McClain

By Jerry McClain Jerry and Debbie McClain

Bill and Jane (D) McConnell The Family of Jack and Betsy O'Neill Park National Bank

PRIDE LMHS Employees Frederick R. Reese (D)

Mr. and Mrs. J. Gilbert Reese Dr. Albert K. Ridout

In Memory of Ruth M. Ridout
TWIGS

. . .

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