

<u>Passion for Patient Experience</u>



A Message from the President ...

Licking Memorial Health Systems (LMHS) continues to be an integral part of the community. I am proud that LMHS is able to respond quickly and directly to our community's needs. Our priority at LMHS is to provide outstanding care to our community, which is made up of our families, friends, neighbors and coworkers.

LMHS has an excellent performance record, as reflected by our comparative measure data and many awards, thanks to outstanding Employees and highly-skilled Medical Staff. By achieving such high standards, our patients are able to receive the quality of care they need locally, rather than facing the inconvenience of traveling to a larger city for medical services.

LMHS has the autonomy to customize services that are best for the Licking County community. For example, Licking Memorial Hospital's (LMH) addition of home visits to ensure the health of patients with chronic COPD (see page 4), or development of the Active•Fit Youth Wellness Program to address childhood obesity. (Both issues have a higher incidence in Licking County than the state average.) We also have had the ability to enhance the patient experience at EMH by adding comfortable furnishings and room-service-style dining for inpatients and visitors, as

well as adding two Patient Experience Managers who consult with inpatients to ensure that their

needs are met.

Of course, it is important for a healthcare organization to be financially strong. Our financial strength allows us to upgrade equipment and technology, hire highly qualified staff, purchase quality supplies, expand services and maintain our facilities. We have been able to maintain our financial strength, even during the recent national economic downturn, through careful fiscal management.

Lam sincerely grateful to the many individuals who have played a role in helping LMHS remain successful, including our loyal patients who spread the word of the excellent care they receive. Our donors' contributions allow us to improve our facilities with numerous amenities to create a comforting, healing Hospital environment. Members of the Boards of Directors are local residents who work diligently to ensure that our care and services continue to provide the best fit for our community's healthcare needs. Because of our community focus, the Board Members, Medical Staff, Staff Members and Volunteers can all concentrate on our singular mission – to improve the health of the community.

Nobest Q. Montines

Robert A. Montagnese President & CFO

Table of Contents

Focusing on the Patient Experience4-5
Patient Experience Testimonials6-7
Awards8-9
Boards of Directors10-11
LMHS Senior Management12
LMH Medical Staff Executive Committee 13
LMH Medical Staff Appointments 13
Changes, Enhancements
and Technology14-15
Community Events: Dedications,
Receptions and Open Houses 16-17
Community Outreach18-22
Development Council23
Fundraising24-25
Employment26-27
TWIGS & Volunteers28
Facts at a Glance29
Donors30-35

Focusing on the Patient Experience

The approach to health care has changed dramatically since Licking Memorial Hospital (LMH) moved to its current location in 1966. Five decades ago, most hospitals featured a sterile, no-frills environment designed to promote physical healing without much emphasis on the patient's emotional comfort. It was common for patients to share a hospital room, family and friends were required to observe specific visiting hours, and patients typically left most major medical decisions up to their physicians' discretion.

Today, as LMH prepares to celebrate its 50th anniversary at 1320 West Main Street in Newark, health care has evolved to include the entire patient experience. Now, in addition to medical testing, diagnosis and treatment, Licking Memorial Health Systems (LMHS) devotes a great deal of planning toward benefitting patients' overall well-being and providing experiences that help the community achieve better health. The patient experience at LMHS has improved recently by adding many new programs and services, including:

- Maternity Home Visits The first few days at home with a newborn baby can be intimidating for first-time parents. LMH now offers free home wellness checks to new mothers a few days following their Hospital dismissal. The nurse checks the baby's overall health indicators and answers any questions about infant care.
- Patient Experience Managers LMH employs two Patient Experience Managers to ensure that the Hospital is providing an excellent experience for all inpatients. Throughout the week, inpatients at LMH receive a visit to discuss the quality of their care and personal comfort. The Patient Experience Managers assist with questions, concerns or special requests, and are available as a contact person for patients should any needs arise while they are in the Hospital or following discharge.
- Summer Day Camps LMHS offers free day camps for youth, ages 7 to 13, with shared challenges. The annual Camp Feelin' Fine takes place in June to provide education, activities and camaraderie to youth who have asthma. In 2015, the Health Systems introduced two new day camps in July. Camp Courageous, which used a superheroes theme in 2015, is designed to help relieve anxiety and stress among youth who have encountered cancer through family or friends. Camp A1c featured a dinosaur theme for youth in establishing friendships and learning more about their diabetes diagnosis.
- COPD Home Visits Patients who are diagnosed with chronic obstructive pulmonary disease (COPD) at times are overwhelmed about medications, activities and other required changes in their lives. Under a new free program at LMH, a nurse visits select COPD patients who have been dismissed from the Hospital to assist them through the transition. The patients also may consult by phone with the nurse regarding their COPD concerns.

- Walk with a Doc LMHS hosts free monthly Walk with a Doc events to encourage participants to engage in healthful activity and provide them an opportunity to chat with a physician in an informal setting. In 2015, topics included: seasonal affective disorder, menopause and anti-aging strategies, and healthy lifestyle changes.
- Annual Reunion Events In 2011, LMH introduced the annual Cancer Survivors' Picnic event, to celebrate and acknowledge all survivors and their families. In 2015, the Hospital began hosting annual reunions to celebrate patients who received care in the Hospital's Interventional Cardiology or Acute Inpatient Rehabilitation units. Twenty-one patients and guests attended the first Acute Inpatient Rehabilitation Reunion in August. They were treated to free massages, exercise demonstrations, blood pressure screenings, information about life after rehabilitation, speakers and a cookout.

The first annual LMH Interventional Cardiology Reunion took place in October with free massages, exercise demonstrations, blood pressure screenings, a cooking demonstration and speakers. Twenty-two patients and their guests also enjoyed a complimentary heart-healthy dinner.

• CBORD & Room Service Revitalize Hospital Food Service at LMH – In order to improve patients' experience and satisfaction with their meals, LMH introduced CBORD and Room Service Choice in August. CBORD interfaces with MEDITECH, the Hospital's electronic health record, to serve patients according to their dietary needs and restrictions. Room Service Choice allows for a variety of foods to be made to order and customized to diet and taste preferences.

The nature of health care has changed to become more "patient focused" because happy, relaxed and health-conscious patients typically remain healthier and recover more quickly from illness and injury. As you read through the remainder of this 2015 Annual Report, we invite you to consider the extent of advancements that have been made in the past 50 years to create a better patient experience.

Room Service



Patient Experience Testimonials

Licking Memorial Health Systems (LMHS) maintains its mission of improving the health of the community by providing excellent patient care with the latest technologies and medical procedures, as well as promoting good health through our community initiatives, such as our Tobacco Cessation Programs. Many community members have shared their appreciation for having access to outstanding healthcare resources available locally.



Maggie Leighton, Maternity Patient

"When Baby Graham was born a little less than six weeks ahead of his due date, he was taken to LMH's Special Care Nursery for close observation and heightened care. It was difficult to be separated from Graham, but I understood that he needed to be monitored. We were welcome to be with Graham 24/7. We were even able to stay in the mother-baby suite as overnight guests for as long as Graham was still in the Hospital. That was a real blessing for us because my days were a blur. Eric works at LMH, and staying at the Hospital made it possible for him to be with Graham and me any time that he was not working."

Danielle Skeese, Quit for You, Quit for Your Baby Participant

"I smoked my first cigarette at age 11. But when I was expecting my first child, I became increasingly aware of the dangers that smoking presented to my developing baby. I was really afraid that my baby could be born with breathing issues. I also noticed that it was becoming difficult for me to breathe. Being on a tight budget and expecting a baby, there was no way that I could afford to purchase nicotine replacement products. When I learned that I could receive the products for free, and LMHS would even provide incentives for participating in the program, it took a big weight off my shoulders.

Besides, I could make my tobacco cessation appointments immediately following my regular obstetric appointments since their offices are in the same building. They made it so easy – there were no more excuses not to quit! One month after I quit smoking, I realized I was breathing more easily. Carter was born at full term and has not been sick one day. I am so proud that I was able to give him an excellent start in life by breastfeeding and quitting smoking."



Nancy Mitchell, Emergency Care Patient

"My sandal caught on a ridge in the garage floor, and I fell forward very quickly – I did not even drop the small juice glass I was carrying. When I landed, the glass broke and deeply cut the ring finger on my left hand. My husband, Jim, is the type who usually wants to wait until the next day to see a doctor, but this



time he said that we needed to go to the emergency room right away. My finger was bleeding pretty badly. We went to the LMH Emergency Department and were seen and cared for quickly. Dr. Randy Jones advised me to make an appointment for further evaluation. The next morning I received a call from Orthopedic Specialists and Sports Medicine, Inc. The Emergency Department had already

referred me and the staff was calling to let me know I could be seen later that morning. My exam confirmed that I had tendon and nerve damage and that I would need surgery to repair the injury. While I wanted to wait until after my daughter's graduation party, the surgeon was adamant that the surgery take place sooner. I still cannot bend my finger completely and have some nerve damage, but these effects could have been much worse had it not been for the quick, professional treatment I received. The nurses in the Emergency Department were wonderful. They kept checking on me and telling me to hang in there."



Zach Hunsaker, Surgical Patient

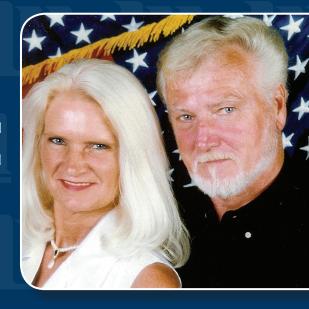
"I had been deadlifting up to 265 pounds earlier this summer, and one day, I noticed after I got home that I had a bulge on my belly. It started to hurt, so I made an appointment with my family physician. But two days before the appointment, the pain became severe so I went to the Emergency Department at Licking Memorial Hospital. I knew that a hernia can be dangerous if left untreated. I already assumed that I would need surgery to repair the hernia, and it was an easy decision to have it performed

at LMH even though I live just as close to other hospitals in Columbus. I liked the idea that all my patient information is connected within Licking Memorial Health Systems' electronic health records. For me, that was a convenience and an added safety factor. The staff attended to my wife, Kayla, as well as to me. They explained everything well to her and confidently addressed all her questions. Her impression of the experience was very positive. Everybody on staff was excellent, and I was quite impressed. Dr. Brent Savage is a really nice guy – from the outset, he made me feel confident about his skills as a surgeon. I'd recommend him to anyone. It's not good that I had to have the surgery, but it's good that I had it at Licking Memorial Hospital."



Sharon Carpenter, Stroke Patient

"I woke up in the hospital in Zanesville and couldn't talk or move my legs. I had suffered a stroke. My doctor told me that I would probably benefit from intensive therapy in an acute inpatient rehabilitation program, and the best place to get that would be at Licking Memorial Hospital where I would receive personalized attention. I came to LMH in a wheelchair and thought 'What can they do in two weeks?' Dr. David Koontz came in to see me nearly every day. The nurses, therapists and aides were all so friendly and encouraging. They explained that their goal was to prepare me to be able to function again in my own



home environment. The Unit is set up to feel like a home. There was even a computer that I could use to update my family and friends on my progress. I also liked how the Unit was very quiet, which was relaxing and made it easy to sleep. Just 17 days after I suffered my stroke, I returned home. I didn't think it would be possible to make so much progress in such a short time. When I left LMH, I was able to walk with a cane. I am sure that all the attention that I received helped me recover much more quickly."

Jim Abbott, Heart Care Patient

"Cardiac rehab is great, first of all, because of the great staff. They encourage you to work hard, but you don't know you're working hard because they make it fun. I felt more confident about exercising while I was hooked up to the EKG, and the staff was nearby. They would not let something bad happen to me. I felt so much better after going through the program. I have made important lifestyle changes since my cardiac arrest. I watch my diet and walk two miles every other day. I also gave up smoking. They threw away my cigarettes in the Cath Lab, and I haven't had one since. I am so grateful that Dr. Hassan Rajjoub and the Cath Lab team at LMH have such advanced knowledge and skills."

2015 Awards and Recognitions

Licking Memorial Health Systems and its dedicated employees, Medical Staff, volunteers and community members work diligently every day to ensure that the community has access to excellent health care. Over the past year, their efforts received the following awards and recognitions:

2015 Healthcare's Most Wired Award List

by American Hospital Association Licking Memorial Hospital

Top Performer Recognition

by The Joint Commission Licking Memorial Hospital

Mission: Lifeline Gold Award

by American Heart Association Licking Memorial Hospital

Platinum Performance Achievement Award

by National Cardiovascular Data Registry Licking Memorial Hospital

Four Stars by Centers for Medicare and Medicaid Services

Licking Memorial Home Care

Top 20 Best Workplaces in Health Care

by Fortune and Great Place to Work Licking Memorial Health Systems

Best Places to Work

by Modern Healthcare Licking Memorial Health Systems



Top 500 Award

by HomeCare Elite Licking Memorial Home Care

ACR's Breast Imaging Center of Excellence

Licking Memorial Women's Imaging

Outstanding Children's Immunization Rate

by Licking County Health Department Licking Memorial Family Practice – McMillen

Hometown Hero Recognition

by Sunny 95 and CME Federal Credit Union Rob Montagnese

Hometown Hero Award

by American Red Cross of Licking County Gerald R. Ehrsam, M.D., and Mark A. Mitchell, M.D.

Top 10 National Finalist – Modern Healthcare Community Leadership Award

Rob Montagnese

BRAVO Award

by Newark Rotary Rob Montagnese

Finalist in Ohio Hospital Association's Albert E. Dyckes Healthcare Worker of the Year Awards

Steve Snow

Healthcare Hero Honorable Mention

by Columbus Business First Hassan Rajjoub, M.D.

Top Contributor to Operation Feed Campaign

Licking Memorial Health Systems

Becker's 130 Nonprofit Hospital & Health System CEOs to Know

Rob Montagnese

LMHS MVPs

Rita Allen Karen Arthur Amanda Baker Kathleen Baker Kyla Brewer Matthew Bromley, M.D. Amy Bukey **Bruce Corsi** Caleb Denman Andrea DeVito Jenny Dickson Lori Elwood, M.D. Don Fairbanks, M.D. Joshua Farrar Ashley Nishell Fowler Andrew Frick

Rob Gastineau Talva Greathouse, M.D. Sandra Hanlon **Jerry Hawthorne** Marsha Hill Rick Hindel Sharon Hollis Tracy Hurlow Rebecca Lav Vickie Lemmon Sue McPeek **Brock Owens** Chris Shepherd Iane Tolliver Courtney Wogan Nancy Wortman



Health Care



Best Workplaces



FORTUNE

Modern Healthcare



PLACES WORK









Boards of **Directors**

Licking Memorial Health Systems Board of Directors

The Licking Memorial Health Systems (LMHS) Board of Directors oversees all aspects of LMHS' three corporations: Licking Memorial Hospital, Licking Memorial Professional Corporation and Licking Memorial Health Foundation. As volunteer community leaders, the Board Members serve to ensure LMHS provides the best care and services available.



Patrick M. Jeffries
Chairman



Linda K. Dalgarn Vice Chairman



Kim FlemingSecretary/Treasurer



Craig R. Baldwin



Michael D. Cantlin



Eschol Curl. Jr.



Patrick D. Guanciale



Gary A. Ryan



Gerald R. Ehrsam, M.D. Physician Advisor



Robert A. Montagnese Ex Officio Licking Memorial Health Systems President & CEO

Slogan: Measurably Different ... for Your Health!

Vision: To be the best community healthcare facility in the state of Ohio.

Licking Memorial Hospital Board of Directors

In 1898, a small group of dedicated women opened a nine-bed Hospital with donated furnishings in a converted house at 154 North Third Street in Newark to meet the needs of the community. After many evolutions throughout the past century, Licking Memorial Hospital now stands on West Main Street with 227 beds and state-of-the-art technology ready to serve the community. Today, like their predecessors, our Board of Directors is made up of dedicated individuals who volunteer their time to guide the operations and policies of the Hospital.



Nancy G. Neely Chairman



Joyce L. Malainy, Ed.D. Vice Chairman



Michael J. Massaro Secretary



Deborah A. Kohman Treasurer



David E. Doney



David L. Hile



Cheri Hottinger



Laurel B. Kennedy, Ph.D.



Brian Mortellaro



Rev. Michael A. Noble, B.A., M.Div., D.Min.



Sharad Thakkar, Ph.D.



Paul M. Thompson



Bart M. Weiler



Robert A. Montagnese Ex Officio Licking Memorial Health Systems President & CEO



Talya R. Greathouse, M.D. Ex Officio Licking Memorial Hospital Chief of Staff

Hospital-Wide Directives

- Promote patient safety
- Incorporate innovation and technology
- Maintain financial strength
- Meet community needs
- Maintain independence

- Deliver quality care
- Adhere to corporate integrity
- Attain service excellence
- Cultivate relationships with patients, customers and employees

Licking Memorial Health Systems Senior Management

The 10 members of the Licking Memorial Health Systems (LMHS) Senior Management have extensive experience that provides strong leadership. With their collective background and vision, LMHS is able to proactively meet the community's needs.



Robert A. Montagnese, C.P.A., M.H.A., B.A. President & CEO Making a difference since 1993.



Sallie K. Arnett, M.S., RHIA Vice President Information Systems Making a difference since 2001.



Craig B. Cairns, M.D., M.P.H. Vice President Medical Affairs Making a difference since 1999.



Veronica K. Link, B.B.A.
Vice President
Development &
Public Relations
Making a difference
since 1984.



Christine L. McGee, R.N., B.B.A. Vice President Physician Practices Making a difference since 1995.



Anne C. Peterson, B.A.
Vice President
Human Resources &
Support Services
Making a difference
since 2001.



Cindy L. Webster, B.B.A. Vice President Financial Services Making a difference since 1991.



Deborah M. Young, R.N., M.S., C.C.M. Vice President Patient Care Services Making a difference since 1996.



Heather Burkhart, R.N. Assistant Vice President Inpatient Services Making a difference since 2000.



Greg Wallis, M.H.A., B.S.N., R.N. Assistant Vice President Outpatient Services Making a difference since 1997.

Licking Memorial Hospital Medical Staff Executive Committee

The Licking Memorial Hospital (LMH) Medical Staff Executive Committee is comprised of the Medical Staff officers and the chiefs of each Medical Staff department. Committee members set policies, review new physicians' credentials, analyze cases and help to educate staff members on medical advances.



Talya R. Greathouse, M.D. Chief of Staff



Lori J. Elwood, M.D. Vice Chief of Staff Department Chief of **Pathology**



Brent M. Savage, M.D. Secretary/Treasurer Department Chief of Surgery



Eric R. Pacht, M.D. Immediate Past Chief of Staff



Richard A. Baltisberger, M.D. Garth A. Bennington, M.D. Department Chief of **Pediatrics**



Department Chief of Family Practice



Joseph E. Fondriest, M.D. Department Chief of Radiology



Shakil A. Karim, D.O. Department Chief of Medicine



Eric M. Layne, M.D. Department Chief of Behavioral Health



KW Tim Park, M.D. Department Chief of Anesthesiology & Pain Management



M. Jane Scott, M.D. Department Chief of **Emergency Medicine**

2015 Licking Memorial Hospital Medical Staff Appointments

Highly-qualified and skilled professionals who joined the LMH Active and Consulting Medical Staffs in 2015 include:

Sara J. Healy, M.D. Daniel W. Kennedy, M.D. Aaron J. Kibler, M.D. Lisa J. Lee, M.D.

Hualei Li, M.D. Richard J. Limperos, M.D. Henry Y. Lu, M.D. Adam C. Maier, D.O.

Michael A. McFarlane Jr., D.O. Robert W. Mueller, M.D. Kevin M. Ouweleen, M.D. Tiffany J. Owens, M.D.

Amanda L. Quisno, D.P.M. Timothy Rossi, D.O. Even F. Wang, M.D. Peng E. Wang, D.O.

Changes, Enhancements and Technology

Licking Memorial Health Systems (LMHS) is dedicated to keeping abreast of medical advances and improving the healthcare experience for patients and their families. In many instances, the changes are subtle and take place without public awareness. Changes and improvements at LMHS over the past year include:

New e-Registration System, SafeChx for LMH

Licking Memorial Hospital (LMH) now offers patients advanced protection against medical identity theft with SafeChx, a secure patient identification technology system. The new system helps prevent medical identity fraud, eliminate duplicate records and improve patient outcomes. SafeChx verifies a patient's medical identity

and links patients to their LMH medical information simply by scanning the patient's finger.



LMH Physical Therapy Offers Top Recovery Treatment Method

The LMH Physical Therapy Department is equipped with new devices designed to enhance recovery while minimizing pain for physical therapy patients. Providing active compression and cold therapy simultaneously, The Game Ready® Active Compression and Cold Exchange Loop (ACCELTM) systems are used in the treatment of post-surgical and acute soft tissue injuries, such as joint replacements or sprains.

Game Ready's ACCEL technology increases the speed and effectiveness of recovery treatment while decreasing pain. Attachable sleeves for different joints and muscles allow the temperature of the entire injury site to be controlled, and the air pressure creates a better surface contact, enhancing the ability to deliver the cold treatment.





Electromagnetic Navigational Bronchoscopy®

(ENB) Offers Safer Option for Lung Biopsy

Electromagnetic Navigational Bronchoscopy® (ENB) allows access to the small airway passages in the periphery of the lungs that previously were difficult to reach. Basically a road map of the patient's lungs, ENB identifies the exact spot where the lesion is located in order to collect a biopsy.

> ENB provides a less invasive pathway to peripheral lung nodules, even for patients with procedure-restricting conditions. The benefit of ENB is potentially detecting lung cancer earlier and enhancing treatment options for patients.

Reveal LINQTM **Improves Heart Monitoring**

A new method of recording the heart's activity now is available at LMH for patients with a difficult-to-diagnose heart rhythm. Medtronic's Reveal LINQTM Insertable Cardiac Monitor is capable of recording abnormal heart rhythms that other monitoring devices may not detect.

The implanted Reveal LINQ device wirelessly transmits any abnormal activity it records to a monitor that is kept nearby and uploads a daily report to Licking Memorial Cardiology through global cellular phone signals. Early detection of these conditions saves lives and allows for better treatment options to protect the patient's heart muscle from damage.

Medical Office Facility Groundbreaking

In Fall 2015, the Health Systems broke ground on a new 33,260square-foot medical office building on West Main Street. The first floor will be occupied by the Center for Sight, and the Licking Memorial Orthopedic Surgery practice will be located on the second floor. The facility is slated for completion in August 2016.



Community Events

Licking Memorial Health Systems (LMHS) encourages community input to ensure that our technology and services anticipate the constantly changing needs of our patients. Throughout 2015, residents and employees were invited to numerous events celebrating achievement and areas of growth. These events informed the community about the healthcare environment, communicated our appreciation to community members and highlighted some of LMHS' services. The events this year included:



Corporate Breakfasts

To introduce local business and community leaders to new services, technology and healthcare trends of the Hospital – as well as the entire healthcare industry – four Corporate Breakfasts were hosted by the Licking Memorial Hospital (LMH) Development Council in 2015. The breakfast discussions included the growth of LMHS in 2014, winter safety tips, demystifying depression and a presentation from cancer survivor Sean Swarner.

Pastoral Care Event

In April, LMH hosted the annual appreciation event for the clergy of Licking County. The dinner presentation discussed ministering to patients with Alzheimer's disease and dementia. The LMH Pastoral Care Department serves the spiritual needs of patients and their families, visitors and staff members while also acting as an intermediary between the Hospital and the local clergy.

Cancer Survivors' Picnic

LMH hosted the fifth annual Cancer Survivors' Picnic on June 7 in recognition of National Cancer Survivors' Day. Three hundred LMH patients, guests and employees gathered on the Hospital lawn to celebrate and support cancer survivors as well as to honor loved ones who lost their battle with cancer.

Donor Appreciation Reception

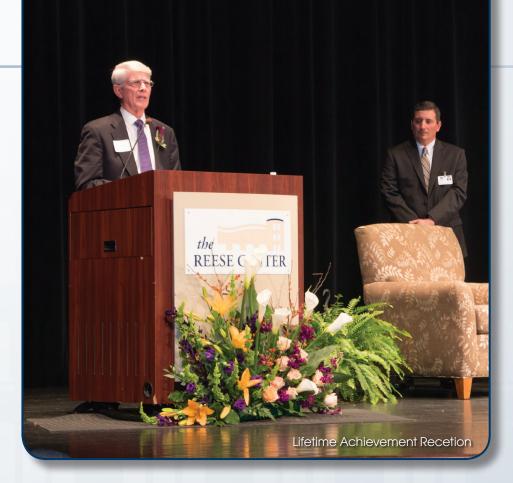
During the Donor Appreciation Reception, hosted by the LMH Development Council in September, LMHS thanked contributors for their generous gifts and provided information about current and future LMHS initiatives. All donations to Licking Memorial Health Foundation are used to purchase new medical equipment and technology and enhance LMH healthcare facilities.

LMHS Summer Camps

LMHS staff devoted their time in Summer 2015 to educate local youth, ages 7 to 13, about various health topics during three fun, outdoor day camps at Infirmary Mound Park in Granville. In June, Camp Feelin' Fine allowed kids to spend a day learning the best way to care for their asthma and interact with others who have the same condition. Camp Courageous, held in July, aimed to help youth who have encountered

cancer through family and friends to reduce stress and anxiety. In August, LMHS hosted Camp A1c – a day camp for youth with diabetes to learn about the health condition and how to manage it, and to provide an opportunity to interact with other youth with diabetes.





Baby Expo

On October 18, LMH invited new and expectant mothers, as well as women considering pregnancy, to the second annual Baby Expo. The event gave women the opportunity to review maternity and infancy vendor displays, discuss important topics such as pregnancy, newborn nutrition and breastfeeding, and discover the classes and services that LMH provides for mothers and babies.

Lifetime Achievement Reception

Every autumn, the LMH Development Council hosts the Lifetime Achievement Reception in recognition of individuals who have made an extraordinary difference in the community. David Shull received the 2015 Lifetime Achievement Award for his dedication to improving the community and the leadership he has provided in supporting the Licking County community. Judith B. Pierce also received the Lifetime Achievement Award posthumously. After a lifetime of serving her community, Judith passed away in 2015. Created in 1989, the Lifetime Achievement Award is the highest honor that LMHS bestows each year.

TWIGS and Volunteer Recognition Dinners

The annual TWIGS Recognition Dinner took place on May 7. As of 2015, the TWIGS organization has contributed more than \$4.9 million in donations over the course of the last 65 years. This year, Marilyn Fields received her 25-year recognition award during the event. LMH hosted the annual Volunteer Recognition Dinner on April 16 to show gratitude toward more than 100 individuals who devote their time to serving the Hospital. Joan Omlor – who devoted 4,675 hours to volunteering in 2015 – received the Donald Day Volunteer of the Year Award.



Community Outreach

Licking Memorial Health Systems (LMHS) is firmly committed to our mission to improve the health of the community. The best way to protect community health is to prevent injury and disease; therefore, LMHS devotes many resources to educating the public about healthier lifestyles and proper medical care. In addition, LMHS is committed to giving back to the community through support of local groups and events.

The public is informed of all LMHS programs and health trends through press releases, local media, the bimonthly Community Connection magazine, monthly Quality Report Cards and an extensive website.

LMHS partnered with many local organizations throughout 2015 for various events, including American Red Cross blood drives, Active Fit events, and the "For Your Health" 5K Run/Walk and 1-mile Fun Walk. Most of LMHS' programs and screenings are offered free of charge. Others are provided at a nominal cost.

2015 events, programs and sponsorships include:

January

American Red Cross AMIGO Challenge
Community Roundtable with manufacturers
Community Education Program – Osteoarthritis
Licking Memorial Hospital's 117th Birthday Celebration –
winter outerwear and blanket donation by LMHS
employees to the Center for New Beginnings and
Salvation Army of Licking County

Hosted Red Cross blood drive at LMH

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, Blood Pressure screenings at C-TEC

Grow Licking County, first year of three-year commitment

Food Pantry Network, 2015 Supermarket Sweep sponsorship

American Red Cross Licking County, 2015 AMIGO Challenge and Heroes Breakfast sponsorship

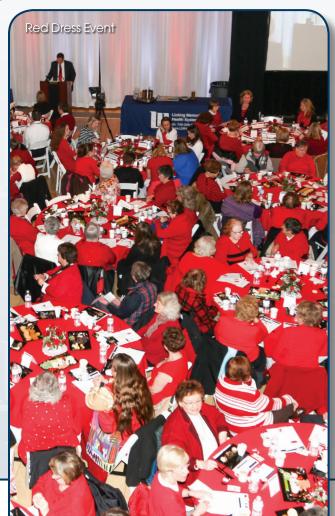
Licking Valley Athletic Boosters, Annual All Sports Auction sponsorship

Lakewood Youth Baseball Association, Double sponsorship

Newark Catholic High School, baseball banner sponsorship

Weathervane Playhouse, Summer Corporate sponsorship

Granville Recreation District, sports team sponsorships Lakewood High School, 2015 softball sponsorship



February

The Heart Truth – A Red Dress Event Community Education Program – Healthier For Life Supermarket Sweep (Operation Feed)

Hosted Licking County Chamber Community Leadership of Licking County

Corporate Breakfast Program – 2014: The Year in Review and a Look Ahead to 2015

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, Blood Pressure screenings at C-TEC

Licking County Chamber of Commerce, 2015 Wellness Champion sponsor

Big Brothers/Big Sisters of Licking & Perry Counties, Bowl for Kids Gold sponsorship and team sponsorships

LUNGevity Foundation, Newark Breathe Deep Bronze sponsorship

Welsh Hills School, St. Patrick's Day Party and Auction sponsor

Licking Valley Youth Sports Association, varsity sponsorship

Granville Rotary, Taste of Granville sponsorship Heath Sertoma Youth Athletic Association, 2015 team sponsorship

St. Edwards Church, Granville Ecumenical Vacation Bible School donation

Mound City Little League, 2015 sponsorship Southwest Licking School District, STEM donation Village of Utica, donation toward playground equipment Licking County Family YMCA, 2015 Don Edwards Park sponsorship

Twentieth Century Club, Pro-Am Invitational Golf Tournament, Platinum sponsorship

Licking County United Way, Annual Meeting & Recognition sponsorship

Flags Over Pataskala, Event sponsor

Powerhouse Elite All-Star Cheerleading & Tumbling sponsorship

March

Community Roundtable with athletic directors

Active•Fit Junior Chef Event at C-TEC

Doctors' Day Recognition

Hosted Red Cross blood drive at LMH

Active•Fit Youth Wellness Program Presentation – ELCC Homeschool Co-op

STEMfest at The Works

Taste of Home Cooking School

Welsh Hills Summer Activities Fair

Southwest Licking Spring Carnival

Community Education Program – Healthier For Life

Community Education Program – Total Knee

Replacement

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, Blood Pressure screenings at C-TEC

Lakewood Girls Summer Softball, team sponsorship LICCO, Incorporated, 8th Annual Spring Fitness 5K Silver sponsorship

Licking County United Way, corporate donation The Newark Rotary Foundation, 100th Anniversary

Playground Expansion Project

Granville Rotary Club, 2015 Food and Wine Experience Central Ohio Technical College, 2015 High School Egg Drop Competition

Licking County Chamber of Commerce, Local Leaders Breakfast sponsorship

North Newark Little League, farm and varsity team sponsorship

Licking County Coalition of Care, 5th Annual Hog Roast and Auction

Zonta Club of Newark, 2015 Champagne Luncheon sponsorship

Utica Sertoma, Utica Ice Cream Festival sponsor

Pataskala Recreation Association, swim team donation American Cancer Society, Making Strides Against Breast Cancer sponsorship

American Cancer Society, 2015 Relay for Life Pataskala C-TEC, 2015 Outstanding Medical Assisting Student of the Year

American Cancer Society, 2015 Relay for Life Newark

Northridge Youth Softball & Baseball, 2015 league sponsorship

Licking Valley Heritage Society, 2015 Red, White and Blue Kaboom sponsorship

Newark Youth Softball, 2015 banner sponsorship

Utica Athletic Boosters, 2015 softball banner sponsorship

Newark High School Athletic Boosters, Newark Diamond Club sponsorship AIM at Melanoma, 2015 AIM for the CURE Melanoma Walk sponsorship

April

Community Education Program – Dining with Diabetes

Pastoral Care Dinner

Health & Fitness Fest

Active•Fit Youth Wellness Program at The Energy Cooperative Earth and Energy Day

Active•Fit Youth Wellness Program Informational table at Youth Sports Opening Ceremonies – Southwest Licking, Granville Rec Center, North Fork, YMCA

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, Blood Pressure screenings at C-TEC

The American Health Network, Reach Out and Read Ohio Program – corporate donation

Newark-Heath Rotary Brew Ohio – 2015 sponsorship Granville Christian Academy Bi-Annual Auction – 2015 sponsorship

Carol Strawn Center Walk to Care for Alzheimer's – 2015 sponsorship

Newark Catholic High School 2015 Touch of Class Auction – corporate donation New Beginnings Purse with a Purpose – 2015 sponsorship

Excellence in Learning Community Co-Op – corporate donation

Licking County Special Olympics – 2015 sponsorship Ohio Starz – 2015 softball team sponsorship



May

Community Roundtable with community leaders of Granville

Hosted Red Cross blood drive at LMH Park National Bank's Shred-It Day

LMHS Family Movie Night/Active Fit Youth Wellness Event – Pataskala Health Campus

Active•Fit Period 2 Winners Reception

Community Education Program – Skin Cancer Awareness

Community Education Program – Tinnitus 40th Annual Old Fashioned Velvet Ice Cream Festival Active•Fit Youth Wellness Program Informational table at Youth Sports Opening Ceremonies – North Newark, Licking Valley, Lakewood, Heath, Newark Youth Softball, NASA Active•Fit Youth Wellness Program Presentation – Liberty Christian Academy

Breastfeeding and Infant Health Fair

Relay for Life of Licking County

Pre-participation Sports Screenings for Licking County Student Athletes

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, Blood Pressure screenings at C-TEC

My Place to Be – 2015 Birdie sponsorship

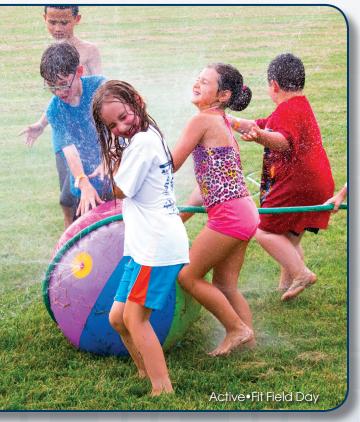
Foundation for Hospice of Central Ohio, 2015 Hospice Golf Outing – Hole sponsorship

Granville Recreation District – 2015 Concert on the Green sponsorship

Granville Christian Academy – 2015 Girls Softball sponsorship

Ohio Hospital Association – 2015 OHA Recognition Dinner

Licking County Veterans Alliance – 2015 LCVA Golf Outing Hole sponsorship



Watkins Athletic Association – 2015 fence sign, Golf Outing Hole sponsorship, football t-shirt sponsorship The Works – 2015 Restricted Capital Campaign donation

Heath Band Boosters – 2015 Marching Band Banner Campaign

The Works, 2015 Festa Bianco – Fontana sponsorship Food Pantry Network – 2015 Capital Campaign donation

June

Camp Feelin' Fine

– a day camp
for children with
asthma

Community Education

Program – Radon: What You Need

to Know

Active•Fit Mini Triathlon

Golf Gala

Cancer Survivors' Picnic

Our Futures in Licking County

Corporate Breakfast Program – Demystifying Depression Granville Art Affair and Wine Festival

Hanover Parade

Pre-participation Sports Screenings for Licking County Student Athletes

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, Blood Pressure screenings at C-TEC

Licking County Family YMCA, Friends of the Y Campaign donation

Licking County Family YMCA, 2015 Golf Outing for Youth sponsorship

Licking County Health Department, 2015 11th Annual Kickin' Ash Splash Pool Party sponsorship

Johnstown Athletic Boosters, 2015 Johnstown Cheerleading t-shirt fundraiser donation

Newark High School Athletic Boosters, three season sponsorship

Licking County Family YMCA Western Branch, 2015 Annual Mother/Son Event

Newark Development Partners, White's Field Turf Replacement Fund donation

Saint Francis DeSales School District, grade school t-shirt sponsorship

Newark Development Partners, Downtown Newark Revitalization Fund donation

Pelotonia – Granville Team Fundraising Event sponsorship

Licking County Chamber of Commerce, 2015 Annual Golf Outing Hole sponsorship

Utica Redskin Athletic Boosters, Golf Outing Hole sponsorship

Licking County Prayer Partners, 2015 Prayer Breakfast sponsorship

Newark/Heath Rotary, 2015 Hole-in-One sponsorship

July

Community Education Program – Food Safety and Canning

Camp Courageous – a day camp for children dealing with cancer

Active•Fit Bowling

Active•Fit Field Day

Pataskala Relay for Life

Salvation Army Day Camp

Hosted Red Cross blood drive at LMH

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, Blood Pressure screenings at C-TEC

Granville Athletic Boosters – 2015 Granville Cup Hole sponsor

Saint Vincent Haven – 2015 Charity Golf Outing Bronze sponsor

Pataskala Area Chamber of Commerce – 2015 Chamber Golf Outing Hole sponsor

American Heart Association – 2016 Newark HeartChase sponsor

Granville Chamber Alliance – 2015 Granville Chamber

Annual Golf Outing sponsor Pelotonia – Active Medical Staff

Pelotonia – Active Medical Staff physician participants sponsor

Look Up Center – 2015 annual donation

Foundation for Madison's Public Schools – donation in memory of Perle L. Pacht

Food Allergy Research & Education, Inc. – 2015 FARE Walk, Community Partner sponsor

Muscular Dystrophy Association – donation



Newark Generals Hockey – 2016 fundraising calendar Newark City Schools – 2015 Citizen of the Month Luncheon sponsor

United Way – 2015 Week of Caring sponsor Simon Kenton Council – 2015 Building Healthy Youth Partnership sponsor

Licking County Coalition of Care – 2015 Fall fundraising event, corporate sponsor

Licking County Chamber of Commerce – Annual Dinner & Awards Celebration, table sponsor

August

Camp A1c – a day camp for children with diabetes Community Education Healthier For Life "For Your Health" 5K Run/Walk and 1-mile Fun Walk at Dawes Arboretum Active•Fit 1K

Hartford Fair purchased steer for donation to Salvation Army Pataskala Street Fair and Parade

Acute Rehabilitation Reunion

Ongoing monthly programs - Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, Blood Pressure screenings at C-TEC

Licking County Players – 2016 Patron

sponsorship

Licking Valley Biddy League – 2015 Biddy Football sponsorship

The Cade and Katelyn Fund – 2015 Cure SMA golf outing sponsorship

Heartbeats – 2015 5K Bronze sponsorship Northridge PTO – 2015 Walk-a-Thon Viking Level sponsorship

Pataskala Rotary – 2015 Battle 4 Broad sponsorship

Medical Office Assisting meeting

Newark-Granville Symphony Orchestra – 2015 Corporate sponsorship

South Newark Civic Association – Bronze Spookytown Bash sponsorship



September

Community Roundtable with police and fire chiefs Corporate Breakfast Program – Unstoppable on Everest – Sean Swarner, cancer survivor

Hosted the Pataskala Area Chamber of Commerce Luncheon

Hosted Red Cross blood drive at LMH

Pink Strides 5K

Heartbeats 5K

LMHS Family Movie Night – Denison University Active Fit Youth Wellness Program Presentation -Pataskala Elementary, McGuffey Elementary, Licking Valley Elementary

Donor Appreciation Reception

PRIDE Appreciation Open House

Coughlin 5K and Car Show

Community Education Program - Colorectal Cancer Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, Blood Pressure and Blood Glucose screenings at C-TEC

Granville Kiwanis Foundation - Maple Leaf 5K Silver sponsorship

National Child Safety Council – 2015-2016 sponsor of Safety Education and Drug Awareness Program

Granville Robotics Boosters – 2016 Robotics Boosters sponsorship

Licking County Aging Program - Central Ohio Chocolate Festival sponsorship

Leadership by the Minute - Live2Lead Relationship Builder sponsorship

Granville Area Chamber of Commerce Candlelight Walking Tour and Tree sponsorships

Licking County Courthouse Lighting sponsorship Fraternal Order of Police Lodge #127 - Golf outing sponsorship

Salvation Army – Golf outing sponsorship Saint Luke's Church – 2015 Granville Turkey Trot sponsorship

Mental Health America of Licking County - 2015 Annual Celebration & Dinner sponsorship

October

Community Education Program - Dining with **Diabetes**

Community Education Program - Outpatient Partial Knee Replacement Community Roundtable with realtors

Community Roundtable with superintendents, principals, and guidance counselors

Walk with a Doc Program

Kroger Trick or Treat

Safe Trick or Treat on the Square

Active Fit Youth Wellness Program Presentation -Licking Valley Elementary, Garfield Elementary, Utica Elementary, Newton Elementary, Legend Elementary, Northridge Intermediate, Hillview Elementary, Northridge Primary, Kirkersville Elementary

Baby Expo

Hosted Art of Recovery Reception Former Board Member Dinner Interventional Cardiology Reunion

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, Blood Pressure and

Blood Glucose screenings at C-TEC The Dawes Arboretum sponsorship

Licking County Coalition for Housing – annual meeting sponsorship

Central Ohio Youth Ballet – 2015-2016 season sponsorship

Granville Kiwanis Foundation – Bell Ringer 5K sponsorship

Heath High School – School choir sponsorship Licking Valley Athletic Boosters – 2016 baseball sponsorship and golf outing sign sponsorship





November

Lifetime Achievement Reception

Healthier for Life Reunion

Walk with a Doc Program

Corporate Breakfast Program – What's New and Exciting at Licking Memorial Health Systems

Active•Fit Youth Wellness Program Presentation – Ben Franklin Elementary, Etna Elementary, John Clem Elementary, Hebron Elementary

Hosted Red Cross blood drive at LMH

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, Blood Pressure and Blood Glucose screenings at C-TEC

Newark Firefighters, Operation Warm Coat Drive sponsorship

Ronald McDonald House Charities of Central Ohio, Inc., 2016 sponsorship

Community Weslevan Church, Trail Life USA Troop sponsorship

Wyatt Adkins Heart Organization, Community Park Campaign contribution

Foundation for Hospice of Central Ohio, Light Up a Life sponsorship

Watkins Memorial Athletic Association, Girls Basketball Program sponsorship

The Salvation Army, Red Kettle Drive sponsorship

Newark Catholic Athletic Association, 2015-2016 basketball season sponsorship

Granville Athletic Boosters, 2015-2016 wrestling team sponsorship

Licking County Chamber of Commerce, 2016 Groundhog Breakfast sponsorship

December

Active•Fit Youth Wellness Program Presentation - Carson Elementary, and Jackson Elementary Pataskala Christmas Walk

Walk with a Doc Program

Newark Area Financial Planning meeting Community Education Program – Palliative Care Community Education Program – Fibromyalgia

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, Blood Pressure and Blood Glucose screenings at C-TEC

Licking County Family YMCA Western Branch – 2016 Daddy/Daughter Dance sponsorship

Carol Strawn Center – 2016 Euchre Event sponsorship

National Multiple Sclerosis Society – 2016 Newark MS Walk sponsorship

Newark Catholic High School - 2016 Touch of Class Dinner sponsorship

Granville Recreation District – 2016 Summer Concert Series sponsorship



Speakers Bureau, Health Fairs, and Screenings - In 2015, LMHS provided speakers and health screenings to the community through the following organizations and events:

Alexandria Fun Days

Anomatic

Ben Franklin Elementary Back to School Expo

Brownsville Senior Citizens Center for Disability Services

C-TEC Open House

C-TEC Senior Citizen Day

Dawes Day of Wellness

Denison University Career Fair Denison University – Employee Health and

Wellness Fair

Dining with Diabetes Holiday Reunion

Educational Adventurous Activity Connections

First Federal Savings

Foster Grandparent Program

Granville Kiwanis Maple Leaf 5K/10K

Harry & David

Heath Fire Department – Open House

H&R Block

Johnstown/Northridge Freedom School Kendal at Granville – Employee Health Fair

Liberty Christian Academy Liberty Middle School

Liberty United Methodist Church

LICCO

Licking County Aging Program Licking County Family YMCA

Licking County Library

Licking County Public Safety Day Licking County Safety Council Licking County Senior Expo

Licking Valley Schools Metropolitan Housing

Monroe Township Fire Department – Open House Newark City Schools – Employee Health Fair

Newark Digital Academy

Newark High School GRAD Program Newark Nazarene After-School Program **Newark Rotary**

Ohio Metal Technologies

Ohio State University – Newark Lunch and Learn

Owens Corning Lunch and Learn

PAR Excellence Academy – Health Fair

Park National Bank

Parkinson's Support Group Pataskala Library Story Trail

Pathways Plastipak

Southwest Licking School – Employee Health Fair

TAD Sports Open House

Taylor Road Elementary Running Club

Trinity Episcopal Church

Utica Fall Festival

Velvet Ice Cream Company, Inc.

Welsh Hills School

Development Council

The Licking Memorial Hospital (LMH) Development Council was established in 1987 and falls under the auspices of Licking Memorial Health Foundation. The Development Council's mission is: To increase charitable giving to the Hospital, and to enhance and promote meaningful community relations resulting in the Hospital's ability to meet community needs and better serve its publics. Although LMH is financially sound, it is not immune to today's financial challenges that include government cutbacks in Medicare and Medicaid reimbursements, revenue shortfalls, and the continuing cost of charity care. Donations to Licking Memorial Health Foundation enable LMH to provide for capital needs, services and programs that may otherwise go unfunded. Licking Memorial Health Foundation is a not-for-profit corporation.

Executive Committee

Robert McGaughy,	Glenn Abel	Sally Heckman	Chris Meyer	Rob Montagnese,
Chairman	Thomas Cummiskey	Patrick Jeffries	James Mitchell	Ex Officio with vote
P. David Shull,	John Gard	Bonnie Manning	Stuart Parsons	Craig Baldwin
Vice Chairman	Thomas Hall, M.D.	Mary Jane McDonald		Ex Officio without vote

Annual Support Committee

Thomas Cummiskey,	Michael Buskirk	Andrew Guanciale	Mike McFarland	Doug Ute
Chairman	Mary Jane Carrier	Donald Hill	Steve Schlicher	Ashley Wade
James Mitchell,	Seth Conley	Jeff James	Doris Spriggs	Charles Walker
Vice Chairman	David Doney	Nicole Judd	Jack Stickle, II	
James Atkinson	Seth Ellington	Joyce Malainy, Ed.D.	Russell Suskind	
Tom Barnhill	Connie Gelfer	Jerry McClain	Stacy Thompson	

Community Relations Committee

Sally Heckman, Chairman	Ed Bohren	Patrick Jeffries	William Mann	Steve Stilwell
Chris Meyer, Vice Chairman	Karen Burger	Melissa Johnston	Mary Jane McDonald	Jennifer Utrevis
Tony Adams	Marcia Downes	Rob Justice	Thomas Mullady	Linda Wiegand
Maggie Barno	Stephen Fowler	Willard (Bill) Kuhlwein	Robert O'Neill	Gordon Wilken
Ryan Bernath	C. Ann Howard	Michele Layman	Diane Paetz	James Young

Education and Membership Committee

John Gard,	Gene Branstool	Todd Hartshorn	Kim Lust	Donna Shipley
Chairman	Jack Crockford	Chris Hiner	Nelson McCray, Ph.D.	Thomas Slater
Bonnie Manning,	Kim Fleming	Cheri Hottinger	David Morrison	Ben Streby
Vice Chairman	Terry Frame	Diane LeMay, M.D.	Richard Reed	Charles Walker
Mary Albright	Nasie Gallagher	Jim Lenner	John Row	Ray Wilson
Julie Barrett	Shari Gallup			

Fundraising

Licking Memorial Health Systems (LMHS) relies, in part, on charitable donations to proactively incorporate technological advances and meet growing community needs. The Development Department at Licking Memorial Hospital (LMH) works diligently to ensure that the Hospital has the funds available for continuous improvements. Contributions to Licking Memorial Health Foundation (LMHF) are used to purchase equipment and to fund programs, capital expenses, and facility improvements. The contributions are not used for salaries or general operating expenses.

Community Cornerstone Club - The Community Cornerstone Club is comprised of individuals, couples and businesses who contribute \$100 or more to LMHF. As of 2015, the Cornerstone Club has 199 members who raised \$30,650 toward the Women's Health and Maternal Child portion of the 2015 Radiology Initiative. Donors receive a Main Street Collection recognition piece at each \$500 milestone of giving. The 2015 addition to the Main Street Collection recognizes donors who have reached the \$8,500 level of giving. The new

Collection recognizes donors who have reached the \$8,500 level of giving. The piece is a replica of the Café Area with Fireplace,

located in The John & Mary Alford Pavilion.

The Caduceus Society - Physicians have a special opportunity to lend financial support through The Caduceus Society, which is a prestigious giving level for physicians who pledge a gift of \$10,000 or more over a period of 10 years. New members in 2015 included Dr. Terrill Burnworth and Family, Dr. Asegid Kebede and Family, Drs. Maria and Richard Limperos, Dr. Mohammed and Jubaida Mazumder, Drs. Jennifer and Kevin Ouweleen, Robert and Tiffany Owens, Dr. and Mrs. Hassan Rajjoub, and in memory of Sharon Weakley Stricker by Daniel R. Stricker, D.D.S. The Caduceus Society has a total of 80 members.

The William Schaffner Society – The William Schaffner Society gained five members in 2015, and now has a total of 112 members. The William Schaffner Society was created in memory of William Schaffner, the first chairman of the Licking County Hospital Commission. Members pledge a minimum of \$10,000 over 10 years. Those who joined in 2015 are: Anissa and Ben Broyles, The Family of Julie Cooper, Dorothy and Eschol Curl, Jr., Kim and Jerry Heddleson, and Phil and Donna Shipley.

Golden Corporate Honor Roll – The Golden Corporate Honor Roll distinguishes companies that have made a total commitment of \$10,000 or more to LMH. Participation in this program signifies the company's alliance with the Hospital to ensure the continuation of excellent healthcare services. The Golden Corporate Honor Roll has a total of 12 members.



The John Alford Fellowship – The John Alford Fellowship gained two members in 2015 – Sallie and Tim Arnett, and Mary Jane McDonald – and now has a total of 33 members. The John Alford Fellowship was created to memorialize the extraordinary commitment of LMH's long-time supporter, John W. Alford. Members pledge a minimum of \$25,000 over 10 years.

Platinum Circle - The Platinum Circle is reserved for LMHF's business and corporate donors who have contributed a minimum of \$25,000. These gifts enable LMH to purchase new equipment and provide additional services to meet the healthcare needs of the residents of Licking County. First Federal Savings joined the Platinum Circle in 2015.

Benefactor Level - Benefactors are special friends of LMHS, both individuals and businesses, who support the LMHS mission to improve the health of the community by donating between \$50,000 and \$100,000. LMHF has 11 Benefactor Level contributors. Gary and Carol Barnes, and Veronica Link became Benefactor Level donors in 2015.



Founder Level – Founder Level members are altruistic individuals, organizations and businesses who have made outstanding contributions to LMHF by providing gifts of \$100,000 or more. LMHF is fortunate to have 18 Founder Level memberships. Holtz Industries, Inc., and Jerry McClain – in memory of Sylvia "Dee" McClain – became Founder Level donors in 2015.

Licking Memorial Golf Gala - The annual Licking Memorial Golf Gala took place at the Denison Golf Club at Granville on June 22, with Amy and Jim Matesich serving as honorary chairs. The team from Dinsmore & Shohl, LLP, whose members included John Merchant, Michael Schaltz Jr., Todd Ward and Mark Zink, took first place in the tournament. Frontier Remodeling Company, John Hinderer Honda, Matesich Distributing Company, MedBen, Park National Bank, and Stedman Floor Company, Inc. were Ace Sponsors with a contribution of \$5,000 each. Eagle Sponsors (\$2,500) included All Weather Systems, Coughlin Chevrolet in Pataskala, Courtesy Ambulance, Inc., CS Construction Group, Ltd., Dawson Companies, The Energy Cooperative, General Graphics/Scott Peterson, Gutridge Plumbing, Inc., Interim Healthcare of Newark, The Jerry McClain Companies, Limbach Company, LLC, Middleton Senior Living, Newark Smiles, PNC, Robertson Construction, SmartBill, Ltd., Summit Custom Cabinets, Surgical Interventions, LLC, and US Foods. A total of 138 golfers played in the 2015 Golf Gala, which raised funds to benefit the Women's Health portion of the 2015 Radiology Initiative.

PRIDE – LMHS employees have a special opportunity to support the Health Systems with charitable contributions through payroll deductions to PRIDE (Providing Resources in Dedicated Employees). As of December 2015, PRIDE had 719 members. Since 1987, PRIDE contributions have raised approximately \$2.5 million.

Paving Our Future Commemorative Bricks – LMH's Development Council offers a distinctive way to recognize family members, friends or organizations with commemorative bricks. Personalized bricks are available in two sizes and are placed in one of LMH's exterior walkways. A total of 17 commemorative bricks were purchased and placed on the grounds in 2015.

Honorary and Memorial Giving Program – Many community members appreciate the opportunity to pay tribute to a loved one, commemorate a special event or celebrate a recovery through monetary contributions that benefit LMH. In 2015, LMHF received six honorary and 45 memorial donations. In addition, 40 contributors made Doctors' Day donations to honor their physicians.

Cradle Roll - In 2015, the births of 21 new babies were commemorated through gifts to the Cradle Roll program at LMH. Gifts of \$150 to \$249 receive a hand-crafted step up stool, while gifts of \$250 or more receive a hand-crafted child-size rocker. The name of the baby and donor are placed in the Cradle Roll log in the Main Lobby of the Hospital.



Employment

Licking Memorial Health Systems (LMHS) has provided employment opportunities for Licking County residents for more than 117 years. LMHS is the largest employer in Licking County, and it has established a reputation as the leading healthcare provider in the community. This distinction is largely due to the dedication of the Health Systems' 1,900-plus employees who serve diligently to provide quality care for patients and visitors.

LMHS has high standards for its employees and believes in recognizing and rewarding their accomplishments through various celebrations, including monthly Dining with the Stars recognition breakfasts and luncheons, bimonthly employee birthday events, and annual recognition dinners. LMHS also offers a comprehensive benefits package that includes a generous paid time off plan, a robust wellness program, a pension plan, tuition assistance, free uniforms, and free access to various wellness center sites, as well as excellent health, dental and vision insurance.

LMHS Ranked Among the Nation's Top 20 Best Workplaces in Health Care – Fortune and Great Place to Work® released their evaluations after nearly 30,000 healthcare employees in the United States responded anonymously to surveys about their workplace environment. LMHS was ranked ninth among the nation's thousands of healthcare organizations as a best place to work.

LMHS Receives Modern Healthcare Recognition – LMHS was named to Modern Healthcare's Best Places to Work in Healthcare, a listing of the nation's top 100 healthcare-related employers. The recognition honors workplaces throughout the healthcare industry that empower employees to provide patients and customers with the best possible care, products and services. Six health-related organizations in Ohio were named to the list, but LMHS was the only Central Ohio healthcare provider that received the recognition.



Gold Fit-Friendly Worksite Recognition and Worksite Innovation Award – LMHS once again was recognized as a Gold Level Recipient of the American Heart Association's Fit-Friendly Worksites recognition program. The Fit-Friendly Worksites program is a catalyst for positive change. Worksites throughout the nation can be a part of the initiative by making the health and wellness of their employees a priority.

National Doctors' Day – In honor of National Doctors' Day, LMHS organized several events to show appreciation to the Licking Memorial Hospital (LMH) Medical Staff. Physicians were treated to an honorary breakfast, complimentary massages and a gourmet lunch in appreciation for their dedication to the community.

Employee Recognition Dinner - During the Employee Recognition Dinner at Longaberger Golf Club in May, 250 LMHS employees were recognized for their dedicated service in five-year increments, including four employees celebrating 40 years of service and two employees celebrating 45 years.

Hospital & Healthcare Week - The annual celebration featured a health fair to provide employees with information to enhance their own health. LMHS also hosted an employee cookout during the week and an ice cream truck visited employees working in off-campus buildings to deliver frozen treats. Special employee recognition awards were announced throughout the week, including the Clarissa Ann Howard Nursing Award for Clinical Excellence, MVP Awards the President's Award and the Manager of the Year Award. Employees also enjoyed lemon shake-ups, bingo and caricature drawings.



Retiree Dinner and Luncheons - In 2015, retired LMHS employees were invited to two Retiree Luncheons at the DoubleTree by Hilton Hotel in downtown Newark, in addition to the 19th Annual Retiree Dinner in the LMH Café. More than 100 LMHS retirees gathered at the Dinner on July 1 to reconnect with former coworkers and to learn about recent developments within the Health Systems.

Medical Staff Recognition Dinner - The recipient of the LMH Physician of the Year Award, Garth A. Bennington, M.D., was announced in September at the dinner, which takes place annually to honor physicians who provide dedicated care to the community.

Community Supported Agriculture and LMHS Garden -

Throughout the growing season, LMHS continued working with Bird's Haven Farms to make a Community Supported Agriculture (CSA) program available to employees of the Health Systems. CSA is a great way to buy local, seasonal produce directly from the farmer. LMHS employees also maintained the summer garden on the Health Systems' lot on Dickerson Avenue, across from Hospital Drive. It supplied fresh produce to the LMH Café and patient meal service.

39th Annual Holiday Party - Employees were invited to a complimentary meal of delicious holiday favorites prepared by LMH's own Culinary Services staff.

New Fitness Classes - LMHS sponsored several new fitness classes in 2015, including cardio kickboxing, CrossFit, trampoline, and Zumba. Classes are available at a variety of times and locations each week.

117 Years of Caring at LMHS - In January 2015, employees celebrated 117 years of providing quality health care to the community with an annual interdepartmental competition to collect new blankets and outerwear. Health Systems employees provided a record total of 2,379.9 pounds of contributions, which included \$9,351 in monetary donations. The gifts were donated to The Center for New Beginnings and the Salvation Army of Licking County to help individuals and families in need. Additionally, LMHS employees participated in the Licking County United Way Campaign, and were named top contributors to the Food Pantry Network of Licking County's Operation Feed Campaign for the sixth consecutive year.



TWIGS

The TWIGS (Togetherness, Willingness, Imagination, Giving, and Sharing) Organization of Licking Memorial Hospital (LMH) raises funds for LMH year-round with special events, sales, the TWIGS 8 Gift Shop at LMH, and the TWIGS 6 Granville Thrift Shop on Tamarack Road. To date, the TWIGS organization has raised more than \$5 million toward equipment needs and capital purchases at LMH. In 2015, TWIGS contributed \$129,213.20 to the Hospital.

TWIGS originated in 1950 to support the Hospital. There are four LMH TWIGS chapters in Licking County. The chairmen of the individual LMH TWIGS chapters are: Leah Liebson – TWIGS 6, Judy Marshall – TWIGS 8, Darlene Baker – TWIGS 13, and Krista Price Brooks – TWIGS 24.

The LMH TWIGS Executive Board members are: Sharon Wiley – Secretary (left), Steve Schlicher – Chairman (center), Darlene Baker – Treasurer (right) and Linda Prior – Vice Chairman (not pictured).



Volunteers

LMH is fortunate to have the support of a large group of dedicated volunteers. In 2015, 203 Volunteers donated 32,332 hours of their time to perform many tasks that range from delivering mail and greeting cards to assisting with patient transporting. The Volunteer Executive Board officers are (pictured left to right): Nancy Stewart – Corresponding Secretary, Connie Gelfer – President, Cindy Kikeli – Recording Secretary and Gary Hamilton – Vice President (not pictured).

Janet Anderson Carly Argyle Janice Banks Mike Barker Becki Becker Maxine Binckley Sheryl Bindley David Brenner Bob Brooker Lori Brown Susan Bryant Bill Butler Philip Cassone Joyce Clemings Carolyn Cline Eddie Cline Ruth Coen Janet Cook Carole Corbin Shirley Cotton Donna Daniels **Jenifer Dennis**

Cynthia Sue Donnard Richard Donnard Kay Eclebery Jon Emler Ann Englefield Jim Estep Pat Farley Linda Farley Vickie J. Fogarty **Janet Friel** Christine Fulton Robert Gabe Marie Gartner Connie Gelfer Elinore Giles Nancy Greten Lois Grimm Andrew Groff Rebecca Guinsler Rene Halblaub Gary Hamilton Karen Jo Hamilton Ioanne Hanson

Harry Harper Connie Helms Marjorie Hensley Denise Hess David L. Hiatt Hope Hindel Carol Sue Hopper Clarissa Ann Howard Diana Hufford Robert Kaczor Maxine Keith Cindy Kikeli Myrtle Kovach Anita Lafferty Glenna Lambert Dolly Landrum Thomas Le Blanc Arleen Leatham Connie S. Levingston Carole V. Link Mary Lucas Diane Martin Thelma McCurdy

Betty Meyer Polly Mitchen Robert (Bob) Moody Arlene Newman Warren Noblick Helen Norris Margaret Oakleaf Ioan Omlor Ralph Ottensmeier Rhea Philipps Mary Lou Place Gary Rudolph Susan Schlicher Zach Schmidt Patti Shanaberg Patricia Shipp Alan Smith Jan Smith Audrey Snow Mary Stewart Nancy Stewart Richard Stewart Denny Stewart

Susan Stone Pam Sturm Mary Alice Swank Mary Tebben Laura Tidball **Brenda Tompkins** Kim Vohs Taryn Walker Joann Walton Sue Weiland Patrick Wesley Naomi Wilder Connie Williams Wanda Wilson Sue Wiseman Sue Wolfe Patricia Wysocki Roger Yekisa Carol Yost Marilvn Yost **Gracie Young**



Cecilia Doll

Facts at a Glance

2015 Statistics

Auxiliaries

Volunteers/TWIGS (hours):	32,332
TWIGS (dollars):	\$129,239
Development (dollars):	\$740,481

Charity and Uncompensated Care

In 2015, Licking Memorial Health Systems (LMHS) provided \$28.4* million in uncompensated care at standard charges, of which \$5.4* million was charity care.

LMHS has provided more than \$478* million in uncompensated care at standard charges since 1995, the year that the Licking Memorial Health Professionals was formed.

The total cost of uncompensated care to LMHS in 2015 was \$12.1* million. The total cost of uncompensated care since 1995 has been \$229.3* million.

Licking Memorial Hospital Statistics

Total registered beds:	227
Coronary:	25
Intensive Care:	13
Medical/Surgical:	121
Obstetric:	18
Psychiatric:	9
Nursery:	28
Acute Inpatient Rehab:	8
Chemical dependency:	
Admissions:	
Average daily census (includes observation):	
Average stay (days):	
Emergency Department visits:	. 55,627

Patient days:	31,179
Patient meals served:	99,267
Babies delivered:	1,088
Laboratory tests:	780,582
	. 2,983,764
	. 2,326,205
Urgent Care visits:	30,767
Radiology procedures:	117,070
Radiology, ultrasound:	14,288
Radiology, CT scans:	22,375
Radiology, MRI scans:	5,115
Rehabilitation, Occupational Therapy procedures:.	11,521
Rehabilitation, Physical Therapy procedures:	48,276
Surgical procedures:	7,275
Inpatient:	1,577
Outpatient: 11	5,698
Medical Staff (Active):	167
Medical Staff (Consultants):	49
Full-time equivalent employees:	1,339
	9,459,970*
	3,888,096*

Licking Memorial Health Professionals Statistics

Number of physician practices:	
Number of physicians:	
Physician practice patient encounters:	367,040
Average companies served per month by	Company Care: 183
Full-time equivalent employees:	384
Salaries / benefits:	
Operating expenses:	\$66,060,608*

*Unaudited

2015 Donors

Many of our gracious community members choose to honor friends, family members or physicians on special occasions with a monetary aift to Licking Memorial Health Foundation. Others remember loved ones with memorial contributions. All donations that benefit Licking Memorial Hospital (LMH) are appreciated. Every contribution, whether large or small, makes a difference, and all gifts are tax-deductible to the extent of the law. Donors may restrict their gifts to a specific program or service. Donations also can be allocated to the general account, allowing Licking Memorial Health Systems to use the gift for the most urgent need. To make a gift or support one of the Health Systems' programs, please contact Veronica Link, Vice President Development & Public Relations, at (740) 348-4101.

(D) denotes deceased

Founder

(\$100,000-plus)

ArmorSource LLC

In memory of Lawrence J. Dickson Mary E. Babcock (D)

Helen Marie Brooke (D) Michael and Barbara Cantlin

In memory of John and Mary Alford Holtz Industries, Inc.

Howard E. LeFevre (D)

Licking County Foundation The Lindorf Family Foundation

Amy and Jim Matesich

In loving memory of Rod Callander In memory of Sylvia "Dee" McClain

By Jerry McClain Ierry and Debbie McClain

Bill and Jane (D) McConnell The Family of Jack and Betsy O'Neill

PRIDE LMHS Employees Frederick R. Reese (D)

Mr. and Mrs. J. Gilbert Reese Dr. Albert K. Ridout

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