

# A Message from the President ...



Robert A. Montagnese President & CEO

Licking Memorial Health Systems (LMHS) consistently proves the quality of health care that is delivered in smaller communities can rival the performance of metropolitan hospitals. LMHS' excellent care and innovative community wellness programs caught the attention of recognition programs in 2012. Although the Health Systems' primary focus is on providing the best care available to the Licking County community, it is gratifying to know that others are taking notice, and looking to LMHS for leadership.

We are very proud that after carefully studying more than 3,000 hospitals in the U.S., Truven Health Analytics chose LMH to be included on the 100 Top Hospitals® list for the 11th time in 15 years. Truven compiles its prestigious list by evaluating hospitals' performance in 10 areas: mortality, medical complications, patient safety, average patient stay, expenses, profitability, patient satisfaction, adherence to clinical standards of care, post-discharge mortality, and readmission rates for acute myocardial infarction (heart attack), heart failure, and pneumonia. LMH's repeated success with this award demonstrates the high quality of care that is delivered every day.

The Leapfrog Group, a national organization that advises employer health plan companies about providers, gave Licking Memorial Hospital (LMH) its highest rating for patient safety. The Leapfrog Group compared data reports from U.S. hospitals of all sizes, and applied its highest "A" rating to LMH, a ranking that was given only to the top 27 percent of 2,652 hospitals studied.

The Joint Commission issued its Gold Seal of Approval<sup>TM</sup> to LMH in a three-year re-accreditation. The highly valued Joint Commission accreditation followed an intensive fourday on-site survey that concluded that LMH met all their standards and even surpassed national averages for heart attack care, heart failure care, pneumonia care, infection prevention, hip joint replacement and knee replacement.

HIMSS Analytics, Inc. announced that LMH was among the top 5.9 percent of U.S. hospitals in its development of electronic medical records. HIMSS Analytics reported that this achievement placed LMH at an advantage over other

hospitals for patient safety, clinical decision support and clinician recruitment.

In 2012, LMHS augmented traditional health care by focusing on improving the future health of our community. Obesityrelated conditions, such as heart disease, diabetes and cancer, are already prevalent in Licking County. At the same time, estimates indicate that nearly 20 percent of American children are obese, putting them at higher risk for serious health conditions. LMHS has developed some intriguing youth wellness programs to promote positive lifestyle changes (see page 1), and these innovative programs have already received recognition.

The Health Systems continued to expand its scope of care in 2012 with new services. Urgent Care – Granville opened at the intersection of State Route 16 and Cherry Valley Road in November, and construction was completed for the new Acute Inpatient Rehab Unit on the Hospital's sixth floor which opened in early January 2013.

Many possibilities opened for LMHS services through the late-year purchase of the former Medical Center of Newark (MCN) building and assets. The facility, located at the corner of West Main Street and Tamarack Road, was renamed Licking Memorial Hospital – Tamarack, and is the new location for LMH's Wound Clinic and other outpatient services. LMHS was able to offer positions to 65-70 former MCN employees, and former MCN physicians were also invited to apply for LMH Active Medical Staff privileges.

LMHS' excellence results from an ideal blend – leading edge technology, dedicated and skilled physicians, along with a highly trained and compassionate staff. I invite you to enjoy this 2012 Annual Report to learn how our continued success ensures that Licking County residents receive the best health care available without having to leave the comfort of their own community.

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Robert A. Montagnese

President & CEO

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# Youth Wellness

Lifestyle habits that develop at an early age have lifelong health consequences. The Centers for Disease Control and Prevention (CDC) estimates that nearly one in five children and adolescents between the ages of 2 and 19 years are obese, placing them at greater risk for many serious health conditions, both in childhood and adulthood. Believing that proactive care to prevent disease and illness is an integral part of the mission "to improve the health of the community," Licking Memorial Health Systems (LMHS) made a push in 2012 to help our youngest community members make lifestyle changes for a lifetime of wellness.

#### Active • Fit

In partnership with Newark Advocate Media, LMHS launched Active•Fit, an innovative youth wellness program, in 2012. The initiative encourages healthy activity, diet, and sleep habits through education, events and tracking charts for participants, ages 6 through 12. More than 850 Licking County students registered for the program in 2012, and prizes, such as Xbox 360 units with Kinect and fitness software, bicycles, iPod Nanos with fitness software and gift cards, were awarded to 20 youth participants who completed Active•Fit's first period that lasted from September through December.

### **Cardiovascular Equipment Donation**

LMHS also promoted youth wellness by dedicating the annual major community gift project to local high school physical fitness programs. Every high school in

Licking County was invited to select cardiovascular exercise equipment from a menu of options that included rowing machines, exercise bikes, elliptical machines and treadmills. In total, LMHS donated \$75,000 worth of equipment that will be used by students at 15 local schools.

## **Childhood Immunization Champion**

Diane M. LeMay, M.D., FAAP, of Licking Memorial Pediatrics, received national recognition in 2012 as a Childhood Immunization Champion by the CDC. The CDC selected Dr. LeMay and her staff to represent Ohio for achieving an outstanding 90 percent success rate in completely immunizing their young patients by the age of 2 years. Licking Memorial Health Practices' immunization policies are described on the CDC's Web site to illustrate her methods to achieve the high rate of compliance.

#### **Pre-participation Sports Screenings**

The free pre-participation sports screening program, which includes physical health reviews, EKGs and ImPACT concussion screenings, served nearly 1,200 middle and high school students in its seventh consecutive year. Two seventh grade students were discovered to have Wolff-Parkinson-White syndrome, which put them at risk of sudden death during physical exertion. Both students received surgery to treat their condition and were medically cleared to resume competitive sports in the fall.





# Boards of Directors

# Licking Memorial Health Systems Board of Directors

The Licking Memorial Health Systems (LMHS) Board of Directors oversees all aspects of LMHS' three corporations: Licking Memorial Hospital, Licking Memorial Professional Corporation and Licking Memorial Health Foundation. As volunteer community leaders, the Board Members serve to ensure LMHS provides the best care and services available.



William N. Mann Chairman



Judith B. Pierce Vice Chairman



Gary A. Ryan Secretary/Treasurer



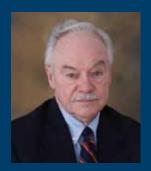
Michael D. Cantlin



Linda K. Dalgarn



Kim D. Fleming



Walter C. Gemmell



Patrick M. Jeffries



Gerald R. Ehrsam, M.D. Physician Advisor



Robert A. Montagnese
Ex Officio
Licking Memorial
Health Systems
President & CEO

# **Licking Memorial Hospital Board of Directors**

In 1898, a small group of dedicated women opened a nine-bed Hospital with donated furnishings in a converted house at the corner of Buena Vista and Everett Avenues in Newark to meet the needs of the community. After many evolutions throughout the past century, Licking Memorial Hospital now stands on West Main Street with 227 beds and state-of-the-art technology ready to serve the community. Today, like their predecessors, our Board of Directors is made up of dedicated individuals who volunteer their time to guide the operations and policies of the Hospital.



Patrick D. Guanciale Chairman



Craig R. Baldwin Vice Chairman



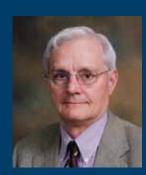
Nancy G. Neely Secretary



Joyce L. Malainy, Ed.D. Treasurer



Gus A. Andrews



C. Gene Branstool



Cheri Hottinger



Deborah A. Kohman



Michael J. Massaro



Brian Mortellaro



Thomas A. Mullady



B.A., M.Div., D.Min.



Bart M. Weiler



Robert A. Montagnese Ex Officio Licking Memorial Health Systems President & CEO



Peter T. Nock, D.O. Ex Officio Licking Memorial Hospital Chief of Staff

# **Hospital-Wide Directives**

- Promote patient safety
- Incorporate innovation and technology
- Maintain financial strength
- Meet community needs
- Maintain independence

- Deliver quality care
- Adhere to corporate integrity
- Attain service excellence
- Cultivate relationships with patients, customers and employees

# Licking Memorial Health Systems Senior Management

The eight members of the Licking Memorial Health Systems (LMHS) Senior Management have extensive experience that provides strong leadership. With their collective background and vision, LMHS is able to proactively meet the community's needs.



Robert A. Montagnese, C.P.A., M.H.A., B.A. President & CEO Making a difference since 1993.



Sallie K. Arnett, M.S., RHIA Vice President Information Systems Making a difference since 2001.



Craig B. Cairns, M.D., M.P.H.
Vice President
Medical Affairs
Making a difference
since 1999.



Veronica K. Link, B.B.A.
Vice President
Development & Public Relations
Making a difference
since 1984.



Christine L. McGee, R.N., B.B.A.
Vice President
Physician Practices
Making a difference
since 1995.



Anne C. Peterson, B.A.
Vice President
Human Resources &
Support Services
Making a difference
since 2001.



Cindy L. Webster, B.B.A.
Vice President
Financial Services
Making a difference
since 1991.



Deborah M. Young, R.N., M.S., C.C.M., Vice President Patient Care Services Making a difference since 1996.

# Licking Memorial Hospital Medical Staff Executive Committee

The Licking Memorial Hospital (LMH) Medical Staff Executive Committee is comprised of the Medical Staff officers and the chiefs of each Medical Staff department. Committee members set policies, review new physicians' credentials, analyze cases and help to educate staff members on medical advances.



Peter T. Nock, D.O. Chief of Staff



Eric R. Pacht, M.D. Vice Chief of Staff



Talya R. Greathouse, M.D. Secretary/Treasurer



Karen L. Smith-Silone, D.O. Immediate Past Chief of Staff



Richard A. Baltisberger, M.D. Department Chief of Pediatrics



Garth A. Bennington, M.D. Department Chief of Family Practice



Lori J. Elwood, M.D. Department Chief of Pathology



Joseph E. Fondriest, M.D. Department Chief of Radiology



Connie S. Jenkins, M.D. Department Chief of Behavioral Health



Shakil A. Karim, D.O. Department Chief of Medicine



Howard L. Reeves, D.O. Department Chief of Surgery



M. Jane Scott, M.D. Department Chief of Emergency Medicine

# 2012 Licking Memorial Hospital Medical Staff Appointments

Highly-qualified and skilled professionals who joined the LMH Active and Consulting Medical Staffs in 2012 include:

Kamel N. Addo, M.D.
Deborah L. Coates, D.O.
Valerie D. Collins, M.D.
Edward A. Del Grosso, M.D.
Carlos B. Domingo, M.D.
Nadia K. Gill, M.D.
Aruna C. Gowda, M.D.
F. Kevin Hackett, M.D.
Earl G. Haley, M.D.
Michael A. Hokenson, M.D.

Ngozi V. Ibe, M.D.
Ken W. Lee, M.D.
Lisa A. Maurer, D.O.
Jill M. Nicholson, M.D.
Birendra Piya, M.D.
Suellywn Stewart, M.D.
Martha Z. Szabo, M.D.
Obiaghanwa S. Ugbana, M.D.
Michael A. Vaccariello, M.D.
Pavan K. Venkata, M.D.



# Changes, Enhancements and Technology

Licking Memorial Health Systems (LMHS) is dedicated to keeping abreast of medical advances and improving the healthcare experience for patients and their families. In many instances, the changes are subtle and take place without the public's awareness. Changes and improvements at LMHS over the past year include:

## Licking Memorial Hospital - Tamarack

LMHS completed a transaction with the former Medical Center of Newark (MCN) for the purchase of the assets located at 2000 Tamarack Road in Newark and an agreement between LMH and Newark Ambulatory Surgery Center Real Estate Company, Ltd., for the associated real estate at that location in December 2012. The building re-opened in early January as an LMHS branded facility, initially offering various outpatient clinic services, including a laboratory area and the LMH Wound Clinic.

#### **Acute Inpatient Rehabilitation Services**

The Acute Inpatient Rehabilitation unit opened on the sixth floor of LMH to provide rehabilitation services for patients with disabilities caused by illnesses, surgery or injuries. The goal of the rehabilitation program is to help patients develop the skills necessary to live as independently as possible after leaving the Hospital. Members of the LMH team are state licensed and, depending on the patient's unique needs, may include a range of professionals, including a physician medical director, rehabilitation nurses, physical therapists, occupational therapists, speech/language therapists, dietitians, social workers and case managers. The interdisciplinary team approach toward rehabilitation will focus on the patient's specific area(s) of disability. Potential candidates for LMH's Acute Inpatient Rehabilitation services are patients who have difficulty with balance or coordination, swallowing, mobility, memory or judgment, speech/

language, moving the arms, legs or torso, and/or completing daily activities such as eating, grooming, dressing, bathing and homemaking.

## **Licking Memorial Urgent Care - Granville**

LMHS opened a new urgent care facility located at 14 Westgate Drive in the northeast corner of the State Route 16 and Cherry Valley Road intersection. The facility features a spacious waiting room, patient exam rooms, procedure room and digital radiology services. Licking Memorial Urgent Care – Granville offers the diagnosis, treatment and management of urgent medical conditions and minor trauma when the patient's primary physician is unavailable, but the condition is not severe enough to require an emergency room visit.

#### CellaVision® DM96

The complete blood count (CBC) test is the most commonly performed laboratory blood test at LMH. Medical technologists in the Laboratory Department at LMH use it to classify white blood cells and analyze the shape, appearance, number and other parameters of white blood cells, red blood cells and platelets. The results help physicians diagnose a wide range of diseases from mild infections to life-threatening cancer. CBC results also can help determine the effectiveness of medical treatments being used to fight a patient's disease. To increase the Department's efficiency, LMH invested in the state-of-the-art CellaVision® DM96 analyzer that helps to pre-classify the cells according to similar characteristics.









This tool allows medical technologists to interpret 100 cells at a time compared to counting each cell singly with a manual microscope. CellaVision's electronic capabilities also provide better opportunities to share information by allowing the technologist to save the cell's image electronically and retrieve it quickly when needed.

#### **Beautiful You Boutique**

The Beautiful You Boutique opened in the spring of 2012 on the first floor of the Hospital near the Women's Imaging Center. The Boutique, which is owned and operated by cancer survivor Katie Liebas, specializes in scarves and in-stock wigs for women who have hair loss due to cancer treatment. Beautiful You Boutique also carries specialty items, including the Libre line of clothing for chemotherapy and dialysis patients, graphic design t-shirts, skin care products for radiation patients, books for caregivers, novelty items and original artwork that Katie creates. Proceeds from the non-profit store benefit the LMH Oncology Department.

#### **Expanded Community Education Programs**

In 2012, LMHS expanded the Community Education Program at Licking Memorial Hospital (LMH) to include 20 informative evening sessions, which doubled the number of programs that were held in past years. In addition, the number of informal afternoon education sessions in LMH's Betsy Eaton O'Neill Health Resource Center also was increased. Community education is an extension of the healthcare services that LMHS provides to ensure the health of community members through programs including disease prevention and detection and managing health conditions.

### Licking Memorial Kids' Place

LMH and the Licking County Kids' Team celebrated the grand re-opening of the Licking Memorial Kids' Place, which provides comprehensive, multi-disciplinary evaluations of children who are suspected victims of sexual abuse, physical abuse and/or neglect. The new, centralized location for Kids' Place was made possible by LMHS' donation of office and treatment space. The facility is newly renovated and designed to offer children and families the support and resources they need to begin the healing process. A child entering the facility is greeted with a welcoming toy-filled reception area, state-of-the-art exam rooms and a confidential, detached observation room. The new facility is designed to support critical investigation services while providing a comfortable and confidential environment that limits any additional trauma that the child may experience.

### Licking Memorial Hospital LiveRoof®

In the fall of 2012, LMH became the first facility in Newark to install a LiveRoof® hybrid green roof system. The plant-based system provides a lush, natural covering to an area that is visible from the Maternal Child Department on the third floor, as well as some patient rooms on 4-South and 5-South. Plant modules were placed directly on a thin rubber membrane that protects the roof's surface. The LiveRoof is made up of assorted sedum and allium plants that were selected for their year-round attractiveness, as well as their low-maintenance requirements. The green roof system will provide a cooling effect to that area of the roof in the summer and is expected to result in energy savings.

# Community Events: Dedications, Receptions and Open Houses

Licking Memorial Health Systems (LMHS) welcomes and encourages community input to ensure that our technology and services anticipate patients' constantly changing needs. Residents and employees were invited to many events during 2012 to celebrate areas of growth and to become familiar with the healthcare environment. Dedications, receptions and open houses in 2012 included:

Corporate Breakfasts - The Licking Memorial Hospital (LMH) Development Council hosted four Corporate Breakfasts in 2012. The events served to acquaint local business and community leaders with new services, technology and health trends in the Hospital, as well as the healthcare industry. This year's topics included a summary of the Health Systems' accomplishments and activities in 2011, a showcase of technological advances at LMH, a discussion of spirituality in health care and how it affects physical and emotional healing, and tips on healthy eating and exercise routines.

**New Physician Receptions -** To familiarize patients with new physicians, the Licking Memorial Development Council hosted two New Physician Receptions in 2012. At the events, members of the public had an opportunity to meet physicians, who recently joined the Active Medical Staff.

**LMH Oncology Reception -** Community members who have been touched by cancer were invited to the LMH Oncology Reception in February. The keynote speaker was Sean Swarner, who became the first cancer survivor to climb Mount Everest, the world's highest mountain.

**Pastoral Care Events –** In March 2012, LMH hosted its annual dinner for members of Licking County's clergy. The event featured a presentation on the

physical, mental and spiritual aspects of death and dying. In addition to providing religious and spiritual services to patients and their families, visitors and staff members, the LMH Pastoral Care Department also serves as the liaison between the Hospital and local clergy.

Callander Memorial Aquarium Dedication - The Licking Memorial Health Foundation (LMHF) held a Founders Reception on May 6 to mark the dedication and unveiling of the Rod Callander Memorial Aquarium, which completed the Oncology Renovation project at LMH. The custom-made L-shaped, 450-gallon saltwater aquarium installed in floor-to-ceiling Pennsylvania maple cabinetry was made possible by a generous Founder Level gift from Jim and Amy Matesich in honor of Amy's late father, Rod Callander.

**Cancer Survivors' Picnic -** In recognition of National Cancer Survivors' Day, LMH hosted its second-annual Cancer Survivors' Picnic on June 10. LMH patients, guests and employees gathered on the Hospital's front lawn to celebrate and support cancer survivors.

**Donor Appreciation Reception -** LMHS thanked contributors during the annual Donor Appreciation Reception in September. The event is an opportunity for donors to be recognized for their generous gifts and receive information on









current and future projects at LMHS. At the 2012 reception, the latest piece in the LMHS Main Street Collection, a replica of the Gib and Lou Reese Pavilion Fountain, was unveiled for donors who have reached the \$7,000 level of giving. All donations are used to purchase new medical equipment and technology, and enhance the healthcare facilities at LMH.

**Kids' Place Grand Re-Opening -** LMH and the Licking County Kids' Team celebrated the grand re-opening of the Licking Memorial Kids' Place at a fall ribbon-cutting ceremony. Kids' Place was established in 1999, after community professionals identified the need to combine local resources to improve the identification, investigation, prosecution and treatment of child abuse in Licking County. The new, centralized location for Kids' Place, which was made possible by a donation from LMHS, was renovated and designed to offer children and families the support and resources they need to begin the healing process.

**Art from the Heart Reception -** Families who participated in the Art from the Heart event at The Works museum in February were invited to a reception in the LMH Café in October to view the artwork, which was exhibited as a slideshow presentation.

Lifetime Achievement Reception - Each fall, the LMH Development Council hosts the Lifetime Achievement Reception in recognition of individuals who have made an extraordinary difference in the community. Jerry McClain, President of the Jerry McClain Company and a board member of the Salvation Army and the Heartland Bank, received the 2012 Lifetime Achievement Award. The Development Council also presented the Licking County Coalition of Care with the eighth annual Building a Healthier Community Award in recognition of its efforts to provide financial assistance will bills and expenses to needy families.

**Licking Memorial Urgent Care – Granville Grand Opening –** LMHS celebrated the grand opening of the new Licking Memorial Urgent Care – Granville in November. Local dignitaries, members of the community and LMHS staff were invited to the event, which featured a ribbon-cutting ceremony, tours of the facility and an open house reception.

**Acute Inpatient Rehab Open House -** In December, LMH hosted an open house to commemorate the new Acute Inpatient Rehab area, located on the Hospital's sixth floor. Staff guided LMHS employees and community members on a tour of the area and answered questions pertaining to the new rehabilitation options for patients.

# Community Outreach

Licking Memorial Health Systems (LMHS) is firmly committed to our mission, "To Improve the Health of the Community." The best way to protect community health is to prevent injury and disease; therefore, LMHS devotes many resources to educating the public about healthier lifestyles and proper medical care. In addition, LMHS is committed to giving back to the community through support of local groups and events.

The public is apprised of all LMHS programs and health trends through press releases, local media, the bimonthly Community Connection publication, monthly Quality Report Cards and an extensive Web site.

LMHS partnered with many local organizations throughout 2012 for various events, including American Red Cross blood drives, Art from the Heart Family Day at The Works, and the "For Your Health" 5K Run and Fun Walk. Many of LMHS' programs and screenings are offered free of charge. Others are provided at a nominal cost.

#### 2012 events, programs and sponsorships include:

#### January

Community Roundtable with youth sports league leaders

Licking Memorial Hospital's 114th Birthday Celebration – Winter outerwear donation by LMHS employees to the Center for New Beginnings and Salvation Army of Licking County

Hosted American Red Cross blood drive at LMH

Betsy Eaton O'Neill Health Resource Center Program – Ten Tips for Quitting Tobacco

Betsy Eaton O'Neill Health Resource Center Program – Healthy Dining Choices

Community Education Program – Thyroid Disease Awareness

Community Education Program – Radon: What You Need to Know

Community Education Program – Beyond New Year's Resolutions

Community Roundtable with manufacturers

Granville Elementary School Biennial Auction sponsor

Licking County Special Olympics sponsor

Citizens for Parks, Paths and Trails Levy sponsor

Licking County Prayer Partners Pastor Appreciation Breakfast sponsor

Newark Catholic High School Athletic Department sponsor

Licking Valley Youth Softball Association sponsor

Pathways of Central Ohio sponsor

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes

#### **February**

Community Roundtable with athletic directors

Oncology Reception

New Physician Reception

The Heart Truth – A Red Dress Event

Art from the Heart Family Day at The Works Museum

Betsy Eaton O'Neill Health Resource Center Program – Easy Exercises for Home or Work Community Education Program – Heart Failure

Corporate Breakfast Program – 2011: The Year in Review and a Look into 2012

Licking County Chamber of Commerce Groundhog Breakfast sponsor

Licking County Sports Association girls softball sponsor

North Newark Little League sponsor

Mental Health America of Licking County Java & Jazz sponsor

Lakewood High School baseball sponsor

Newark-Granville Symphony Orchestra sponsor

Licking Valley Youth Sports Association sponsor

Licking Valley Athletic Boosters sponsor

Boy Scouts of America Simon Kenton Council, Good Scout sponsor

Big Brothers Big Sisters sponsor

Lakewood High School softball sponsor

Licking County Family YMCA Daddy/Daughter Dance sponsor

The Dawes Arboretum sponsor

Ohio Cancer Research Associates 23rd Grand Illusions Sauté sponsor

LUNGevity Foundation Breathe Deep Newark Walk & Rally sponsor

Foundation for Hospice of Central Ohio Golf Outing sponsor

Watkins Memorial Athletics sponsor

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes



#### March

Community Roundtable with health insurance professionals

Doctors' Day Recognition

Participated in the Taste of Home event

Hosted American Red Cross blood drive at LMH

Pastoral Care Dinner

Community Education Program – Total Knee Replacement

Community Education Program – Healthy Meals from Start to Finish

Betsy Eaton O'Neill Health Resource Center Program – Staving Active with Arthritis

Licking County Family YMCA, Denison University, LMHS – Health and Fitness Fest Lakewood Little League sponsor

Licking County Soil & Water Conservation District Plant a Future for Your Local School District sponsor

Newark Catholic High School 28th Annual Touch of Class Dinner & Auction sponsor

Mound City Little League sponsor

C-TEC Outstanding Student Award sponsor

Weathervane Playhouse WYARY Program for Young Artists sponsor

Big Brothers Big Sisters Bowl for Kids sponsor

Lakewood Girls Summer Softball sponsor

Granville High School Mission Trip sponsor

Public Health Partnership of Licking County Spring into Pink Event sponsor

Twentieth Century Club Pro Am Invitational Golf Tournament sponsor

Heartbeats of Licking County Tournament "Fore" Life sponsor

Newark Generals Hockey State Championship sponsor

Zonta Club of Newark Champagne Luncheon & Style Show sponsor

Lakewood Baseball Association sponsor

American Red Cross of Licking County Heroes Breakfast sponsor

CMHRB of Licking and Knox Counties Coaches for Good Behavior Games sponsor

Newark Catholic Athletic Association sponsorship

Newark Baseball Club sponsorship

Twentieth Century Club Biennial sponsor

St. Vincent Haven "We Honor Those That Serve" Recognition sponsor

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes

## **April**

Community Roundtable with dentists

Community Education Program – Alcohol and Drug Addiction

Community Education Program – Dining with Diabetes

Betsy Eaton O'Neill Health Resource Center Program – How to Read a Food Label

Betsy Eaton O'Neill Health Resource Center Program – Ask a Pharmacist

Park National Bank's Community Shred Day

LMHS Career Open House

MS Walk at Dawes Arboretum

Youth Sports Opening Ceremonies

Licking County United Way Day of Caring sponsor

Carol Strawn Center Walk 2 Care 4 Alzheimer's sponsor

Granville Rotary Club Annual Firecracker Five Road Race sponsor

The Midland Theatre Ovation 2012 Golf Outing sponsor Watkins Memorial Athletic Association sponsor

PRA Pool Project sponsor

**HSYAA Varsity Team sponsor** 



Behavioral Healthcare Partners of Central Ohio, Inc. Annual Garden Party sponsor West Licking Firefighters Association Pataskala Street Fair sponsor The Advantage Club Sand Volleyball Team sponsorhip

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes

## May

Community Roundtable with realtors

Hosted American Red Cross blood drive at LMH

Rod Callander Memorial Aquarium Dedication Ceremony in Hematology/Oncology Department

Pataskala Health Campus Urgent Care tours for Pataskala Elementary students

Community Education Program – Skin Cancer Awareness and Screening

Community Education Program – Hearing Loss

Betsy Eaton O'Neill Health Resource Center Program – Activity and Diabetes

38th Annual Old Fashioned Velvet Ice Cream Festival

Licking County Chamber of Commerce Biz Fest Sts. Peter and Paul Get Young Wellness Expo

Battle for 161 – Sticking It to Breast Cancer

Youth Sports Opening Ceremonies

Corporate Breakfast Program – Technological Advances in Surgery at LMH

Pre-participation Sports Screenings for Licking County student athletes

Twentieth Century Club Pro-Am Invitational Golf Tournament sponsor

St. Francis de Sales 8th Annual Parish Festival sponsor

Rotary Club of Pataskala Flags Over Pataskala sponsor

Heartbeats of Licking County Walk 4 Youth Foundation sponsor

C-TEC 22nd Annual Adult Education Business and Industry Brunch and Golf sponsor

The Dawes Arboretum Bluegrass, Barbeque & Boom sponsor

Northridge High School Marching Band sponsor

Mental Health America of Licking County sponsor

Ohio Hospital Association Recognition Dinner sponsor

Licking County Chamber of Commerce Annual Membership Dinner sponsor Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-

Management Diabetes Program, Childbirth Education classes, CPR classes

#### June

LMHS Family Movie Night at the Pataskala Health Campus

Community Education Program – Losing Weight the Safe and Effective Way

Camp Feelin' Fine – a day camp for children with asthma

Betsy Eaton O'Neill Health Resource Center Program - Easing the Fear of Cancer

Betsy Eaton O'Neill Health Resource Center Program – Asthma and Allergies

Betsy Eaton O'Neill Health Resource Center Program - Summer Food Safety

Community Education Program – Better Breathing

Cancer Survivor Celebrations - Jane Cook McConnell Courtyard

Newark Kiwanis Strawberries on the Square Festival

Relay for Life of Licking County - Mike Radabaugh Memorial

Cancer Survivors' Picnic

Granville Art Affair and Wine Festival

Redskins Rhythm and Ribs Festival

The Energy Cooperative at the Works – Not Just for Kids Day

The Red, The White, The Blue ... Kaboom

Pre-participation Sports Screenings for Licking County student athletes

Southwest Licking Baseball League sponsorship

Licking County Prayer Breakfast sponsor

Newark Athletic Booster Club sponsor

Licking County Coalition of Care Gospel Choir Celebration sponsor

Licking County Health Department 8th Annual Kickin' Ash Splash Pool Party sponsor

Licking County Coalition for Housing Golf Outing sponsor

National Child Safety Council sponsor

Licking County Family YMCA Golf Outing for Youth sponsor

North Newark Athletic Association Healthy Snack Day sponsor

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management

Diabetes Program, Childbirth Education classes, CPR classes



#### July

Community Education Program – Safe Sitter

Licking County Settlers sponsor/LMHS Night

LMHS Family Movie Night – at the Pataskala Health Campus

Active•Fit Youth Wellness Program Kick-Off

Pataskala Relay for Life

Alexandria Fun Days

Granville Concert on the Green

Community Education Program – Saving Money on Health Care

Hosted American Red Cross blood drive at LMH

Salvation Army Day Camp at LMH

Pre-participation Sports Screenings for Licking County student athletes

Relay for Life Team Gastineau Car Show sponsor

Heath High School Band Boosters sponsor

Licking County Coalition for Housing Chocolate Jazz Festival

Granville High School Athletic Boosters sponsor

2012 Pelotonia sponsorship

The Cade and Katelyn Fund Committee Golf Outing sponsor

Licking County Chamber of Commerce 9th Annual Dinner and Awards Celebration sponsor

Camp O'Bannon Annual Golf Outing sponsor

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management

Diabetes Program, Childbirth Education classes, CPR classes

#### **August**

Community Education – Women and Aging

Community Education – Are You at Risk for a Heart Attack?

Kindergarten Kick-Off at The Works

Betsy Eaton O'Neill Health Resource Center Program - Massage in Health Care

Betsy Eaton O'Neill Health Resource Center Program – Staying Independent for Life

"For Your Health" 5K Run and Fun Walk at The Dawes Arboretum

Hartford Fair – participated and purchased steer for donation to Salvation Army

Community Roundtable with police and fire chiefs

Our Savior Lutheran – Back to School Night

Granville Kiwanis Maple Leaf 5K

Pataskala Street Fair and Parade

Back to School Skate at the Lou & Gib Reese Ice Arena

Active•Fit Youth Wellness Program presentations – Carson Elementary and

Jackson Intermediate schools

Camp O'Bannon 90th Birthday Celebration sponsor

Licking County Historical Society Golf Outing sponsor

The Energy Cooperative Golf Outing sponsor

Pataskala Area Chamber of Commerce Golf Outing sponsor

Newark Generals Hockey Calendar sponsor

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure screenings at C-TEC

#### September

Community Roundtable with politicians

Corporate Breakfast Program – Spirituality in Health Care

Active•Fit Youth Wellness Program presentations – Etna Elementary, Newton Elementary, Licking Valley Elementary and Intermediate, Garfield Elementary,

Ben Franklin Elementary, and Stevenson Elementary schools

Dentistry from the Heart

Experience Granville at the Mansion

Pet-A-Palooza

Coughlin Cars Fun Flash and 5K Dash

St. Francis de Sales Fitness Walkathon

Hebron Music and Arts Festival

LMHS Family Movie Night at Denison University

**Donor Appreciation Reception** 

Community Education Program – Anxiety and Depression

Betsy Eaton O'Neill Health Resource Center Program – Smart Grocery Shopping

Community Education Program – Rotator Cuff Repairs

Hosted American Red Cross blood drive at LMH

Licking County Chamber of Commerce Golf Outing sponsor

Newark-Granville Symphony Orchestra Management Partner Program sponsor

Boy Scouts of America Simon Kenton Council Healthcare Career Luncheon sponsor

Rotary Club of Newark-Heath Foundation Golf Outing sponsor

The Granville Inn Chili Cook-Off

Northridge Athletic Boosters sponsorship

Children's Reading Foundation of Licking County Reach Out and Read Program sponsor Child Advocacy Center of Licking County Strike Up Awareness Bowl-a-thon sponsor

Granville Area Chamber of Commerce Candlelight Walking Tour sponsor

Licking County Courthouse Lighting sponsor

The Dawes Arboretum sponsor

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure and blood glucose screenings at C-TEC

#### October

Funeral Directors' Dinner

Art from the Heart Reception

New Physician Reception

Community Education Program – Breast Cancer Awareness and Screening

Community Education Program – Dining with Diabetes

Betsy Eaton O'Neill Health Resource Center Program – Medication for Diabetes

Active•Fit Youth Wellness Program Presentations – Pataskala Elementary, Kirkersville Elementary, Granville Elementary, John Clem Elementary, McGuffey Elementary and

Blessed Sacrament schools

Community Education Program – Losing Weight the Safe and Effective Way

Active•Fit Guided Nature Tour at Blackhand Gorge

Community Roundtable with school nurses

Party Yourself Pink Zumbathon Safe Trick or Treat on the Square

Park National Bank trick or treating

Halloween Celebration – at the Licking County Family YMCA

Kids' Night Out at Kroger (Hebron and Newark locations)

St. Francis de Sales Trunk or Treat

Grow Licking County sponsor

Licking Valley Heritage Society Bluegrass Kabash sponsor

Newark Lions Club sponsor

Licking County Coalition for Housing Annual Meeting and Luncheon sponsor Mental Health America of Licking County 59th Annual Dinner and Celebration sponsor Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, Blood Pressure and

Blood Glucose Screenings at C-TEC

#### November

Betsy Eaton O'Neill Health Resource Center Program – Beating Holiday Stress Licking Memorial Urgent Care – Granville Open House

LMHS Lifetime Achievement Reception

LMHS Career Open House

Active•Fit Youth Wellness Program presentations – Northridge Primary, Northridge Intermediate and Utica Elementary schools

Community Education Program – Heartburn and Reflux

Community Education Program – Smart Grocery Shopping (C-TEC)

Community Education Program – The Medical Management of Diabetes

Betsy Eaton O'Neill Health Resource Center Program – Seasoning Instead of Salt

Hosted American Red Cross blood drive at LMH

American Red Cross of Licking County Heroes Breakfast sponsor

Big Brothers Big Sisters of Licking County Holiday Shoppers Campaign sponsor Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure and blood glucose screenings at C-TEC



#### December

Acute Inpatient Rehab Unit Open House Community Roundtable with local attorneys Community Education Program – Safe Sitter® Corporate Breakfast Program – Healthy Holidays Active•Fit Wii Just Dance Party

Hosted American Red Cross blood drive at LMH

National MS Society sponsorship

Northridge Athletic Boosters Annual Dinner and Auction sponsor

Sterling Theater sponsor Grow Licking County sponsor

Carol Strawn Center 11th Annual George J. Matesich Memorial Dance N' Chance sponsor

Newark Catholic Athletic Association basketball sponsorship

Newark Campus Development Fund sponsorship A Call to College annual fundraising event sponsor

Licking County Family YMCA Daddy's Little Girl Dance sponsor

Look-Up Center Dental Clinic sponsor

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure and blood glucose screenings at C-TEC

# Speakers Bureau, Health Fairs and Screenings - In 2012, LMHS provided speakers

and health screenings to the community through the following organizations and events:

AARP – Monthly Meeting

Camp Enterprise

Center for Disability Services Chapel Grove Assisted Living

Christian Life Center – Women's Group

COTC LPN Class COTC Radiology Class C-TEC Employee Health Fair

Delta Kappa Gamma

Denison University Career Fair

Denison University - Employee Health and Wellness Fair

Dining with Diabetes Reunion

Eden Neighborhood Blockwatch Meeting Goodrich Sensors and Integrated Systems

Granville Kiwanis Club

Granville Middle School – Arts Mania Day Harry and David – Employee Health Fair Harry and David – Lunch and Learn

Hartford Fair

Heath Church of Christ

Heath Fire Department – Open House Heritage Middle School – Life Skills Classes HomeInstead – Quarterly Caregivers Meeting Knox/Licking County Dental Hygiene Component

LEADS Headstart Newark Liberty Middle School

Licking County Aging Program

Licking County Aging Program – Foster Grandparent Program

Licking County Diabetes Forum

Licking County Government Wellness Fair

Licking County Historical Society – Golf Outing Licking County Library – Health Screenings Day

Licking County Republican Women

Licking County Retired Teachers Association

Licking County Safety Council

Licking County Soil and Water Conservation District –

Farmers' Share Breakfast

Licking/Knox Goodwill Industries – Wellness Program

Lowes – Safety Day

LUNGevity

Mental Health America

Monroe Township Fire Department – Open House

Montessori Community School

MPW - Health Fair

Newark City Schools – Employee Health Fair

Newark Parks and Recreation District – Breast Cancer

Awareness Kick-Off Newark Rotary Club

Ohio State University-Newark – Pharmacy Class

Opportunity Links

Opportunity Links – Harvest for Hope Event

Owens Corning – Health Fair Owens Corning – Lunch and Learn PAR Excellence Academy – Health Fair Packaging Corporation of America

Parkinson's Support Group Pataskala EMS – Open House

PEO Sisterhood

Reese Adult Day Care Center Salvation Army – Power for Life Sheridan High School Health Expo

State Farm – Health Fair

Tamarack Farms Dairy – Health Fair

The Main Place TOPS – Newark Unity Reading

Velvet Ice Cream Wellness Program Watkins Middle School – Health Classes West Licking Fire Department – Open House

YES Club

Zonta International

# Development Council

The Licking Memorial Hospital (LMH) Development Council was established in 1987 and falls under the auspices of the Licking Memorial Health Foundation. Its purpose is to increase charitable giving to LMH and to enhance and promote meaningful community relations for the Hospital. Although LMH is financially sound, we are not immune to today's financial challenges that include government cutbacks in Medicare and Medicaid reimbursements, revenue shortfalls, and the continuing cost of charity care. Donations to the Licking Memorial Health Foundation enable LMH to provide for capital needs, services and programs that may otherwise go unfunded. The Licking Memorial Health Foundation is a not-for-profit corporation.

Executive Committee	Annual Support Committee	Community Relations Committee	Education and Membership Committee
Robert McGaughy, Chairman	Thomas Cummiskey, Chairman	Robert O'Neill, Chairman	
P. David Shull, Vice Chairman	James Mitchell, Vice Chairman	Sally Heckman, Vice Chairman	John Gard, Chairman
Glenn Abel	James Atkinson	Tony Adams	Bonnie Manning, Vice Chairman
Thomas Cummiskey	Vince Brown	Bill Albrecht	Mary Albright
Linda Dalgarn, Ex-Officio with no vote	Michael Buskirk	Maggie Barno	Julie Barrett
John Gard	Mary Jane Carrier	Edward Bohren	Jack Crockford
Thomas Hall, M.D.	Dave Doney	Karen Burger	Eschol Curl
Sally Heckman	Seth Ellington	Marcia Downes	Kim Fleming
Patrick Jeffries	Jill Evans	Stephen Fowler	Terry Frame
Bonnie Manning	Andrew Guanciale	Ann Howard	Nasie Gallagher
Mary Jane McDonald	Donald Hill	Patrick Jeffries	Shari Gallup
James Mitchell	Jeffrey James	Melissa Johnston	Todd Hartshorn
Robert Montagnese	Nicole Judd	Alfred Kanuch	Cheri Hottinger
Robert O'Neill	Joyce Malainy, Ed.D.	Barbara Kanuch	Patricia Landon
Stuart Parsons	Jerry McClain	Willard Kuhlwein	Jim Lenner
	Mike McFarland	Michele Layman	Kim Lust
	Doris Spriggs	Mary Jane McDonald	Nelson McCray, Ph.D.
	Richard Stewart	Christopher Meyer	Eloise Miller
	Jack Stickle II	Brian Mortellaro	David Morrison
	Russell Suskind	Thomas Mullady	Richard Reed
	Douglas Ute	Diane Paetz	John Row
	Ashley Wade	Steve Stilwell	Donna Shipley
	Charles Walker	John Weaver	Thomas Slater
	Sharon Wills	Linda Wiegand	Charles Walker
		James Young	Ray Wilson

#### **Development Council Mission**

To increase charitable giving to the Hospital, and to enhance and promote meaningful community relations resulting in the Hospital's ability to meet community needs and better serve its publics.

# Fundraising

Licking Memorial Health Systems (LMHS) relies, in part, on charitable donations to proactively incorporate technological advances and meet growing community needs. The Development Department at Licking Memorial Hospital (LMH) works diligently to ensure the Hospital has the funds available for continuous improvements and to offset the expense of charity care. Contributions to LMHS are used to purchase equipment and fund programs, capital expenses and facility improvements. The contributions are not used for salaries or general operating expenses.

#### **Cornerstone Club**

The Cornerstone Club is comprised of community members who contribute \$100 or more to Licking Memorial Health Foundation (LMHF). As of 2012, the Cornerstone Club has 110 members who have raised \$19,475 toward the Hematology/Oncology Department Renovations. Donors receive a piece of the Main Street Collection at each \$500 milestone of giving. The 2012 addition to the Main Street Collection recognizes donors who have reached the \$7,000 level of giving. The new piece is a likeness of the Gib and Lou Reese Pavilion Fountain that is located near the Surgery entrance of the John and Mary Alford Pavilion.

#### The Caduceus Society

Physicians within LMHS have their own opportunities to lend financial support through The Caduceus Society, which is a prestigious giving level for physicians who pledge a gift of \$10,000 or more over a period of 10 years. New members in 2012 included Khanh V. Dang, M.D., Dr. Maria Defante and Dr. Brad Lewis, Samar Farghaly, M.D., Dr. Todd F. Lemmon, Mr. Kevin and Dr. Megan Miller,

Ghulam Mujtaba, M.D., Brent Savage, M.D., Mr. Bernard W. Schubach and Jaime T. Goodman, M.D., Suellywn Stewart, M.D., Dr. Martha and Mr. Richard Szabo, Foster and Obiaghanwa Ugbana, Drs. Latha and Jagadish Urs, and Linda Yu, D.O. The Caduceus Society has a total of 48 members.

### The William Schaffner Society

The William Schaffner Society gained 11 members in 2012, and now has a total of 105 members. The William Schaffner Society was created in memory of William Schaffner, the first chairman of the Licking County Hospital Commission. Members pledge at least \$10,000 over 10 years. Those who joined in 2012 are: Mary M. Albright, Gene and Mary Jo Branstool, Thomas and Kathryn Cummiskey, John and Elaine Gard, Pat and Linda Jeffries, Todd and Tammy Johnson, Bonnie Manning, Geraldine D. Marston, Jessica Nethers and Family, Joan and David Trautman, and Sheila M. Wayland.









### The John Alford Fellowship

The John Alford Fellowship was created to memorialize the extraordinary commitment of LMH's long-time supporter, John W. Alford. New members in 2012 included: Douglas and Beverly Donaldson, Edward and Rhonda Maddern, T. Thomas Mills, M.D., and John H. and Sarah R. Wallace.

#### **Benefactor Level**

Benefactors are special friends of LMHS, both individuals and businesses, who support the LMHS mission to improve the health of the community by pledging between \$50,000 and \$100,000 over a period of 10 years. LMHF has seven Benefactor Level contributors. Timothy and Debbie Young advanced to the Benefactor Level of giving in 2012 after completing their previous John Alford Fellowship and William Schaffner Society commitments.

#### **Founder Level**

Founder Level members are altruistic individuals who have made outstanding contributions to LMHF by pledging a gift of \$100,000 or more over 10 years. LMHF is fortunate to have 14 Founder Level memberships.

In May, a Founders Reception marked the final step in completing the LMH Oncology Renovation Project, which benefited from Jim and Amy Matesich's 2011 Founder Level contribution. The Rod Callander Memorial Aquarium, named in memory of Amy's father, is an L-shaped, 450-gallon saltwater aquarium that provides a soothing focal point in the Hematology/Oncology waiting area.

### **Licking Memorial Golf Gala**

The annual Licking Memorial Golf Gala took place at the Granville Golf Course on June 25, with Walter C. Gemmell serving as honorary chair. The team from

The Tony Adams Agency, whose members included Tony Adams, Scot Evans, Erika Goins, and Chuck Moore, took first-place in the tournament. MedBen, Park National Bank, Stedman Flooring, Inc., and Turner Construction were Ace Sponsors with a contribution of \$5,000 each. Eagle sponsors (\$2,500) included CS Construction Group, Ltd., Gutridge Plumbing, Inc., The Jerry McClain Companies, Limbach Company, LLC, Newark Advocate Media, Summit Custom Cabinets, Surgical Interventions, LLC, and U.S. FoodService. A total of 131 golfers played in the 2012 Golf Gala, which raised \$68,690 to benefit the LMH Oncology Renovation Project.

#### **PRIDE**

LMHS employees have a special opportunity to support the Health Systems with charitable contributions through payroll deductions to PRIDE (Providing Resources in Dedicated Employees). As of December 2012, PRIDE had 590 members. Since 1987, PRIDE contributions have raised nearly \$1.9 million.

#### **Paving Our Future Commemorative Bricks**

LMH's Development Council offers a distinctive way to recognize family members, friends or organizations with commemorative bricks. The bricks are available in two sizes for personalization and placement in one of LMH's exterior walkways. In 2012, 5 commemorative bricks were purchased, totaling \$2,000.

#### **Honorary and Memorial Giving Program**

Many community members appreciate the opportunity to pay tribute to a loved one, commemorate a special event or celebrate a recovery through monetary contributions that benefit LMH. In 2012, LMHF received 2 honorary and 30 memorial donations, totaling \$2,715. In addition, 49 contributors made Doctors' Day donations to honor their physicians, for a total of \$3,150.

# **Employment**

Licking Memorial Health Systems (LMHS) has provided employment opportunities for Licking County residents for more than 100 years. LMHS is not only the largest employer in Licking County, but also has established a reputation as the leading healthcare provider in the community. This distinction is largely due to the dedication of the Health Systems' 1,700 employees who serve diligently to provide quality care for patients and visitors.

In December 2012, LMHS completed a transaction with the Medical Center of Newark (MCN) for the purchase of assets located at 2000 Tamarack Road in Newark, and an agreement between Licking Memorial Hospital (LMH) and Newark Ambulatory Surgery Center Real Estate Company, Ltd., for the associated real estate at that location. All MCN employees were given the opportunity to apply for positions within LMHS. The interview process was expedited during the week of the initial purchase announcement. Priority consideration was offered to those candidates, and 65 to 70 former MCN employees received employment offers from the Health Systems.

In 2012, LMHS implemented the Balanced Lifestyles program as part of a commitment to provide and promote opportunities for employees to improve their health and wellness. The program is based on the foundations of good health, good nutrition, regular exercise and preventive screenings. Employees

are rewarded for participating in the program's initiatives, which include:

- Age-Specific Preventive Testing Participants are required to schedule an appointment with a primary care physician to have any preventive testing completed based on their age and gender. This service is offered free of charge through the LMHealth Benefits Plan.
- Biometric Health Screenings On-site health screenings are offered to all LMHS employees, providing them with vital data to aid in the assessment and tracking of their health.
- Seasonal Walking Programs The program are a flexible and motivational resource that provides employees with an opportunity to meet fitness goals over a 12-week period.
- Participation in a 5K Employees participate in a 5K, such as the LMHS "For Your Health" 5K Run and Fun Walk.
- Live Healthy Tracking Campaign Employees record weight, food intake and duration of activity on a regular basis over the course of an 8-week challenge.
- Flu Immunization Employees have access to a free, on-site flu clinic.
- Commitment to Live Tobacco Free Employees who do not use tobacco confirm
  their tobacco-free status by signing a tobacco-free pledge. Employees also have
  access to free, personalized tobacco cessation courses through the LMH Quit For
  Your Health Tobacco Cessation Program.









LMHS also provides added health and wellness support through other programs.

- Couch to 5K The program provides guidance to inexperienced employees who are interested in running in a 5K race.
- Weight Watchers at Work The program provides on-site access to meetings and offers participating employees reimbursement for 50 percent of their cost.
- Gym Membership Subsidy A portion of employees' gym membership fees is paid based on number of visits per month and other criteria.

LMHS is very proud of its highly trained and friendly staff and is pleased to celebrate their achievements and special events.

- Hospital & Healthcare Week The annual celebration featured a health fair to
  provide employees with information to enhance their own health. LMHS also
  hosted an outdoor employee cookout and announced special employee
  recognition awards throughout the week, including the Clarissa Ann Howard
  Award for Clinical Excellence, MVP Awards, the Manager of the Year Award and
  the President's Award. During the Employee Recognition Dinner at Longaberger
  Golf Club in May, 289 LMHS employees were recognized for their dedication
  and 5-year-incremental years of service.
- LMHS Night at the Licking County Settlers In July, LMHS sponsored its fifth annual evening with the Licking County Settlers at Don Edwards Park. The event featured a cookout with door prizes and free admission to the Settlers vs. Hamilton Joes baseball game for all Health Systems' employees and their families.

- National Doctors' Day Physicians were treated to an honorary breakfast, free massages and a gourmet lunch in appreciation for their dedication to the community.
- Medical Staff Recognition Dinner The LMH Physician of the Year Award was announced at the dinner, which is held annually to honor physicians who provide dedicated care to the community.

In January 2012, employees celebrated 114 years of providing quality health care to the community with an annual interdepartmental competition to collect new blankets and outerwear. The gifts were donated to The Center for New Beginnings and the Salvation Army of Licking County to help individuals and families in need. Additionally, LMHS employees participated in several charitable campaigns including the Licking County United Way Campaign, as well as the Food Pantry Network of Licking County's Operation Feed Campaign.

LMHS has high standards for its employees and believes in recognizing and rewarding their accomplishments through various celebrations, including monthly Dining with the Stars recognition breakfasts and luncheons, bimonthly employee birthday events and the annual Employee Holiday Party. LMHS has a comprehensive benefits package that includes tuition assistance, free uniforms, free access to various wellness center sites and excellent health, dental and vision insurance.

# 2012 Awards

Licking Memorial Health Systems and its dedicated employees, medical staff, volunteers and community members work diligently every day to ensure the community has access to excellent health care. Their efforts were recognized in 2012 with the following awards:

#### Stage 6 for Electronic Medical Records by HIMSS Analytics

Licking Memorial Health Systems (Designated as among the top 5.9 percent of U.S. Hospitals)

### 'A' Rating by The Leapfrog Group

Licking Memorial Health Systems (Received the highest rating for patient safety)

### Hometown Hero by American Red Cross of Licking County

Rob Montagnese, President & CEO

# Childhood Immunization Champion Award by The Centers for Disease Control and Prevention

Diane M. LeMay, M.D.

# Mental Health Physician Award by Mental Health America Licking County

Eric M. Layne, M.D.

# Outstanding Immunization Rate Recognition by the Licking County Health Department

Hanaa Abdelmessih, M.D.

#### **LMHS Lifetime Achievement Award**

Jerry McClain

#### LMHS Building a Healthier Community Award

Licking County Coalition of Care

#### LMH Physician of the Year

Bassam Kret, M.D.

#### **LMHS Manager of the Year**

Heather Burkhart, R.N., Director of Medical Surgical Nursing Jeff Kovalik, Director of Facilities Management

#### Clarissa Ann Howard Nursing Award for Clinical Excellence

Judy Lefever, R.N.

Michelle Montgomery, R.N.

#### President's Award for Individual Excellence

David Alianiello, P.T., CSCS

#### President's Award for Community and Organizational Impact

Pastoral Care Services

#### LMH Donald Day Volunteer of the Year Award

Dick Stewart







### **LMHS MVPs**

Shaina Berry Darren Burgin Cory Campbell Stephanie Coyle Kim Darnes Emily Gardner Andrea Goodin Sarah Hall Phil Hayden Allison Hill Susan Jackson Nicole Kidd Melissa Lauvray Lori McCollum Seth Montgomery Cheryl Noland Janelle Osborn Cami Packham Jennifer Prouty Cheryl Rechel Lenore Rieder Chris Santos Brent Savage, M.D. Andrew Seipel, M.D. Chuck Shepherd Ashlee Shoults Julie Siddle Colleen Smith, M.D. Melissa Smith Carol Swick Bethany Warner Emily Wells







# **TWIGS**

The TWIGS (Togetherness, Willingness, Imagination, Giving and Sharing) Organization of Licking Memorial Hospital (LMH) raises funds for LMH year round with special events, sales and the TWIGS 8 Gift Shop at LMH. To date, the TWIGS organization has raised more than \$4.7 million toward equipment needs and capital purchases at LMH. In 2012, TWIGS contributed \$123,915 to the Hospital.

TWIGS first formed in 1950 to support the Hospital. There are six LMH TWIGS chapters around Licking County. Chairmen of the individual LMH TWIGS chapters are: Jean Heitmann – TWIGS 4, Carolyn Mugavin – TWIGS 6, Sue Weiland – TWIGS 8, Darlene Baker – TWIGS 13, Rose Ann Stevenson – TWIGS 14 and Susan Snyder – TWIGS 24. The LMH TWIGS Executive Board Officers are: Sharon Wills – Chairman, Sue Weiland – Chairman Elect, Doris Spriggs – Recording Secretary, Ruth Mann – Corresponding Secretary, Betty Siarnicki – Treasurer, and Janet Wells – Assistant Treasurer.



# Volunteers

LMH is fortunate to have the support of a large group of dedicated volunteers. In 2012, 274 volunteers donated 47,015 hours of their time to perform many tasks that range from delivering mail and greeting cards to assisting with patient transporting. The Volunteer Executive Board officers are: Richard Stewart – President, Ralph Ottensmeier – Vice President, Arlene Newman – Recording Secretary and Joanne Hanson – Corresponding Secretary.

Janet Anderson Carly Argyle James Ballanger Janice Banks Pat Bates-Woods Becki Becker Sheryl Bindley Maxine Binkley Mary Ann Boardway Patricia Brannon Lori Brown Joyce Clemings Carolyn Cline Eddie Cline Ruth Coen Janet Cook Joyce Corder Shirley Cotton Beverly Crockford Judith Dixon Cynthia Donnard Delores Doviak Ann Englefield Patricia Farley Janice Farran Joyce Fleitz

Vickie Fogarty Jacob Fondriest Jack Fowler Janet Friel Christine Fulton Roberta Furnish Bob Gabe Marie Gartner Happy Gault Connie Gelfer Eilnore Giles Anah Godwin Michaela Good Nancy Greten Lois Grimm Rosemary Grube Genevieve Hager Rene Halblaub Gary Hamilton Karen Jo Hamilton Joanne Hanson Harry Harper Courtney Harris Freda Harris Haley Harris Josh Harris

Teena Harris Betty Harriston Davis Andrew Hedstrom Connie Helms David Hiatt Ann Howard Maxwell Hughes Kate Hunt Carol Johnson Rachel Jones Bob Kaczor Maxine Keith Cindy Kikeli Myrtle Kovach Anita Lafferty Thomas LeBlanc Shirley Lee Connie Levingston Aaron Link Carole Link Drew Link Mary Lucas Thelma McCurdy Rose McGuire Betty Meyer Sharon Miller

Terry Miller Polly Mitchen Bob Moody Doris Moore Jane Morgan Arlene Newman Helen Norris Joan Omlor Ginny Osborne Ralph Ottensmeier Rhea Phillips Mary Lou Place Gloria Popovich Carol Powers Connie Price Ben Rader Julie Rausch Jan Rengert Glenna Rogers Nancy Samson Susan Schlicher Craig Sessor Pattie Shanaberg Vivian Sharpless Ryan Shepherd Patricia Shipp

Susan Smith Audrey Snow Beth Sperry Nancy Stewart Richard Stewart Susan Stone Shirley Stradley Mary Alice Swank Mary Tebben Betty Thompson Brenda Tompkins Claudia Triplett Joanne Walton Joy Weaver Patrick Wesley Rachel Whitaker Connie Williams Wanda Wilson Sue Wolfe Carol Yost Marilyn Yost Pat Yost Naomi Wilder Laura Zema Trey Zangmeister Edward Ziegler

# Facts at a Glance

#### 2012 Statistics

#### **Auxiliaries**

Volunteers/TWIGS (hours):	47,015
TWIGS (dollars):	\$124,451
Development (dollars):	\$661,663

## **Charity and Uncompensated Care**

In 2012, Licking Memorial Health Systems (LMHS) provided \$43.9\* million in uncompensated care at standard charges, of which \$24.9\* million was charity care.

LMHS has provided more than \$369 million in uncompensated care at standard charges since 1995, the year that the Licking Memorial Health Professionals was formed.

The total cost of uncompensated care to LMHS in 2012 was \$17.5\* million. The total cost of uncompensated care since 1995 has been \$186 million.

### **Licking Memorial Hospital Statistics**

Total registered beds:	227
Coronary:	25
Intensive Care:	
Medical/Surgical:	129
Obstetric:	18
Psychiatric:	9
Nursery:	28
Chemical dependency:	
Admissions:	
Average daily census (includes observation):	81
Average stay (days):	2.98
Emergency Department visits:	58,554
Patient days:	26,340
Patient meals served:	88,864
Babies delivered:	1,068
Laboratory tests:	691,622
Pharmacy units:	5,248,659
Pounds of laundry:	1,503,301
Urgent Care visits:	9,560

Radiology procedures:	102,094
Radiology, ultrasound:	12,545
Radiology, CT scans:	18,362
Radiology, MRI scans:	4,198
Rehabilitation, Occupational Therapy	
outpatient procedures:	10,564
Rehabilitation, Physical Therapy	
outpatient procedures:	33,140
Surgical procedures:	6,966
Inpatient:	
Outpatient:	5,240
Medical Staff (Active):	158
Medical Staff (Consultants):	45
Full-time equivalent employees:	
Salaries / benefits:	
Operating expenses:	\$133,954,520*

Licking Memorial Hospital provided \$37.9\* million in uncompensated care at standard charges, including charity, during 2012.

#### **Licking Memorial Health Professionals Statistics**

Number of physician practices:	39
Number of physicians:	99
Physician practice patient encounters:	344,621
Average companies served per month by	
Company Care:	251
Full-time equivalent employees:	347
Salaries / benefits:	\$44,839,371*
Operating expenses:	\$54,475,188*

Licking Memorial Health Professionals provided \$6.1\* million in uncompensated care at standard charges, including charity, during 2012.

<sup>\*</sup>Unaudited

# 2012 Donors

Many of our gracious community members choose to honor friends, family members or physicians on special occasions with a monetary gift to Licking Memorial Health Foundation. Others remember loved ones with memorial contributions. We appreciate all donations that benefit Licking Memorial Hospital (LMH). Every contribution, whether large or small, makes a difference, and all gifts are tax-deductible to the extent of the law.

Donors may restrict their gifts to a specific program or service. Donations also can be allocated to a general account, allowing Licking Memorial Health Systems to use the gift for the most urgent need. To make a gift or support one of our programs, please contact Veronica Link, Vice President Development & Public Relations, at (740) 348-4101.

#### **Founder**

(\$100,000 plus)

Mary E. Babcock Helen Marie Brooke Michael and Barbara Cantlin In Memory of John and Mary Alford Howard E. LeFevre The Lindorf Family Foundation Amy and Jim Matesich In Loving Memory of Rod Callander Jerry and Debbie McClain Bill and Jane McConnell The Family of Jack and Betsy O'Neill PRIDE LMHS Employees Frederick R. Reese Mr. and Mrs. J. Gilbert Reese Dr. Albert K. Ridout In Memory of Ruth M. Ridout TWIGS

# Benefactor

(\$50,000-\$99,999)

#### **Corporations**

Harry C. Moores Foundation Licking County Foundation Park National Bank State Farm Insurance Companies Foundation The Twentieth Century Club

#### **Individuals**

Eli Hull Robert and Lauren Montagnese Carol C. Schaffner Timothy and Deborah Young

#### The John Alford Fellowship (\$25,000-\$49,999)

Ronald B. and Tracy W. Alford William J. and Margaret M. Andrews Gary and Carol Barnes Craig and Karen Cairns Michael and Barbara Cantlin Diane and Dan DeLawder

Doug and Bev Donaldson Dr. and Mrs. Gerald Ehrsam John and Mary Hinderer Shari Hively Elizabeth Huffman Drs. Jacqueline and Eugene Jones Veronica and Paul Link Edward and Rhonda Maddern Bill and Jane McConnell James J. and Christine L. McGee T. Thomas Mills, M.D. Dr. Mark and Cathy Mitchell Dr. Peter and Mrs. Jeannine Nock Dick and Dorothy Oberfield John and Anne Peterson Lois J. Pharis. Julie & Peter Dorothy and Robert Pricer Cyril and Barbara Ransopher Mr. and Mrs. J. Gilbert Reese Susan & Stephen Schlicher Sylvia J. Sinsabaugh John H. and Sarah R. Wallace Cindy and Thaddeus Webster

#### **Platinum Circle**

(\$25,000-\$49,999)

Aladdin Shriners' Hospital Association for Children. Inc. Bank One National City Bank Nationwide Insurance Foundation

# **Golden Corporate Honor Roll**

(\$10,000-\$24,999)

Owens Corning

Alltel Ohio Capital Wholesale Drug Company Elford. Inc. Independent Insurance Agents of Licking County National Gas & Oil Corporation **Summit Custom Cabinets** Tamarack Farms Dairy Waste Away Systems

#### The Caduceus Society

(\*denotes commitment of at least \$10,000)

\*Dr. and Mrs. Don Adams

\*Dr. George and Sandy Andrews

\*Anonymous

\*Dr. Charles S. Baldwin

\*Dr. Richard and Jane Baltisberger

\*Audrev K. Bennett, M.D. Michael Bulas, M.D.

\*Khanh V. Dang, M.D.

\*Dr. Janae Davis and Family

\*Dr. Maria Defante and Dr. Brad Lewis

\*Pete L. A. Dils, M.D.

\*Lori J. Elwood, M.D.

\*Samar Farghaly, M.D.

\*Dr. and Mrs. Joseph E. Fondriest

Carl M. Frve. M.D.

\*Timothy R. Gatens. M.D.

\*Dr. Shelley A. M. Gittens and Mr. Richard Collins

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