

Reflections of 2007 Envisioning the Future



Licking Memorial
Health Systems

2007 Annual Report



From Rob's Desk

Robert A. Montagnese
President & CEO

2007 was a year of many accomplishments at Licking Memorial Health Systems (LMHS). Many of the major accomplishments are highlighted in this report, including the opening of the John & Mary Alford Pavilion, the completion of the North Newark facility with two Licking Memorial Health Professionals practices, the opening of Licking Memorial Heart Center, an eighth 100 Top Hospital designation by Thomson Healthcare, and a successful employee fundraising campaign.

Rather than sitting back and basking in pride, we continually strive for improvement. Even before the paint was dry in the new surgical suites of the Pavilion, plans had begun for a second phase of renovations and equipment purchases at Licking Memorial Hospital. In addition, we are focusing on a more personalized approach to patient care and customer service. The Pavilion construction project may have ended in 2007, but in many respects, our work has just begun.

Every day, our community lets us know that we are touching their lives in a positive way. We are excited and proud to offer highly-skilled staff and state-of-the-art equipment right here in the heart of Licking County. We hope you enjoy watching another year of technological advances and improvements at LMHS in 2008.

Robert A. Montagnese
President & CEO

*Mission: Licking Memorial Health Systems Exists to
Improve the Health of the Community.*

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John & Mary Alford Pavilion

The culmination of two years of construction was celebrated on July 22, 2007, as Licking Memorial Hospital (LMH) unveiled the 100,000-square-foot John & Mary Alford Pavilion with a grand ribbon-cutting ceremony. Pre-ceremony excitement built up over the preceding months as many community groups were given tours of the construction, and the entire public was invited to a gala Community Open House. The celebration was amplified as the construction project was completed on time and on budget.

In April, the Pavilion was formally named after John and Mary Alford in recognition of a \$3.5 million contribution from their daughter and son-in-law, Barbara and Michael Cantlin. The Alford's had been strong supporters of the community and Licking Memorial Hospital. John served as Chairman of the Licking County Hospital Commission and was instrumental in the construction of the Hospital at its current location on West Main Street.

The public response to the Pavilion's facilities has been gratifying. Both local and out-of-town patients and professionals have expressed their admiration of the high quality of care, caliber of employees and equipment LMH has to offer, and have rated LMH very favorably in comparison to hospitals in much larger cities. LMH is now able to offer safer, more advanced surgical procedures that are not available at most other Ohio hospitals.



Boards of Directors

2007 Licking Memorial Health Systems Board of Directors

Licking Memorial Health Systems (LMHS) was established as a not-for-profit organization. It is comprised of three components – Licking Memorial Hospital, Licking Memorial Professional Corporation, and Licking Memorial Health Foundation. The LMHS Board of Directors plays a key role in planning, executing and following all aspects of our health care delivery.



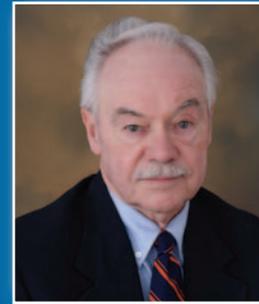
Glenn F. Abel
Chairman



William N. Mann
Vice Chairman



John F. Hinderer
Secretary/Treasurer



Walter C. Gemmell



Lewis R. Mollica, Ph.D.



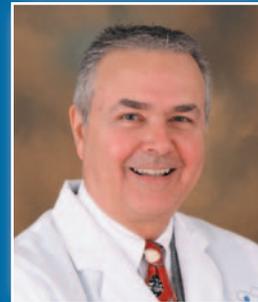
Judith B. Pierce



P. David Shull



Gordon D. Wilken



Gerald R. Ehram, M.D.
Physician Advisor



Patrick M. Jeffries
Ex Officio with vote
Licking Memorial
Hospital
Board Chairman



Robert A. Montagnese
Ex Officio
Licking Memorial
Health Systems
President & CEO

Slogan: Measurably Different ... for Your Health!

Vision: To be the best community health care facility in the state of Ohio.

2007 Licking Memorial Hospital Board of Directors

Throughout its history, Licking Memorial Hospital (LMH) has grown from a converted house with nine beds in 1898 to the present-day, 227-bed state-of-the-art facility. As other hospitals are swallowed up by large corporations, LMH has been able to remain independent due to careful planning and financial stability. As a result, LMH is in a better position to respond to the community's needs. LMH's success is largely due to the dedication of its Board of Directors, a group of volunteers whose dedication and vision guide the operations and policies of the Hospital.



Patrick M. Jeffries
Chairman



Linda K. Dalgarn
Vice Chairman



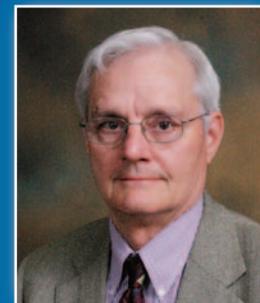
Jack E. Crockford
Treasurer



Patrick D. Guanciale
Secretary



Gus A. Andrews



C. Gene Branstool



Michael D. Cantlin



Kim D. Fleming



Bonnie L. Manning



Robert H. McGaughy



Thomas A. Mullady



Richard P. Reed



F. Jennifer Utrevis



Robert A. Montagnese
Ex Officio
Licking Memorial
Health Systems
President & CEO



Joseph E. Fondriest, M.D.
Ex Officio
Licking Memorial
Hospital
Chief of Staff

Hospital-wide Directives

- Patient safety
- Innovation and technology
- Financial strength
- Maintaining independence
- Improving quality and customer satisfaction
- Corporate integrity
- Community outreach

Licking Memorial Health Systems Executive Administration

A change of leadership at Licking Memorial Health Systems took place in late 2006 as Robert A. Montagnese accepted the role of President and Chief Executive Officer. Mr. Montagnese has a Bachelor of Arts degree in business administration with a concentration in accounting from Wittenberg University and a Master of Healthcare Administration degree from The Ohio State University.

In January 2007, Tom Poulson joined the organization as Chief Financial Officer and Vice President of Finance. In April, Cindy Webster, an LMHS employee since 1991, was named Vice President of Revenue Cycle. Other LMHS Executive Administration members are: Ann Hubbuch – Vice President of Corporate Compliance; Veronica Link – Vice President of Development and Public Relations; Anne Peterson – Vice President of Human Resources and Support Services; Sallie Arnett – Vice President of Information Systems; Craig Cairns, M.D., M.P.H. – Vice President of Medical Affairs; Deborah Young – Vice President of Patient Care Services; and Christine McGee – Vice President of Physician Practices.



Robert A. Montagnese
President & CEO



Sallie Arnett
Vice President of
Information Systems



Craig Cairns, M.D., M.P.H.
Vice President of
Medical Affairs



Ann Hubbuch
Vice President of
Corporate Compliance



Veronica Link
Vice President of Development
and Public Relations



Christine McGee
Vice President of
Physician Practices



Anne Peterson
Vice President of
Human Resources and
Support Services



Tom Poulson
Chief Financial Officer
and Vice President of
Finance



Cindy Webster
Vice President of
Revenue Cycle



Deborah Young
Vice President of
Patient Care Services

2007 Licking Memorial Hospital Medical Staff Executive Committee

The Licking Memorial Hospital (LMH) Medical Staff Executive Committee is comprised of the Medical Staff officers and the chiefs of each Medical Staff department. Committee members set policies, review new doctors' credentials, review cases, and help to educate staff members on medical advances.



Jacqueline J. Jones, M.D.
Chairman
Vice Chief of Staff



Joseph E. Fondriest, M.D.
Chief of Staff



Karen L. Smith-Silone, D.O.
Secretary/Treasurer



Richard A.
Baltisberger, M.D.,
F.A.A.P.



Darryl R. Cherdron, M.D.



Peter T. Nock, D.O.



Howard L. Reeves,
D.O., F.A.C.O.S.



M. Jane Scott, M.D.



John W. Walther Jr., M.D.



Richard N.
Whitney, M.D.

2007 Licking Memorial Hospital Medical Staff Appointments

During 2007, new highly qualified and skilled physicians joined the Licking Memorial Hospital Medical Staff. In addition, John W. Walther Jr., M.D., Richard D. Walters, D.O., and Nicholas E. Reed, M.D., were named to the Honorary Medical Staff. Additions to the Medical Staff in 2007 include:



Retired physicians were the guests of honor at the first annual Honorary Medical Staff Luncheon at Licking Memorial Hospital on September 13, 2007.

Intiaz Ahmed, M.D., F.A.C.C.
David M. Barbara, M.D.
Jason L. Barfield, M.D.
Charles F. Botti, M.D.
Sudhathi Chennuru, M.D.
Linda G. Clark, M.D.
Maria M. Defante, M.D.
Pamela A. Dull, M.D., F.A.A.F.P.
Venkatarama R. Gaddam, M.D.,
F.A.C.C.
Peter B. George, M.D.
Eskender Getachew, M.D.

John G. Grauer, M.D.
Robert J. Hillstrom, D.O.
J. Michael Holsinger, D.O.
James M. Jeffries III, M.D., F.A.C.S.
Leslie R. Laufman, M.D.
Eric M. Layne, M.D.
Bradley R. Lewis, M.D.
Maria Heloise C. Mapa, D.O.
U. Krishnan Marar, M.D.
Teferi Mengesha, M.D.
Michael M. Miller, D.O.
Angela M. Morris, M.D.

Thaiduc T. Nguyen, D.O.
Samantha N. Pham, M.D.
Husain A. Rasheed, M.D.
David R. Richards, D.O.
Robert T. Seese, M.D.
Mitchell J. Silver, D.O.
William A. Stallworth, M.D.
Mary J. Torchia, M.D.
Channhu Trinh, M.D.
William A. Wilmer, M.D.
Jason M. Winterhalter, M.D.
Sanjay Yadav, M.D.

Openings



The new Emergency Department on the first floor of the John & Mary Alford Pavilion opened with a ribbon-cutting ceremony on July 23, 2007. Its technology-intensive patient examination rooms were designed with details that offer more space, comfort and privacy, while increasing efficiency.



The Surgery Department hosted a ribbon-cutting ceremony to open its new location in the John & Mary Alford Pavilion on August 10, 2007. The large operating rooms and state-of-the-art technology have put LMH in the forefront of surgical facilities of any other hospitals. In November, a “cut-through” was completed to allow access between the “old” and “new” Hospital areas.

Two physician practices opened on August 26, 2007, with a ribbon-cutting ceremony for the newly-constructed North Newark location at 270 Goosepond Road. The building houses the practices of Dermatologist J. Michael Holsinger, D.O., and Family Practice Physician Angela Morris, M.D.



Hospital food services improved at Licking Memorial Hospital on November 30, 2007, as the redesigned Cafeteria was unveiled during a ribbon-cutting ceremony. New menu items include an omelette bar, made-to-order pasta selections, panini sandwiches, and fresh pizza. In addition, the dining area was redecorated with new furniture.



Changes

In addition to building all-new Surgery and Emergency facilities in the John & Mary Alford Pavilion, many existing areas of Licking Memorial Hospital (LMH) were rejuvenated with new equipment and furnishings. The result is a sense of continuity throughout the entire Hospital, without a noticeable difference between the existing and new areas.

- An updated Meditech bedside medication verification system was implemented in 2007. It uses barcode technology to verify the right medication is going to the right patient at the right time in the correct dosage.
- Hospital employees began using Vocera, a wireless voice messaging system to improve communications throughout the Hospital.
- New, adjustable beds were installed in Maternal Child's Labor and Delivery rooms.
- New waiting room furniture for Registration and the GI Lab was delivered in May 2007.
- Additional private rooms were added at LMH during 2007.
- New carpet throughout the building has given LMH a fresh look, and updated artwork in the existing Hospital helps to blend the older areas with the new Pavilion.

In December, LMHS announced the opening of Licking Memorial Heart Center, located at 42 Messimer Drive in Newark. At Licking Memorial Heart Center, Cardiologist Imtiaz Ahmed, M.D., F.A.C.C., is working in cooperation with other contracted physicians from MidOhio Cardiology and Vascular Consultants in conjunction with Riverside Methodist Hospital of OhioHealth. Because of these physicians' special training, LMH is now able to offer interventional cardiac services to patients locally, rather than requiring them to travel to Columbus.

Licking Memorial Health Systems increased its scope of services in 2007 to include new specialties and programs that offer a "whole patient" approach to patient care. In February, Licking Memorial announced the addition of Licking Memorial Hospital Pastoral Care to address and coordinate patients' spiritual needs. Pastoral Care Director Jeff Smith hosted ministers from across Licking County to a breakfast at the Hospital to discuss the new program. The ministers received special green photo badges that identify them as members of the clergy.

Five Health Professionals practices opened in 2007 in addition to the Licking Memorial Heart Center. Licking Memorial Urology reopened with Urologist William A. Stallworth, M.D., providing patient care. The office is located at 1272 West Main Street, Building 6, in Newark. Licking Memorial Neurology reopened with Jason L. Barfield, M.D., providing patient care. The office is located at 120 McMillen Drive in Newark. Plastic Surgeon James Jeffries III, M.D., F.A.C.S., joined Licking Memorial Health Professionals and practices at Licking Memorial Reconstructive & Cosmetic Services located in the upper level of 1272 West Main Street, Building 2, in Newark. The North Newark location opened with two practices – Licking Memorial Dermatology with J. Michael Holsinger, D.O., and Licking Memorial Family Practice with Angela Morris, M.D.

Palliative care services were added as part of the Hospital's patient care in 2007 through the Hospice of Central Ohio. These services are provided by Maria Mapa, D.O., and Carl D. Waggoner, M.D.

In October, LMH initiated a Courtesy Shuttle service to patients and visitors. The free shuttle offers quick and convenient rides between the parking lots and the Hospital's main and Pavilion entrances.

In May, Maternal Child Services initiated a way of providing customized care to new parents. A gourmet candlelight dinner for two is provided in the mother's room with a choice of select entrées.

Licking Memorial Hospital began a program of Massage Therapy in 2007. The services are available to patients who have a doctor's referral.

In 2007, LMHS laid the groundwork for a new approach to customer service. During an initial retreat, representative staff members collaborated on ways of improving service and increasing patient satisfaction.



Community Outreach

Believing the mission to improve the health of the community extends beyond Hospital walls, Licking Memorial Health Systems (LMHS) further demonstrates its commitment to the community by encouraging healthy lifestyles and teaching about health issues. The Public Relations Department keeps the public informed about LMHS advances and health trends through frequent press releases, advertising, the monthly Community Report Card, which compares LMHS measures with national averages, and the monthly Community Connection newsletter, which is mailed directly to more than 53,000 homes.

The Health Systems hosts a full calendar of events that are very well received by the community. LMHS also supports other organizations' events that promote wellness. LMHS sponsors dozens of school, youth and church programs around Licking County, as well as many social service organizations' special events.

Throughout the year, LMHS presents the Mall Walkers program at Indian Mound Mall, American Red Cross blood drives, and diabetes self-management classes. In June and July, physical screenings were provided to hundreds of middle and high school student athletes in Licking County, free of charge. Other events and programs in 2007 included:

January

- Continued training of local EMTs on 12-Lead EKG equipment that LMHS donated to all Licking County fire departments
- Celebration of the New Year's baby
- Licking Memorial Hospital's (LMH) 109th Birthday with donations benefiting New Beginnings and the Salvation Army
- Special recognition of babies born on LMH's birthday, January 18
- Cervical Cancer community education program

February

- Women's Heart Health – Red Dress event
- Art Night Reception

March

- Donation of 412.8 pounds of coats, blankets and gloves to New Beginnings women's shelter and Salvation Army of Licking County
- Supermarket Sweep at Indian Mound Mall to benefit the Food Pantry Network of Licking County
- Operation Feed to benefit Food Pantry Network of Licking County
- LMH Wellness Center Open House
- Pastoral Care Breakfast
- Funeral Directors' Breakfast
- Kidney Disease Awareness community education program

April

- Donation of patient beds to C-TEC
- What to Expect from Counseling community education program



May

- Donation of thermal imaging equipment to Licking Township Fire Company
- Granville Business Fair
- Getting a Good Night of Sleep community education program
- Newark Rotary meeting hosted at LMH
- Mike Radabaugh Memorial Relay for Life

June

- Skin Cancer community education program and screening
- Camp Feelin' Fine for children with asthma
- An inpatient's wedding facilitated by Pastoral Care

July

- Pataskala Relay for Life
- Community Open House to tour the John & Mary Alford Pavilion

August

- Hartford Fair booth
- Sponsorship of Babe Ruth World Series baseball tournament
- Purchase of Hartford Fair grand champion 4-H steer
- Pataskala Street Fair
- Donation of 2.3 acres of land on Messimer Drive for a new social services building

September

- Women's Health Expo
- Donated 1,182 pounds of beef to Salvation Army of Licking County
- Heath's Kids First! Fest
- Veteran's Day remembrance
- 20th Anniversary Open House at Licking Memorial Family Medical Center – East
- Prostate Cancer community education program and screening
- MRSA in the Community education program and screening
- Arthritis Association of Licking County walk

October

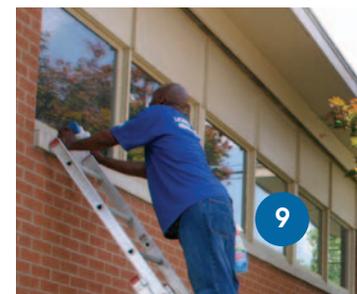
- Breast Cancer community education program
- Community Open House at the new North Newark location
- Dining with Diabetes program
- Flu Clinic at Indian Mound Mall
- Cleaning and repair of Pathways building for United Way's Day of Caring
- Body, Mind and Spirit program

November

- Donation of \$85,604 to United Way from employees' contributions
- Joint Replacement community education program
- Flu Clinic at Indian Mound Mall
- Lifetime Achievement reception

December

- Activate Youth weight loss program at Newark YMCA
- Special recognition of babies born on Christmas Day



2007 Development Council Membership

The Licking Memorial Hospital (LMH) Development Council was established in 1987 and falls under the auspices of the Licking Memorial Health Foundation. Its purpose is to increase charitable giving to LMH and to enhance and promote meaningful community relations for the Hospital. Although the Hospital is financially sound, it is not immune to today's financial challenges that include government cutbacks in Medicare reimbursements, revenue shortfalls, and the continuing cost of charity care. Donations to the Licking Memorial Health Foundation enable the Hospital to provide for capital needs, services and programs that may otherwise go unfunded. The Licking Memorial Health Foundation is a not-for-profit corporation.

Development Council Mission

To increase charitable giving to the Hospital, and to enhance and promote meaningful community relations resulting in the Hospital's ability to meet community needs and better serve its publics.

Executive Committee

Robert McGaughey, Chairman
David Shull, Vice Chairman
Glenn Abel
Thomas Cummiskey
John Gard
Thomas Hall, M.D.
Patrick Jeffries
Bonnie Manning
Robert O'Neill
Stuart Parsons
Cindy Steen
Ashley Wade
Omar Whisman

Annual Support Committee

Ashley Wade, Chairman
Thomas Cummiskey, Vice Chairman
James Atkinson
Carol Barnes
Mike Buskirk
Mary Jane Carrier
Darryl Cherdron, M.D.
Cindy Davis
Greg Dawson
Donald Hill
Paulette Ivan
Jeff James
Charles Johnston
Nicole Judd
Leigh Ann Miller
Cara Riddel
Doris Spriggs
Richard Stewart
Russell Suskind
Charles Walker
Cindy Webster
Omar Whisman

Community Relations Committee

Cindy Steen, Chairman
Robert O'Neill, Vice Chairman
Tony Adams
Ed Bohren
Karen Burger
Marcia Downes
Stephen Fowler
Ann Howard
Carol Hutchison
Patrick Jeffries
Al Kanuch
Barbara Kanuch
Willard Kuhlwein
Linda Linham
Mary Jane McDonald
Michele McMahon
Chris Meyer
Thomas Mullady
Diane Paetz
Melissa Pahoundis
Patricia Parker
Sarah Phillips
John Weaver
James Young

Education and Membership Committee

John Gard, Chairman
Bonnie Manning, Vice Chairman
Mary Albright
Julie Barrett
Chris Cohagen
Jack Crockford
Eschol Curl
Kim Fleming
Terry Frame
Nasie Gallagher
Shari Gallup
Todd Hartshorn
Cheri Hottinger
Patricia Landon
Kim Lust
Nelson McCray
David Morrison
Richard Reed
Jennifer Roberts
John Row
Donna Shipley
Thomas Slater
Orville Varasso
Charles Walker
Ray Wilson

Fundraising

2007 was a vital fundraising year at Licking Memorial Health Systems. The John & Mary Alford Pavilion at Licking Memorial Hospital (LMH) was constructed without any tax revenue assistance. In order to remain fiscally responsible and still include expensive state-of-the-art technology and aesthetic amenities in the Pavilion plans, the LMH Development Department worked diligently to secure special contributions to offset the costs. Charitable contributions to LMH are used to purchase equipment and fund programs. The contributions are not used for salaries or general operating expenses.

The final of five Founder's Level gifts (\$100,000 or more) was announced in 2007 to join the four other Founder's Level gifts previously received in 2006. Local businessman Howard LeFevre's contribution funded a large electronic wall in the Pavilion's main entrance lobby. The nine-screen video wall is used to display images and messages for Hospital patients and visitors.

The Cornerstone Club is comprised of community members who contribute \$100 or more to LMH. Donations from 141 Cornerstone Club members in 2007 raised \$17,550 toward a CT scanner in the Pavilion's new Emergency Department. Cornerstone Club members are awarded a piece of the Main Street Collection every time they achieve a milestone level of giving. The latest addition to the Main Street Collection, a likeness of the John & Mary Alford Pavilion, was unveiled to honor donors who have reached the \$4,500 level of giving.

Physicians at LMHS have their own opportunities to lend financial support. The Caduceus Society is a prestigious organization made up of physicians who pledge a gift of \$10,000 or more over a period of 10 years. The Caduceus Society increased by eight memberships in 2007, bringing the total number of memberships to 31. The new memberships include: Dr. and Mrs. Donald Adams; Dr. George and Sandy Andrews; Dr. and Mrs. James Jeffries III; Dr. Elizabeth Koffler; Drs. Alana and Jeff Milton; Mr. Gregory and Dr. May-Lee Robertson; Dr. David and Pamela Subler; and Dr. Evelina Worwag.

The John Alford Fellowship added one new member in 2007 as Anne Peterson, Vice President of Human Resources and Support Services, increased her level of giving. There are currently 19 members of the John Alford Fellowship who pledged a contribution of at least \$25,000 over 10 years. The Schaffner Society received 10 new memberships in 2007, pledging at least \$10,000 over 10 years. The Schaffner Society has a total of 91 memberships.

The annual Licking Memorial Golf Gala took place at the Granville Golf Course on June 18, with Bob and Joan Kent serving as honorary chairs. The first place team of the tournament was Crowe Chizek & Co., whose members included Brady Burt, Chris Helms, Jim Slivanya and Paul Turner. Presenting sponsors (\$2,500) of the Golf Gala were: MedBen and Park National Bank. Event sponsors (\$1,000) were: Dynamix Engineering, Ltd.; Fifth Third Bank; Jerry McClain Companies; Limbach Company, LLC; National City Bank; OhioHealth Corporation; Red Vette Printing; Sauer Incorporated; Stedman Floor Company, Inc.; The Shepherd Foundation; and Turner Construction Company. More than 120 golfers played in the Licking Memorial Golf Gala, which brought in \$40,284.20 to benefit the Health Systems.

2007 was a milestone year for PRIDE (Providing Resources In Dedicated Employees). A three-year campaign from July 2004 to July 2007 raised \$330,000 toward the Pavilion's new Emergency Department waiting area. The next three-year commitment, PRIDE Idol: Season Two, kicked off with a week-long extravaganza of employee talent shows, treats and incentives. Over \$1 million has been donated by PRIDE members since 1987. As of December 2007, PRIDE had 558 members.



Employment



In addition to leading Licking County's health care industry, Licking Memorial Health Systems further demonstrates its community stewardship by providing stable employment in a progressive environment. Licking Memorial Health Systems employs approximately 1,630 full-and part-time employees and approximately 150 staff physicians. According to a report by the Licking County Chamber of Commerce, LMHS is the largest employer in the county.



LMHS builds its team approach by including employees in celebrations throughout the year. In 2007, employees received complimentary lunches to celebrate the Hospital's 109th birthday, the Top 100 Hospital award announcement, National Hospital and Healthcare Week, Thanksgiving Day and the winter holiday party.

LMHS employees are recognized for their years of service at each five-year increment with a generous bonus check. On May 16, the annual employee recognition dinner took place at Longaberger Golf Course. Lorraine Berry of LMH Operating Room and Don Jones of Licking Memorial Physical Therapy were each honored for their 40 years of employment.



The Dining with the Stars program recognizes employees who have provided excellent customer service. Monthly, the Health Systems hosts a gathering of employees whose exemplary care merited special notice from patients or their families. Every other month, LMHS President and CEO Robert A. Montagnese hosts a Birthday Celebration forum that includes employees who are celebrating birthdays. During the forums, the employees have an opportunity to discuss Health Systems' issues and receive a gift.

Other benefits to LMHS employees include:

- Paid time off – vacation, holidays and sick time
- Comprehensive group medical insurance
- Prescription coverage
- Vision plan
- Dental plan
- Life insurance
- Short-term disability leave
- Long-term disability insurance
- Bereavement leave
- Jury duty leave
- Military leave
- Shift/weekend differentials
- Payroll direct deposit
- Flexible savings plan
- Pension plan
- LMH Wellness Center
- Uniform allowance



LMHS is always on the lookout for both bright new talent and experienced health care professionals. The Human Resources Department regularly recruits skilled applicants at job fairs throughout the year. In addition, job seekers are now able to apply online at www.LMHealth.org.



Awards

The true test of LMHS' quality is measured on a daily basis in the care and services we provide. Sometimes, however, service is so extraordinary it merits special recognition. In 2007, the following groups and individuals were singled out for their outstanding contributions:

100 Top Hospitals by Thomson Healthcare

Licking Memorial Hospital

LMHS Lifetime Achievement Award

Lewis Mollica, Ph.D.

LMHS Building a Healthier Community Award

Salvation Army of Licking County

LMH Physician of the Year

Peter Nock, D.O.

LMHS President's Award

LMHP Quality Data Development Project team – LMHP Vice President of Physician Practices Christine McGee, Gerald Ehram, M.D., Cathy Boykin, Angel Schneider-Wilson, Julie Guinta, Keith Harris, Darin Smaage and Vonda Welch.

LMHS Managers of the Year

Patty Merrick, C.N.P.

John Tolliver

LMHS Nursing Award for Clinical Excellence

Bruce Campbell, R.N.

Brenda Miller, R.N.

LMH Volunteers of the Year

Beverly Crockford

Betty Meyer

Donald R. Newkirk Award by the Ohio Hospital Association

William J. Andrews, Retired LMHS President

Hometown Hero by American Red Cross of Licking County

Richard Baltisberger, M.D., F.A.A.P.

Mental Health Physician of the Year by Mental Health America of Licking County

May-Lee Robertson, D.O.

Forty under 40 by Columbus Business First

Robert A. Montagnese, LMHS President & CEO

LMHS MVPs

Cindy Barbour,
R.N., B.S.N., C.A.R.N.

Darlene Carr
Ruth Cashdollar

Lindsay Freytag

Rachel Gosset, R.N.

Wanda Grover, R.N.C.

Jenny Grower

Mechelle Gutridge, R.N.

Jamie Hartman, R.N.

Terri Hazlett,
R.N., C.W.S., F.C.C.W.S.

Valerie Hughett

Bob Johnson

Diane LeMay, M.D.

Tom McNemar, HT (ASCP)

Jane Melin, R.Ph.

Desiree Miller

Brenda Oiler, R.N., C.C.M.

Krista Price-Brooks

Sally Randall, R.N., CPC-H

Jim Redman

Steve Snow

Victoria Spring, L.S.W.

David Subler, M.D.

Sue Swinehart

Jim Tabler

Brian Thatcher

John Walther Jr., M.D.

Pam Wheeler

Nancy Williams

Steve Woolard



TWIGS & Volunteers

TWIGS

The TWIGS (Togetherness, Willingness, Imagination, Giving and Sharing) Organization of Licking Memorial Hospital (LMH) raises funds for LMH year round with special events, sales, the Hospital Gift Shop and the TWIGS Thrift Shop in Granville. To date, the TWIGS organization has raised more than \$3.8 million toward equipment needs and capital purchases at Licking Memorial. In 2007, TWIGS contributed \$73,000 to LMH.

TWIGS first formed in 1950 to support the Hospital. Today, there are 166 members in six LMH TWIGS chapters around Licking County. 2007 chairmen of the individual LMH TWIGS chapters were: Jean Heitmann – TWIGS 4, Donna Tegtmeyer – TWIGS 6, Peggy Hardin – TWIGS 8, Darlene Baker – TWIGS 13, Rose Ann Stevenson – TWIGS 14, and Susan Snyder – TWIGS 24. 2007 TWIGS Executive Board members included Chairman Doris Spriggs, Chairman-Elect Joy Weaver, Delores Dovjak, Linda Green, Jean Heitmann and Shirley James.

LMH Volunteers

Licking Memorial Hospital (LMH) is gratefully indebted to the tireless work of its large group of volunteers. These caring individuals support the Hospital on a daily basis with their time and cheerful personalities. 2007 LMH Volunteer Executive Board members included President Ann Wood, Vice President Betty Meyer, Bev Crockford and Richard Stewart. In 2007, the following LMH Volunteers collectively donated 44,167 hours, saving the Hospital an estimated \$829,014.59 in labor costs:

Janet Anderson	Callie Davis	Freda Harris	Betty Meyer	Lila Robison	Claudia Triplett
Martha Anspach	Donald Day	Florence Hinerman	Stacey Mighton	Leeah Roley	Lindsey Trowbridge
Helen Applegate	Leora Day	Dennis Hoffman	Mary Milhoan	Mary Lou Rome	Victoria Walters
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Facts at a Glance

2007 Statistics

Auxiliaries

Volunteers (hours):	44,167
TWIGS (dollars):	\$73,000
Development (dollars):	\$586,099

Charity and Uncompensated Care

In 2007, Licking Memorial Health Systems (LMHS) provided \$30.3 million in uncompensated care at standard charges, of which \$11.2 million was charity care.

LMHS has provided more than \$177 million in uncompensated care at standard charges since 1995, the year that the Licking Memorial Health Professionals was formed.

The total cost of uncompensated care to LMHS in 2007 was \$14.9 million. The total cost of uncompensated care since 1995 has been \$102 million.

Licking Memorial Hospital Statistics

Total registered beds:	227
Coronary:	20
Intensive Care:	11
Medical/Surgical:	135
Obstetric:	17
Psychiatric:	9
Nursery:	30
Chemical dependency:	5
Admissions (adult & pediatric):	7,648
Average daily census:	67
Average stay (days):	3.2
Emergency Department visits:	53,557
Patient days (adult & pediatric):	24,405
Patient meals served:	91,202
Babies delivered:	1,060
Laboratory tests:	644,081
Pharmacy units:	4,513,338
Pounds of laundry:	1,293,378

Radiology procedures:	106,994
Radiology, ultrasound:	7,160
Radiology, CT scans:	26,440
Radiology, MRI scans:	3,963
Rehabilitation, Occupational Therapy outpatient procedures:	7,520
Rehabilitation, Physical Therapy outpatient procedures:	33,255
Surgical procedures:	6,065
Inpatient:	1,738
Outpatient:	4,327
Medical Staff (Active):	156
Medical Staff (Consultants):	45
Full-time equivalent employees:	1,081
Salaries / benefits:	\$67,165,142
Operating expenses (includes bad debt):	\$132,965,646

Licking Memorial Hospital provided \$25.4 million in uncompensated care at standard charges, including charity, during 2007.

Licking Memorial Health Professionals Statistics

Number of physician practices:	37
Number of physicians:	91
Physician practice patient procedures:	328,316
Average companies served per month by Company Care:	275
Full-time equivalent employees:	305
Salaries / benefits:	\$32,366,109
Operating expenses (includes bad debt):	\$45,030,880

Licking Memorial Health Professionals provided \$4.9 million in uncompensated care at standard charges, including charity, during 2007.

2007 Donors

Many of our gracious neighbors in the community choose to honor friends, family members or physicians on special occasions with a monetary gift. Others remember loved ones with memorial contributions. We appreciate all donations to the Hospital; contributions, large or small, make a difference and all gifts are tax-deductible.

Donors may restrict their gifts to a specific program or service. Donations can be allocated to a general account, allowing Licking Memorial Health Systems to use the gift for the most urgent need. To make a gift or support one of our programs, please contact Veronica Link, Vice President of Development and Public Relations, at (740) 348-4101.

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