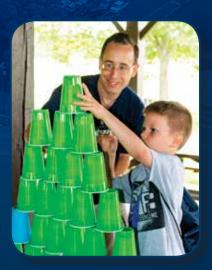
# ANNUAL REPORT













A Great Place to Work

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# of the Community.

# A Message from the President...

Licking Memorial Health Systems (LMHS) has provided care for the community for more than 120 years, and our outstanding employees have sustained our mission with a standard of excellence. As an organization, we are pleased that our efforts to create a supportive work environment make a positive difference for our staff.

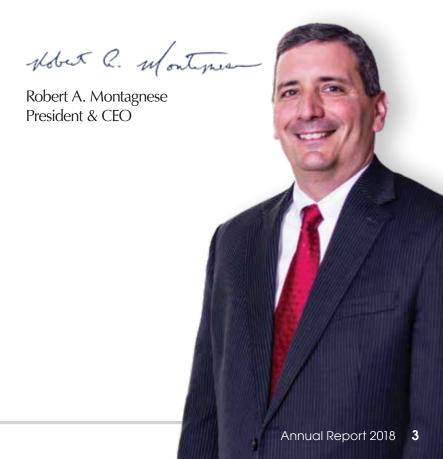
We take tremendous pride in being recognized as a great place to work not only by our employees, but also nationally. LMHS has been named to *Modern Healthcare's* Best Places to Work in Healthcare – a listing of the nation's top healthcare-related employers – for the past five years. Additionally, LMHS has been designated a Best Workplaces in Health Care by *Fortune* and Great Place to Work® as well as one of *Becker's Hospital Review* 150 Top Places to Work in Healthcare. A great honor for our organization, accolades such as these showcase our continual efforts to elevate our standards and quality of care for patients and employees alike.

A leader in implementing technology unique for a community hospital, we are dedicated to improving the quality of care for Licking County. Often, progressive equipment is found in larger medical facilities; however, we feel that such technology is important to our community so that local residents do not have to travel long distances for needed care. On many occasions, LMHS has been an innovator in introducing new technology, and often the first to do so regionally and nationally. Over the past year, we have added a number of new technologies including an advanced nurse call light system for enhanced patient experience, the BioFire FilmArray Torch in the Laboratory to reduce diagnosis time, and CertaScan technology to provide additional safety for newborn infants, to name a few.

Despite the proximity of a variety of metropolitan hospitals, LMHS has been successful in attracting and retaining a stellar group of healthcare professionals, primarily due to the combination of innovative technologies and services, family-like atmosphere and hospitable community. Staff appreciate working for an organization that provides extensive training for safe, quality patient care. We also encourage career development, allowing employees to increase their knowledge base and expand their skill sets with potential for advancement within the organization.

LMHS reaches out to the community in a manner that is not only rewarding to our employees, but also to all volunteers, Board Members and others who enjoy being a part of the LMHS family. Collaborating with other non-profit organizations, schools and churches truly helps employees become involved in the community's overall health and wellbeing, expanding our scope of care beyond the walls of the physician practices or Hospital.

We are committed to continuing a culture of respect, teamwork and accountability, striving to inspire a collegial environment, and exceeding our employees' expectations. We understand that working in health care can be challenging, so we strongly believe in taking great care of our employees, who continue to exceed the high standards set for them. Ultimately, LMHS patients benefit by receiving care from healthcare professionals who are dedicated to their workplace. We are proud of our team and applaud their commitment to improve the health of the community.



# Boards of **Directors**

# **Licking Memorial Health Systems** Board of Directors

The Licking Memorial Health Systems (LMHS) Board of Directors oversees all aspects of LMHS' three corporations: Licking Memorial Hospital, Licking Memorial Professional Corporation and Licking Memorial Health Foundation. As volunteer community leaders, the Board Members serve to ensure LMHS provides the best care and services available.



Linda K. Dalgarn Chair



Patrick D. Guanciale Vice Chair



Michael D. Cantlin Secretary/Treasurer



Craig R. Baldwin



Eschol Curl, Jr.



Patrick M. Jeffries



Michael J. Massaro



Nancy G. Neely



Robert A. Montagnese Ex Officio Licking Memorial Health Systems President & CEO

Slogan: Measurably Different ... for Your Health!

Vision: To be the best community healthcare facility in the state of Ohio.

# **Licking Memorial Hospital** Board of Directors

In 1898, a small group of dedicated women opened a nine-bed Hospital with donated furnishings in a converted house at 154 North Third Street in Newark to meet the needs of the community. After many evolutions throughout the past century, Licking Memorial Hospital now stands on West Main Street with 227 beds and state-of-the-art technology ready to serve the community. Today, like their predecessors, our Board of Directors is made up of dedicated individuals who volunteer their time to guide the operations and policies of the Hospital.



Joyce L. Malainy, Ed.D. Chair



David E. Doney Vice Chair



Laurel B. Kennedy, Ph.D. Secretary



Brian J. Mortellaro **Treasurer** 



James R. Cooper



**Scott Hayes** 



David L. Hile



Deborah A. Kohman



Mark A. Mitchell, M.D.



Jacqueline H. Parrill, Ed.D.



Sharad Thakkar, Ph.D.



Paul M. Thompson



Bart M. Weiler



Lori J. Elwood, M.D. Ex Officio Licking Memorial Hospital Chief of Staff



Robert A. Montagnese Ex Officio Licking Memorial Health Systems President & CEO

# **Hospital-Wide** Directives

- Promote patient safety
- Incorporate innovation and technology
- Maintain financial strength
- Meet community needs
- Maintain independence

- Deliver quality care
- Adhere to corporate integrity
- Attain service excellence
- Cultivate relationships with patients, customers and employees

# Licking Memorial Health Systems Senior Management

The 10 members of the Licking Memorial Health Systems (LMHS) Senior Management have extensive experience that provides strong leadership. With their collective background and vision, LMHS is able to proactively meet the community's needs.



Robert A. Montagnese, C.P.A., M.H.A., B.A. President & CEO Making a difference since 1993.



Sallie K. Arnett, M.S., RHIA Vice President Information Systems Making a difference since 2001.



Heather M. Burkhart, B.S.N., R.N. Vice President **Acute Care Services** Making a difference since 2000.



Craig B. Cairns, M.D., M.P.H. Vice President **Medical Affairs** Making a difference since 1999.



Veronica K. Patton, B.B.A. Vice President Development & Public Relations Making a difference since 1984.



Anne C. Peterson, B.A. Vice President Human Resources and Support Services Making a difference since 2001.



Holly D. Slaughter, M.B.A. Vice President Safety & Security and Human Resources Making a difference since 2007.



Gregory A. Wallis, M.H.A., B.S.N., R.N. Vice President Physician Practices Making a difference since 1997.



Cynthia L. Webster, B.B.A. Vice President **Financial Services** Making a difference since 1991.



Deborah M. Young, R.N., M.S., C.C.M. Vice President Allied Health Services, and Community Health & Wellness Making a difference since 1996.

# Licking Memorial Hospital Medical Staff Executive Committee

The Licking Memorial Hospital (LMH) Medical Staff Executive Committee is comprised of the Medical Staff officers and the chiefs of each Medical Staff department. Committee members set policies, review new physicians' credentials, analyze cases and help to educate staff members on medical advances.



Lori J. Elwood, M.D. Chief of Staff Department Chief of **Pathology** 



Brent M. Savage, M.D. Vice Chief of Staff Department Chief of Surgery



Andrew C. Seipel, M.D. Secretary/Treasurer



Richard A. Baltisberger, M.D. Garth A. Bennington, M.D. Department Chief of **Pediatrics** 



Department Chief of Family Practice



Joseph E. Fondriest, M.D. Department Chief of Radiology



Bassam Kret, M.D. Department Chief of Medicine



Bradlev R. Lewis, M.D. Department Chief of Anesthesiology & Pain Management



M. Jane Scott, M.D. Department Chief of **Emergency Medicine** 



Elizabeth A. Yoder, D.O. Department Chief of Behavioral Health



Talva R. Greathouse, M.D. Immediate Past Chief of Staff

# **2018 Licking Memorial Hospital** Medical Staff Appointments

Highly qualified and skilled professionals who joined the LMH Active Medical Staff in 2018 include:

Bradley R. Allen, M.D. Alexander J. Campolo, D.O. André M. de Leon, M.D.

Rachel L. DeMita, M.D. Christopher M. Forbush, D.O. Mae T. Gallagher, M.D.

Sean M. Gallagher, M.D. Max S. Gill. D.O. Nishi V. Patel, M.D.

Andrew J. Pierre, D.P.M. Jamie A. Rhodes, D.O. Geoffrey M. Siesel, M.D.

# LMHS Recognized as a Great Place

In 2018, Licking Memorial Health Systems (LMHS) was named among the best places to work in health care by three different independent organizations. *Modern Healthcare, Becker's Hospital Review* and *Fortune*/Great Place to Work® each conducted editorial reviews and/or conducted an employee survey concerning the LMHS culture. All three organizations found that the employees feel strongly that LMHS empowers them to develop and grow, offers competitive benefits, fulfills the organization's mission and creates an outstanding culture and work environment. In addition, employees noted that LMHS provides the most up-to-date technology and equipment to enable individuals to perform job duties to the best of their abilities. These awards are a great honor for the organization and a testament to the pride that employees take in their work to improve the health of the community.



Modern Healthcare – a healthcare business news, research and data resource – placed 75 providers and insurers on the Best Places to Work in Healthcare list. The magazine honors workplaces nationwide throughout the healthcare industry that empower employees to provide patients and customers with the best possible care, products and services. 2018 marked the fifth consecutive year LMHS received this award. The researchers focus on eight core areas including corporate culture and communications, role satisfaction, work environment and overall engagement. LMHS has been recognized on the list for five consecutive years.



Becker's Hospital Review – a source of business and legal information for healthcare industry leaders – focuses on organizations that are committed to fulfilling their missions. The organizations featured on the Top

Places to Work in Healthcare list offer benefits and opportunities for employees to build successful careers above and beyond the average healthcare provider or company. The honorees encourage professional development and promote leadership from within, offer employee recognition programs to highlight accomplishments and unique wellness and personal benefits. Becker's found LMHS employees appreciate the on-site wellness facilities, dietitian consults, and tuition assistance to gain further certification or enhance effectiveness.



# **FORTUNE**

As for fulfilling the LMHS mission of improving the health of the community, employees and volunteers are encouraged to participate in the many events and activities that LMHS hosts or sponsors. LMHS' annual Red Dress event promotes women's heart health. The "For Your Health" 5K Run/Walk and 1-mile Fun Walk is held each July, and more than 1,600 Licking County and Central Ohio residents registered to participate in 2018. LMHS also has created targeted activities for youth and seniors through the Active•Fit and Active•Senior programs. Licking County youth, including children of employees, participate in

activities that promote wellness including the annual Health & Fitness Fest. Seniors are invited to be more active and social through activities such as the Active Senior Dance, Čelebration event to honor participant achievements, and an educational Game Show event hosted by LMHS President & CEO Rob Montagnese. The Active Senior Gourmet Gardener event, a collaboration between LMHS and C-TEC, was new in 2018. Seniors visited the C-TEC greenhouse to learn the basics of gardening, then had an opportunity to create a meal using healthy foods from the garden. Employees also responded positively about LMHS community contributions during a survey conducted by Great Place to Work – a survey company partnering with Fortune magazine. The organization offers an independent survey of employees to determine the level of positive culture. According to Great Place to Work, employees who are invested and engaged are more eager to adapt to changes needed to drive a business forward, and are confident and satisfied which positively impacts patient care. Of the LMHS employees surveyed, 94 percent noted that they feel a sense of pride concerning LMHS accomplishments. The employees also responded strongly to LMHS' proactive approach to obtaining new equipment and technologies which allow them to perform their duties with ease and confidence.

In order to offer the best patient care, it is important that healthcare employees feel valued by the organization and have the equipment and technology needed to perform their duties. *Modern Healthcare*,

# to Work



# **Employment**

Earning recognition as a great place to work is dependent upon employee responses to editorial reviews and surveys. Licking Memorial Health Systems (LMHS) consists of 2,000-plus employees who serve diligently to improve the health of the community. LMHS has high standards for its employees and believes in recognizing and rewarding their accomplishments through various celebrations, including monthly Dining with the Stars recognition breakfasts and luncheons, bimonthly employee birthday events, annual recognition events as well as daily on-the-spot and peer recognition programs. LMHS also offers a comprehensive benefits package that includes a retirement savings plan with a generous employer contribution, tuition assistance, free uniforms and free access to a new employee wellness center, as well as excellent health, dental and vision insurance. When responding to a review or survey about LMHS, employees often share their appreciation for the activities and recognition events held throughout the year.

# **Hospital & Healthcare Week**

During the annual observance of National Hospital & Healthcare Week, LMHS paid tribute to the 2,000-plus employees who contribute to the organization's award-winning care. The five-day celebration in May included a variety of wellness activities such as yoga, healthy meal prep demonstration and healthy eating tips, an employee health fair, ice cream deliveries to outbuildings, employee bingo event, length of service award reception, and a cookout including mini golf, basketball, corn hole, caricature drawings, and a sundae bar. Special employee recognition awards were given throughout the week including the Clarissa Ann Howard Nursing Award for Clinical Excellence, Manager of the Year and MVP awards.

# **National Doctors' Day**

National Doctors' Day provides the opportunity to honor physicians throughout the U.S. each year who guide and treat patients to positively impact their health. During the month of March, LMHS celebrates the LMH Active Medical Staff and their dedicated service. Patients from the community also are invited to recognize physicians by giving a donation to LMHF in their physician's honor. Physicians were treated with a gourmet lunch, complimentary massages, and an honorary breakfast for their dedication to the health of the community. The LMH Active Medical Staff includes approximately 175 physicians and 50 consulting physicians who provide their expertise and care to the community.

# 120 Years of Caring at LMHS

In January 2018, employees celebrated 120 years of providing quality health care to the community with a donation-themed celebration. Divided into interdepartmental teams, a friendly competition occurred to determine which groups could donate the largest quantity of cold weather items in pounds, and the most monetary donations.

After all items were weighed, contributions equaled 193.20 pounds of cold weather items (outerwear, blankets, etc.), while monetary donations reached \$9,580. The collected goods and funds were donated to the Center for New Beginnings and the Salvation Army of Licking County to help needy individuals and families of Licking County stay warm during the cold winter months.





# **42nd Annual Holiday Party**

Board members, TWIGS members, volunteers, physicians, and all LMHS employees were invited to enjoy a delicious complimentary meal of favorite holiday foods prepared by LMHS' Culinary Services staff.

## **Medical Staff Dinner**

The annual LMH Medical Staff Recognition Dinner was held at Moundbuilders Country Club in October. The event allowed LMH to show its appreciation to Medical Staff members by presenting years of service awards in five-year increments and announcing the 2018 Physician of the Year. The recipient of the award, Elizabeth Yoder, D.O., of Licking Memorial Outpatient Psychiatry Services, was announced at the dinner that included physicians from over 30 specialty practices.



# **Employee Recognition Event**

LMHS employees who observe anniversaries in five-year increments in 2018 were invited to the John Gilbert Reese Center at The Ohio State University at Newark campus for the annual LMHS Employee Recognition Event, which featured a game show theme and offered honorees an opportunity to win prizes. The 262 honored employees represented 3,075 combined years of service.





# **Retiree Dinner and Luncheons**

In 2018, retired LMHS employees were invited to two Retiree Luncheons held at the DoubleTree by Hilton in April and September. In addition, the 22nd annual Retiree Dinner was held in the LMH Café.





# **LMHS Medical Campus Expansion**

In July 2018, LMHS began construction on a 32,210 square foot addition at the Licking Memorial Medical Campus, located at 1717 West Main Street in Newark. The building is situated on nearly 14 acres of property that was originally purchased in 2004. Currently, the LMHS facility is the location for three medical practices: Center For Sight, Licking Memorial Family Practice – West Main and Licking Memorial Orthopedic Surgery. The West Campus addition, which will mirror the design of the existing building, will serve as the new location for expanded Physical, Occupational and Speech Therapy services to accommodate patient needs. Dermatology and Gastroenterology physician offices, as well as a new Wellness Center, also will be located in the expanded facility. In addition, an extended parking area and an access road from Terrace Avenue are included in the project.

# **Laboratory Expansion Offers** State-of-the-Art Capabilities

The LMH Laboratory underwent significant renovations and equipment upgrades. The Core Lab, which performs testing for chemistry and hematology, is responsible for the majority of the testing completed in the Hospital Lab, totaling over 5,000 tests per day. A two-year research and evaluation process to select the proper vendor and equipment included demonstration units, allowing staff to test equipment functionality and accessibility. The installation of four new instruments, completed in April 2019, made LMH the only Hospital in the state with this combination of instrumentation and testing capabilities.



# **New Nurse Call Light System for Advanced Patient Care**

Installation of a new innovative nurse call light system began in 2018. The upgraded communication system enables staff to attend to patient needs in a more timely manner, offering better patient care. The newly implemented patient pillow speaker offers individualized buttons accessible to patients for needs such as water, pain and restroom assistance. Specific lights and notifications ensure the appropriate staff member responds to each call. A touch-screen station in all patient rooms allows for quick, easy access for physicians and nurses to send alerts to other staff members when help is needed. Additionally, a colored lighting system mounted above the door in the hallway designates patients who might need extra assistance for safety reasons, such as a fall risk or concern about infection.



# **LMH Radiology Implements Electronic Image Transfers**

LMH Radiology Department and Information Systems have implemented a new application to electronically share imaging with other healthcare organizations. Nuance PowerShare allows radiologists to send and receive images from multiple facilities in Ohio. The application has proven to provide improved continuity of care when patients are transferred between healthcare facilities. The Radiology Department's main goals are to cut down on delays in treatment and prevent the re-imaging of patients. When images are received from an outside facility, each are uploaded to the LMH Radiology Picture Archiving and Communication System if relevant to the current visit or needed for comparison.

# 2018 Awards and Recognitions

Licking Memorial Health Systems (LMHS) and its dedicated employees, Medical Staff, volunteers, and community members work diligently every day to ensure that the community has access to excellent health care. Over the past year, LMHS received the following awards and recognitions:

- Becker's Hospital Review 150 Top Places to Work in Healthcare
- Modern Healthcare Best Places to Work in Healthcare
- "A" Rating by The Leapfrog Group Spring & Fall 2018
- American Heart Association Mission Lifeline Gold STEMI
- American Heart Association Mission Lifeline Gold NSTEMI
- Top Contributor Operation Feed Campaign
- Ohio Practice Safety Institute Best Practice Award (Ohio Hospital Association) – Sepsis Initiative

- Fortune and Great Place to Work Best Workplaces in Health Care
- Honorable Mention Health Care without Harm "Health Care Culinary Contest: Reimagining Hospital Food" (Garden-Inspired Stew)
- American College of Gastroenterology SCOPY Award - Best Community Campaign
- American College of Gastroenterology SCOPY Healthy Living Award

EarlySense Clinical Excellence Award

BEST 2018
PLACES
TO WORK



















- Midas Platinum Quality Award
- ACTION Registry Platinum Performance Achievement Award, American College of Cardiology
- HomeCare Elite Award of Excellence





# Clarissa Ann Howard Nursing Award for Clinical Excellence

Lindsey Bird, R.N., Licking Memorial Oncology Staci Pierce, R.N., Licking Memorial Pediatrics – Tamarack



# LMHS MVPs

Beth Andrews, B.S.N., R.N. Tiffany Barker Michael D. Barth, M.D. Tessa Beck Kristi Boley Traci Bonifant, R.N. Kristin Casebolt, R.Ph., PharmD, BCCCP Brenda Copeland Brock Finelli Marcia Flowers, R.N. Kalani Friend

Sara Fulton, R.N.

Aruna C. Gowda, M.D. Diane Hall Jessica Hartshorn, L.P.N. Renae Holt, R.N. Shannon Huntsman, R.N., B.S.N. Elma Kintz Bassam Kret, M.D. Teresa Lewis Kateri Marie, R.N. Mary Kay Murray Ben Orr Colt Patterson Rachel Richard Lenore Rieder Dustin Rouan Laurie Schaeffer, D.O. Kristen Stare Tamarrah Summerfield Jimmy Untied Chelsea Vest Rusty Williams

**LMHS Manager of the Year** Kim Heddleson, R.N., B.S.N. Director, Cardiac Services

Physician Center Manager, Heart Center

# Patient Experience Testimonials .

Licking Memorial Health Systems (LMHS) maintains its mission to improve the health of the community by providing excellent patient care with the latest technologies and medical procedures, as well as promoting good health through our community initiatives, such as our Tobacco Cessation Programs. Many community members have shared their appreciation for having access to outstanding healthcare resources available locally.

Marcia Phelps - Patient Safety "I had been out of town for work when I suffered a tibial plateau fracture of my right knee. I wanted to come home to be treated at Licking Memorial Hospital (LMH). The staff was excellent. Every person I came into contact with was very attentive to my needs and limitations, and sensitive to my pain and frustration. In a short period of time, they were able to progress my recovery. The kind and patient nature of the nurses, aides, Environmental Services staff and Culinary Services staff was extremely heartening. Everyone I came into contact with took the time to share a comforting word, which was outstanding. I appreciated the time Pastoral Care shared with me

in prayer. The Hospital staff did everything possible to prevent any complications from developing, which ensured a safe and smooth recovery."

Kristin Bolman – Cancer Care "When we relocated to Ohio from California, my husband's employer connected me with LMH for cancer care, and the transition was seamless. From the moment I walked through the doors, I felt that I was in good hands. Everything happened very quickly – I was able to get an appointment right away and did not miss any treatments. D'Anna Mullins, M.D., Ph.D., is very sweet and her staff is excellent. About six months after the move, the cancer spread from my breast to my ovaries and adrenal glands.

Dr. Mullins evaluated the symptoms and treatment options, making necessary adjustments, and has managed to stabilize the cancer for the past two years. I am very grateful to have such kind and caring people assisting me through this journey. They are thoughtful and attentive to my varying needs, even assisting in communication with my insurance company and working with me to coordinate my travel plans around my treatments to ensure we can see our family. Everyone who has cared for me has been very professional, highly skilled, and compassionate. The support system that LMH provides is incredibly reassuring and I am thankful."

# Bentley Phillips - Emergency Care

"My 4-year-old son, Bentley, was suffering from an asthmatic flareup and not responding to breathing treatments at home. We arrived at the LMH Emergency Department around 3:00 a.m., and Bentley quickly was triaged and placed in a room. Richard J. Limperos, M.D., promptly diagnosed Bentley, identified the care he needed and took the time to ensure all of our questions were addressed. Respiratory therapist Jon Lawton was one of the best clinicians I have met in Bentley's four years of asthma treatments. Jon assured me that it was important to give Bentley medication when he needs it to keep his asthma under control and maintain his treatment regimen. We appreciated the extra time he spent with us. We are very grateful to have such an excellent healthcare facility close to home. We will certainly recommend LMH for anyone needing emergency care."





# Marilyn Sundin - Rehabilitative Care

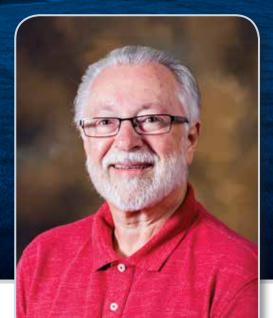
"After my hip replacement surgery, my family and I began to entertain doubts about what would be involved in my recuperation and rehabilitation, and we realized that outside interim assistance would be needed. Everyone on the Acute Inpatient Rehabilitation Unit is very reassuring and supportive, readily sharing their pride in your progress. I cannot begin to count the ways in which they all prepared me to go home. My family was so impressed with the staff on the Unit and my positive and successful rehabilitation experience. Both the physical and occupational therapists really made you feel as though you have done them a favor, instead of the other way around. I am so grateful to the kind souls who toil long hours to make life better for the lucky patients



who pass through the Unit. Professional and efficient, yet very natural, personable and caring, they believe in you and make sure you can complete a task, even when you do not think you can. I believe I will dance again, if only in my living room, thanks to the staff who cared for me."

Merel Pickenpaugh - Surgical Care

"On May 2, 2017, just a few days after my retirement, the three, 3-inch stainless steel screws that had been in my left hip for more than 50 years were removed and a left total hip replacement was performed. It proved to be difficult, as the bone had grown over the screws, which were in the exact location that the bone had to be cut for the new prosthetic pieces to be properly placed. It was like removing old rusty nails from concrete and dislocation of my femur was necessary to effectively remove the pins. The entire process was executed remarkably. I began physical therapy on my second day



of recovery in the Hospital. They were very thorough with their care, performing a home assessment before my discharge and providing extremely helpful exercises. I am so pleased with the outcome of my procedure. Being pain-free is a tremendous improvement. Andrew Terlecky, D.O., is an excellent surgeon with a wonderful bedside manner. Additionally, the nurses were accommodating, caring and professional during my stay. I could not say anything better about the staff."

# Jennifer VanBuren - Maternity Care

"Halfway through my pregnancy, I was diagnosed with gestational diabetes. At my regular 36-week checkup, I was being monitored and awaiting my discharge papers when I began having Braxton Hicks contractions. Medical staff noticed that the contractions were putting my baby in distress and immediately contacted neonatal specialists at Nationwide Children's Hospital to discuss my situation. I believe the attentiveness to my situation up to this point and observant manner at

my appointments saved my son's life. I was admitted to LMH and spent two days under close observation before physicians decided to induce labor preterm to remove my baby from possible further distress. However, complications continued, and Lanson was delivered by emergency cesarean section and taken immediately to the Special Care Nursery where he spent about 12 hours with respiratory support. Janae

> Davis, M.D., was so reassuring and comforting to me during some very confusing and upsetting moments. Everyone was very considerate and did their best to make sure my baby and I were safe."



# **Community** Events

Throughout 2018, Licking Memorial Health Systems (LMHS) employees and area residents were invited to numerous events that informed the community about the healthcare environment, communicated our appreciation to community members, and highlighted some of LMHS' services. The events included:

## The Heart Truth: A Red Dress Event

In February, More than 300 women in the community attended The Heart Truth: A Red Dress Event at the Bryn Du Field House in Granville. Residents of Licking County were invited to this annual event in collaboration with the American Heart Association's "Go Red for Women Day," which was celebrated nationally on February 2. This event encourages women to make heart-healthy lifestyle choices. The red dress has become a national symbol to increase awareness of women's heart health.



# **Corporate Breakfasts**

The Licking Memorial Hospital (LMH) Development Council hosted four Corporate Breakfasts in 2018 to inform community leaders about LMHS services and technological advances. The topics included a recap of 2017 at LMHS, facts and myths related to the current opioid addiction crisis, information about total joint replacement, and an overview of dementia and the mind.

# **TWIGS and Volunteer Recognition Dinners**

LMH hosted the annual TWIGS Recognition Dinner on May 15 and Volunteer Recognition Dinner on May 29 to show gratitude to the individuals who regularly devote their time to benefit LMH. In 2018, LMH volunteers processed more than 161,500 items through special projects, made approximately 9,404 appointment confirmation telephone calls, delivered more than 40,500 newspapers, and assisted nearly 9,960 patients and visitors by escorting them to their destination or by providing other assistance at the main Hospital and at the clinics located at LMH – Tamarack. Also in 2018, TWIGS donated \$184,126 to LMHF, increasing their 68-year contribution total to more than \$5.5 million.

# **Cancer Survivors Picnic**

LMH hosted the eighth annual Cancer Survivors Picnic on June 3 in recognition of National Cancer Survivors Day. LMHS President & CEO Rob Montagnese welcomed the nearly 200 guests, which included survivors and their families, caregivers and friends.

Participants gathered in the LMH Café to celebrate all cancer survivors for facing each day with courage, dignity, and serving as an inspiration to their community. To conclude the event, guests were entertained with songs and jokes by comedian Mary Miller, a cancer survivor herself.

# **LMHS Summer Camps**

LMHS staff devoted their time in summer 2018 to educate local youth about various health topics in fun, outdoor day camp settings. On June 1, Camp Feelin' Fine hosted 24 children to learn more about asthma, manage their symptoms and interact with others who also have the condition. Camp Med was held in July, and featured two days of interactive opportunities for high school seniors to learn about careers in health care. Camp Courage, held on August 3, was designed to help reduce anxiety about cancer for children, ages 7 to 13, who have had an encounter with the disease – whether personally or through a close friend or family member. Also in August, LMHS hosted Camp A1C, which is for children, ages 7 to 13, who have diabetes.





# "For Your Health" 5K Run/Walk & 1-mile **Fun Walk**

More than 1,600 residents from Licking County and Central Ohio registered for the 11th annual LMHS "For Your Health" 5K Run/Walk & 1-mile Fun Walk at The Dawes Arboretum held on July 28. The honorary chairs were The Heckman Family - Lee, Sally, Will, Everett and Mae.

# **Donor Appreciation Reception**

During the Donor Appreciation Reception on September 24, LMHS President & CEO Rob Montagnese discussed the new nurse call light system and reviewed details regarding the addition to the Licking Memorial Medical Campus located at 1717 West Main Street. The construction includes additional space for physician practices as well as for speech, occupational and physical therapy services. Rob also presented details regarding renovations to the 2000 Tamarack Road building that will privatize patient rooms.

# **Baby Expo**

On October 14, the LMH Development Council hosted the fifth annual Baby Expo. LMHS employees and volunteers, as well as local businesses, staffed 30 information tables and displays within the John and Mary Alford Pavilion and the LMH First Floor Conference Rooms. Approximately 150 guests, including new parents, expectant mothers, women

considering pregnancy, and grandparents, attended the event. The Baby Expo covered a wide variety of topics including childbirth, pediatric healthcare, breastfeeding, infant CPR, nutrition, finance and education.

# The LMHS Active programs The LMHS Active Fit and Active Senior

programs offered events for various demographics throughout the year. The Active•Fit program featured fun-filled events for Licking County youth, age 6 though 12, to help build healthy habits. In 2018, LMHS hosted several events including the Active • Fit Junior Chef event, Bowling, Field Day, Mini-triathlon and two LMHS Family Movie Night/Inflatable Fun events that counted toward program goals. The Active • Senior program featured numerous events to promote healthy lifestyles for ages 60 and up. These events throughout the year included Active Senior Bingo, Brunch Walk, Celebration, Dance, and the newest event, Gourmet Gardener. Each program offered these free, fun events to the public to promote the positive effects of a healthy and active lifestyle.

# **Pastoral Care Event**

On November 7, LMH hosted the annual appreciation event for Licking County clergy featuring a presentation addressing opioid addiction. The event invites clergy in Licking County who have provided their services to patients and their family at the Hospital. The LMH Pastoral Care staff members are available to provide spiritual and emotional support as it relates to medical decision-making, patient rights and medical ethics.

# **Lifetime Achievement Reception**

Each year, the LMH Development Council hosts the Lifetime Achievement Reception to recognize those who have made an exemplary



commitment for growth in the community. On November 2, Christopher (Chris) R. Meyer became the 32nd recipient of the Lifetime Achievement Award for his devoted leadership and involvement within the Licking County Community. Created in 1989, the Lifetime Achievement Award is the highest honor that LMH bestows each year. The Building a Healthier Community was renamed The Mary Jane McDonald Building a Healthier Community Award in memory of Mary Jane to honor her commitment to serving the Licking County community. This year, Fostering Further was named as the 14th recipient of the award in recognition of their service to those involved in foster care.



# Community Outreach

Licking Memorial Health Systems (LMHS) firmly is committed to our mission to improve the health of the community. The best way to protect community health is to prevent injury and disease; therefore, LMHS devotes many resources to educating the public about healthier lifestyles and proper medical care. In addition, LMHS is committed to giving back to the community through support of local groups and events. The public is informed of all LMHS programs and health trends through press releases, local media, social media, the bimonthly *Community Connection* magazine, monthly Quality Report Cards and an extensive website.

LMHS partnered with many local organizations throughout 2018 for various events, including American Red Cross blood drives, Active•Fit events, Active•Senior events and the "For Your Health" 5K Run/Walk and 1-mile Fun Walk. Most of LMHS' programs and screenings are offered free of charge. Others are provided at a nominal cost.

# 2018 events, programs and sponsorships include:

# **January**

## **Events**

American Red Cross blood drive at LMH
Community Education Program – Plant-based Eating
Licking Memorial Hospital's 120th Birthday Celebration
– winter essentials and monetary donations by LMHS
employees to the Center for New Beginnings and
Salvation Army of Licking County

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure screenings at C-TEC

## Community Support

Central Ohio Technical College, Community Intercultural Relations Conference Table Sponsor Food Pantry Network, Supermarket Sweep Major Sponsor

Food Pantry Network, third year of five-year Capital Campaign commitment

Granville Recreation District, first year of three-year Wildwood Playground Renovation Project Granville Recreation District, sports team sponsorships Heath Sertoma Youth Athletic Association, sports team sponsor and home run fence banner renewal Lakewood Youth Baseball Association, Triple Sponsor Licking Valley Little League, Corporate Sponsor North Newark Little League, sports team sponsorships St. Vincent de Paul, Annual Appeal contribution Together We Grow Community Garden, annual

Welsh Hills Schools, Annual Auction Bronze Sponsor

# **February**

#### **Events**

Active•Senior Game Show

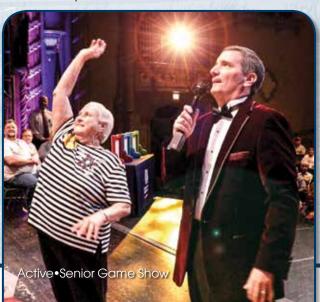
Community Education Program – Healthier For Life Corporate Breakfast Program – 2017: The Year in Review and a Look Ahead to 2018

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure screenings at C-TEC

The Heart Truth – A Red Dress Event Walk with a Doc program

# Community Support

American Cancer Society, Relay for Life of Licking County Platinum Sponsor and Denison University Silver Sponsor



American Red Cross, Power of the Purse Corporate Table Sponsor

Big Brothers Big Sisters of Licking & Perry Counties, Hall of Fame Sponsor and 6 Bowl for Kids teams

Central Ohio Irish Club, Shamrock Sponsor Granville Christian Academy, Spotlight Sponsor – Spring

Musical
Granville K-6 PTO, Rock of Aces Auction Gold Sponsor

Hebron Youth Softball, team sponsorship and banner renewal

Johnstown Choir Boosters, Beauty and the Beast Platinum Sponsor

Licking County 4-H, Annual Golf Outing Hole Sponsor Licking County Settlers, banner sponsorship

Licking Valley Athletic Boosters, All Sports Auction Platinum Sponsor

Mound City Little League, team sponsorship and banner renewal

Newark Catholic Athletic Association, baseball field sign renewal

Newark Catholic Athletic Association, Touch of Class Dinner and Auction sponsorship

Pataskala Area Chamber of Commerce, Silver Marketing Package and Basic Membership

Simon Kenton Council, Boy Scouts of America, second year of two-year Capital Campaign commitment

The Center for New Beginnings, Purse with a Purpose Coach Sponsor

The Works, Restricted Capital Campaign contribution United Way of Licking County, Women United sponsorship

contribution



# March

**Events** 

American Red Cross blood drive at LMH

Doctors' Day Recognition

Community Education Program – Healthier For Life

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure screenings at C-TEC

Walk with a Doc program

Wear Blue for Colon Cancer Awareness

# Community Support

American Heart Association, Licking County HeartChase sponsorship

American Red Cross, Licking County Chapter vehicle contribution

C-TEC, Outstanding Clinical Care Student of the Year contribution

C-TEC, Outstanding Medical Assisting Student of the Year contribution

Downtown Newark Association sponsorship

Excellence in Learning Community Co-op, Spring Auction for Education Bouquet Sponsor

Foundation for Hospice of Central Ohio, Hole Sponsor and team

Kiwanis Club of Newark, Gold Sponsor

Licking County Coalition of Care, Sustaining Sponsor Licking County Family YMCA, Don Edwards Park

sponsorship

Newark Youth Softball, team sponsorship

Simon Kenton Council, Boy Scouts of America, Licking County Mayor's Breakfast sponsorship St. Francis de Sales, Ladies Night Out Purse Bingo sponsorship

Thomas J. Evans Foundation, Everett Avenue Park sponsorship

United Way of Licking County, Annual Meeting Table Sponsor

Watkins Memorial Athletic Association, two-year press box sponsorship

Zonta Club of Newark, Champagne Luncheon sponsorship

# **April** Events

Active • Fit Health & Fitness Fest at the Licking County Family YMCA

Active•Fit Youth Wellness Program at The Energy Cooperative Earth and Energy Day

Active•Fit Youth Wellness Program Informational table at Youth Sports Opening Ceremonies – Southwest Licking, North Newark Little League, Licking Valley Baseball, Licking County Family YMCA

Active•Senior Dance

Community Education Program – COPD

Community Education Program – Dining with Diabetes

Community Roundtable with Manufacturers

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure screenings at C-TEC

Walk with a Doc program

# Community Support

American Childhood Cancer Organization, Karis' Cause 5K Run/Walk Gold Sponsor

American Heart Association, Licking County HeartChase player matching funds

Breathe of Hope, Breathe of Hope – Walk & Rally Take Out Lung Cancer sponsorship

Carol Strawn Center, Walk to Care for Alzheimer's Gold Sponsor

Downtown Newark Association membership

Food Pantry Network, Operation Feed Campaign contribution

Homer Volunteer Fire Department, Annual Golf Outing team

Johnstown United Methodist Church, Freedom Schools program Licking County Historical Society, Annual Golf Outing Eagle Sponsor

Northridge Youth Athletic Association, League Sponsor Rotary Club of Newark-Heath, Annual Brew Ohio sponsorship

Scholastic, Inc., Reach Out and Read Program Susan Mosure Memorial Fund, Golf4Autism Bronze Sponsor

Twentieth Century Club, Pro-Am Invitational Golf Tournament Platinum Sponsor

Weathervane Playhouse, WYART and New Year's Eve Gala sponsorship

# May

**Events** 

Active•Fit Youth Wellness Program informational table at Youth Sports Opening Ceremonies – Lakewood Softball, Granville, Heath, Mound City, NASA, Lakewood Baseball, Newark Youth Softball, Northridge

American Red Cross blood drive at LMH

Corporate Breakfast Program – Opioid Crisis: Facts and Solutions

Licking County HeartChase LMHS Family Movie Night

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure screenings at C-TEC

Park National Bank Shred-It Day

Pre-participation Sports Screenings for Licking County Student Athletes

Special Care Nursery Reunion Walk with a Doc program



Community Support

C-TEC, Golf Brunch and Outing sponsorship Drug Free Clubs of America, Drug Free program at Watkins Memorial

Equality Ohio Education Fund, Newark Pride sponsorship

First Baptist Church of Newark, Consuming Fire Outdoor Music Event Bronze Sponsor

Grow Licking County, first of three-year commitment for Grow Licking County CIC

Heath Athletic Boosters, Bulldogs Turf Field project contribution

Johnstown-Monroe Schools, Turf and Track Fund contribution

Kokosing Valley Junior Anglers, Fishing/4H Club event sponsorship

Lakewood Athletic Boosters, baseball banner renewal LCL-MVL All Star Football Game, All Star Football Game sponsorship

Licking County Family YMCA, Annual Golf Outing Ace Sponsor

Mental Health America, Lou Mitchell Memorial Golf Outing Tournament Sponsor

Mental Health America, membership contribution Newark Catholic Athletic Association, Golf Outing Hole Sponsor

Newark Development Partners Community Improvement Corporation, Summerfest Partner Sponsor

PBJ Connections, Annual Helping Horses Help Kids sponsorship

Rotary Club of Pataskala, Flags Over Pataskala Gold Sponsor

Rotary Foundation of Granville, Firecracker Five Race sponsorship

The Salvation Army, Civic Dinner and Auction sponsorship

TrueCore Foundation, Inaugural Golf Outing Tee Sponsor

# June

**Events** 

Active•Fit Mini-Triathlon Active•Senior Celebration

An Educational Dinner: Defeating Cancer

Camp Feelin' Fine – A day camp for children with asthma

Cancer Survivor Picnic

Community Education Program – Living Well with Hearing Loss

Community Education Program – Plant-based Eating Golf Gala

Habitat for Humanity

Hosted the Pataskala Area Chamber of Commerce Luncheon

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure screenings at C-TEC

Pre-participation Sports Screenings for Licking County Student Athletes

Walk with a Doc program

Community Support

Canal Market District, Farm Fair Partnering Sponsor Crohn's & Colitis Foundation, Inc., In support of David Subler, M.D., London Marathon

Etna Elementary PTO, Spaghetti Dinner & Auction for Handicap Accessible Playground donation

Heath Sertoma Youth Athletic Association, All-Star sponsorship

Lakewood Youth Football, banner sponsorship Licking County Chamber of Commerce, Dinner and Awards Celebration Silver Sponsor Licking County Family YMCA – Western Branch, Annual Mother/Son Event sponsorship

Licking County Governmental Preservation Society, Uniform Service Appreciation Event Captain Sponsor Licking County Governmental Preservation Society,

Jailbreak 5K contribution

Licking County Health Department, Annual Kickin' Ash Splash Pool Party sponsorship

Licking Land Trust, Farm to Fork Bronze Sponsor Licking Valley Biddy League Softball, All-star sponsorship

Licking Valley Little League, All-star sponsorship Newark Athletic Booster Club, 3-season Corporate Sponsor

Newark Catholic Athletic Association, Annual Newark Catholic Cross Country Invitational sponsorship

Newark Development Partners, White Field's Turf Replacement Fund contribution

Newark Township Fire Department Association, Breast Cancer Awareness Month contribution

Southwest Licking School District, Super Anchor Scoreboard Partnership, first year of six-year commitment

The Energy Cooperative, Bruce Sumner Memorial Golf Outing Birdie Sponsor

The Works, Restricted Capital Campaign, fourth year of five-year commitment

July

Events

Active•Fit Bowling

Camp Med – A 2-day camp for high school seniors interested in pursuing a career in the healthcare field "For Your Health" 5K Run/Walk and 1-mile Fun Walk at The Dawes Arboretum

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure screenings at C-TEC

Salvation Army Day Camp Walk with a Doc program

Community Support

Granville Area Chamber of Commerce, Annual Golf Outing Eagle Sponsor

Licking County Foundation, Nathaniel James Gard Memorial Scholarship Fund contribution

Ronald McDonald House Charities of Central Ohio, 2019 Nights of Rest for Licking County Residents contribution

Saint Vincent Haven, Charity Golf Outing Silver Sponsor



Scholastic, Inc., Reach Out and Read Program Southwest Licking Youth Football and Cheerleading, 3-year press box sponsorship

# **August**

**Events** 

Active•Fit Field Day

Active•Senior Brunch Walk

Acute Inpatient Rehabilitation Reunion

Camp A1C – A day camp for children with diabetes Camp Courage – A day camp for children dealing with

cancer

Community Education Program – Healthier For Life Community Roundtable with Athletic Directors

Corporate Breakfast Program – Joint Replacement at Licking Memorial Hospital

Hartford Fair, purchased steer for donation to Salvation

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure screenings at C-TEC

Pataskala Street Fair and Parade

Community Support

Boys & Girls Club of Newark, Capital Fund contribution Granville Kiwanis Foundation, Maple Leaf 5K and 10K Silver Sponsor

Granville Recreation District, Fall Sports sponsorship Habitat for Humanity MidOhio, New Construction and Rehabilitation Project sponsorship

Heath Community Arts Council, Oktoberfest Community Sponsor

Licking County Chamber of Commerce, Annual Golf Outing Hole Sponsor

Licking County Foundation, The Home for Central Ohio Youth Ballet Fund contribution

Licking County Players, Inc., Show Sponsor

Licking County Prayer Partners, Stewardship Sponsor

Licking Valley Biddy League, Biddy Football sponsorship

Newark Catholic Athletic Association, Volleyball sponsorship

Newark City Schools, Citizen of the Month Luncheon sponsorship

Newark-Granville Symphony Orchestra, Management Partner Sponsor

Northridge PTO, Walk-a-thon sponsorship Pelotonia, Licking Memorial Medical Staff Team sponsorship

Pelotonia, Team LMH sponsorship



Rotary Club of Pataskala, Battle for Broad Street sponsorship

St. Francis de Sales, Parish Festival sponsorship West Licking Historical Society, Hole Sponsor

September

**Events** 

American Red Cross blood drive at LMH Donor Appreciation Reception

HeartChase Kick-off

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure screenings at C-TEC

PRIDE Appreciation Open House Walk with a Doc program

Community Support

Habitat for Humanity MidOhio, HHI pledge payment Heartbeats of Licking County, sponsorship Licking County Courthouse Lighting Committee,

contribution

Licking County Foundation, gazebo restoration contribution

National Child Safety Council, Licking County Sheriff contribution

Rotary Club of Granville, Chili Cook-off sponsorship St. Luke's Church, Granville Turkey Trot sponsorship Young Life, Party with a Purpose Bronze Sponsor

October

**Fvents** 

Active•Senior Gourmet Gardener
Baby Expo
Be Wise...Immunize Flu Vaccine Clinic
Community Education Program – Dining with Diabetes
Community Roundtable with Educators

Community Roundtable with Police and Fire Chiefs
Interventional Cardiology Reunion
LMHS Family Movie Night – at Bryn Du Mansion
Ongoing monthly programs – Ask the Doc at Shepherd
Hill, LMHS Self-Management Diabetes Program,
Childbirth Education classes, CPR classes, blood
pressure screenings at C-TEC

Pink Strides 5K Safe Trick or Treat on the Square

Walk with a Doc program

Community Support

BHP of Central Ohio, Inc., Trivia Night Fundraiser sponsorship

Cheer Force One, CheerABILITIES team sponsorship East Ohio Robotics, Licking Valley FLL Tournament sponsorship

Granville Area Chamber of Commerce, Christmas Walking Tour Platinum Sponsor

Licking County Coalition for Housing, Annual Meeting & Luncheon Silver Sponsor

Look Up Center, contribution toward the purchase of Dental Clinic equipment

Mental Health America of Licking County, support for LOSS Team Dinner

Scholastic, Inc., Reach Out and Read Program Together We Grow, Honey Bee Sponsor



## **November**

## **Events**

Active•Senior Bingo

American Red Cross blood drive at LMH

Community Roundtable with LMHS patients

Habitat for Humanity

Lifetime Achievement Reception

Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood

pressure screenings at C-TEC

Pastoral Care Breakfast Walk with a Doc program

# Community Support

Equality Ohio Education Fund, Newark Pride sponsorship Heartbeats of Licking County, Contribution for BLS recertification

Licking County Chamber of Commerce, Groundhog Breakfast sponsorship

Licking County Chamber of Commerce, Local Leaders Breakfast sponsorship Licking County Chamber of Commerce, Rockin' Auction sponsorship

Licking County Family YMCA, Run, Run Reindeer 5K sponsorship

Licking County Family YMCA-Western Branch, Daddy's Little Girl Dance sponsorship

Newark Catholic Athletic Association, High School Girls' Basketball T-shirt fundraiser contribution

Newark Fire Department, Peer Support Training sponsorship

Scholastic, Inc., Reach Out and Read Program
The Salvation Army, Red Kettle Campaign contribution
West Licking Toy Drive Local 3025, Toy Drive
contribution

## December

## **Events**

Corporate Breakfast Program – Dementia and the Mind Newark Area Financial Planning Committee Meeting Ongoing monthly programs – Ask the Doc at Shepherd Hill, LMHS Self-Management Diabetes Program, Childbirth Education classes, CPR classes, blood pressure screenings at C-TEC Pataskala Christmas Walk and Parade Walk with a Doc program

## Community Support

Carol Strawn Center, George J. Matesich Memorial Euchre Event sponsorship

Friends of the Licking County Library, Dolly Parton Imagination Library sponsorship

Lakewood High School, Wrestling Team sponsorship Licking County Settlers, team sponsorship

Licking Land Trust, general contribution

Olympic Academy of Gymnastics, 2018-2019 Gold Sponsor

Par Excellence Academy, Annual Breakfast sponsorship Par Excellence Academy, second of five-year Capital Campaign contribution

Pathways of Central Ohio, 211 Crisis Hotline contribution

Tyler's Light, "Speak Up! Save a Life!" Program sponsorship

# **Speakers Bureau, Health Fairs, and Screenings –** In 2018, LMHS provided speakers and health screenings to the community through the following organizations and events:

Acuity Brands Lighting Health Fair

Anomatic

Ben Franklin Elementary Back to School Expo

Bloomberg Eye Center Canal Market District

C-TEC

C-TEC Open House

C-TEC Senior Citizens Day

Davis Shai House Dawes Story Trail

Denison University - Employee Health and Wellness Fair

Denison University – Relay for Life First United Methodist Church

Freedom School
Granville High School
Granville Middle School
Hanover Lions Club
Heath Fire Department
Heath Middle School
Hebron Health & Fitness

John Clem Elementary Open House

Johnstown Area Seniors

Johnstown Elementary Kendal at Granville

Kirkersville Elementary

Lakewood Middle School

Leads Head Start

Licking County Aging Program

Licking County Chamber of Commerce

Licking County Family YMCA

Licking County Government Health Fair

Licking County Public Safety Day Licking County Relay for Life

Licking County Task Force

Licking Valley Church of Christ Licking Township Fire Department

McGuffey Elementary

MedBen Miller Library My Place Child Care Newark High School Newark Kiwanis

The Ohio State University at Newark

Par Excellence Academy

Park National Bank Freedom Years Pataskala Chamber of Commerce

Pelotonia

Salvation Army Power for Life

Senior Living Expo

Shiloh Missionary Baptist Church Simon Kenton Council Cub Scouts

Spa on the Avenue

Southwest Licking Schools - Employee Health Fair

STEM on the Square

Tectum

Tri-Village Christian Church

TOPS

United Parcel Service

United Way Velvet Ice Cream

Watkins Memorial High School

We Walk by Faith

West Licking Fire Department

Women in Ministry

# **Development** Council

Approximately 75 community volunteers with diverse backgrounds and expertise serve on the committees of the Licking Memorial Hospital (LMH) Development Council, which was established in 1987 with the mission to increase charitable giving to the Hospital and to enhance and promote meaningful community relations resulting in the Hospital's ability to meet community standards and better serve its publics. LMH is financially sound, but remains subject to financial challenges, including government cutbacks in Medicare and Medicaid reimbursements, revenue shortfalls, and the continually rising cost of charity care. The LMH Development Council operates under the guidance of Licking Memorial Health Foundation (LMHF), a not-for-profit corporation that conducts fundraising activities for the benefit and support of LMH. Donations to LMHF enable LMH to provide for capital needs, services and programs that may otherwise go unfunded.

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<b>Executive</b>	$\sim$	mm	ittoo	۱
EXECUTIVE			IIIEE	7

Robert McGaughy, Chair David Shull, Vice Chair Glenn Abel Thomas Cummiskey John Gard Thomas Hall, M.D. Sally Heckman Cheri Hottinger Patrick Jeffries Chris Meyer James Mitchell Stuart Parsons

Robert Montagnese, LMHS President & CEO, Ex Officio Joyce Malainy, Ed.D., Ex Officio

# **Annual Support Committee**

Thomas Cummiskey, Chair James Mitchell, Vice Chair James Atkinson Tom Barnhill Michael Buskirk Mary Jane Carrier Phil Cassone Seth Conley
David Doney
Seth Ellington
Stacy Geller
Andrew Guanciale
Thomas Hall, M.D.
Donald Hill

Jeff James Nicole Judd Jerry McClain Mike McFarland Steve Schlicher Doris Spriggs Jack Stickle, II

Russell Suskind Doug Ute Charles Walker Jay Young

# **Community Relations Committee**

Sally Heckman, Chair Chris Meyer, Vice Chair Tony Adams Ryan Bernath Ed Bohren Karen Burger Marcia Downes Brad Feightner, Jr. Kurt Harden Brandon Hess C. Ann Howard Patrick Jeffries Melissa Johnston Rob Justice Willard (Bill) Kuhlwein Michele Layman Matthew Miller Thomas Mullady Robert O'Neill Diane Paetz Jennifer Utrevis

Jim Ward Linda Wiegand Gordon Wilken James Young

# **Education and Membership Committee**

John Gard, Chair Cheri Hottinger, Vice Chair Nate Adams Mary Albright Julie Barrett Gene Branstool David Brillhart Jack Crockford Terry Frame Nasie Gallagher Shari Gallup Todd Hartshorn Michael Higgins Joe Kurzawa Diane LeMay, M.D.
Dale Lewellen
Bonnie Manning
David Morrison
Richard Reed
Andre Sarap
Thomas Slater

Ben Streby Julio Valladares Charles Walker Ray Wilson

# **Fundraising**

Charitable donations help Licking Memorial Health Systems (LMHS) proactively respond to the growing healthcare needs of the community through the incorporation of the latest technological advances. To ensure that funds are available for equipment purchases, capital expenses and facility improvements, the Licking Memorial Hospital (LMH) Development Department works diligently to raise contributions to Licking Memorial Health Foundation (LMHF). The contributions provide capital for projects and programs that may otherwise go unfunded and are not used for salaries or general operating expenses.

In 2018, LMHF supported the installation of a new state-of-the-art nurse call light system at LMH that ensures a rapid alert process notifying physicians and staff of a patient's condition and needs. A touch screen station in all patient rooms connected to LMH's electronic medical record will allow the staff to quickly access important information about the patient's care. Physicians and nurses can use the system to send alerts to other staff members when help is needed. The system also will be used in conjunction with a colored lighting system mounted above the door in the hallway to designate patients who might need extra assistance for safety reasons, such as a fall risk or concern about infection.

# Community Cornerstone Club - The

Community Cornerstone Club is comprised of individuals and businesses who contribute \$100 or more to LMHF. In 2018, the Cornerstone Club had 218 members who raised \$37,325 toward the nurse call light system at LMH. Donors receive a Main Street Collection recognition piece at each \$500 milestone of giving. The 2018 addition to the Main Street Collection, a replica of LMH - Tamarack, recognized donors who have reached the \$10,000 level of giving.

The Caduceus Society - Physicians have a special opportunity to lend financial support through The Caduceus Society, which is a prestigious giving level for physicians who pledge a gift of \$10,000 or more over a period of 10 years. New members in 2018 included: Dr. and Mrs. Chuck C. Cho; Sean and Mae Gallagher; The Hagele Family; Drs. Karen Smith-Silone and James Silone; and Dr. Hinsta A. Tewoldemedhin and Family. The Caduceus Society has a total of 91 members.

continuation of excellent healthcare services. The Golden Corporate Honor Roll has a total of 12 members.

The John Alford Fellowship - The John Alford Fellowship gained five new members in 2018 – Brad & Erin Allen; Dr. Richard and Jane Baltisberger; Audrey K. Bennett, M.D.; Lori J. Elwood, M.D.; and Dr. David and Pamela Subler - for a total of 41 members. The John Alford Fellowship was created to memorialize the extraordinary commitment of LMH's long-time supporter, John W. Alford. Members pledge a minimum of \$25,000 over 10 years.

Schaffner Society, which now has a total of 119 members. The William Schaffner Society was created in memory of William Schaffner, the first chairman of the Licking County Hospital Commission. Members pledge a minimum



**Roll -** The Golden Corporate Honor Roll distinguishes companies which have made a total commitment of \$10,000 or more to LMH. Participation in this program signifies the company's alliance with the Hospital to ensure the



**Platinum Circle -** The Platinum Circle is reserved for LMHF's business and corporate donors who have contributed a minimum of \$25,000. These gifts enable LMH to purchase new equipment and provide additional services to meet the healthcare needs of the residents of Licking County. The Platinum Circle has a total of 14 members after the Willard E. Smucker Foundation made a generous commitment in 2018.



Benefactor Level - Benefactors are special friends of LMH, both individuals and businesses, who support the LMHS mission to improve the health of the community by donating \$50,000 or more. LMHF has 12 Benefactor Level contributors. including eight individuals and four corporations. Shari Hively and John and Anne Peterson joined this prestigious group in 2018.

Founder Level - Founder Level members are altruistic individuals who have made outstanding contributions to LMHF by providing gifts of \$100,000 or more. LMHF is fortunate to have 20 Founder Level memberships.

LMH Golf Gala - The annual LMH Golf Gala took place at the Denison Golf Club at Granville on June 18, with Ann and Tom Mullady serving as

honorary chairs. The Echo 24 team, which included Mike Dallas, Tony Gunter, Michael Lynden and Gary McRoberts, took first place in the tournament. This year's Club Sponsor (\$7,500) was Denison University. Ace Sponsors (\$5,000) included Frontier Remodeling Co.; John Hinderer Honda; Dr. Donald G. & Patsy Jones; Matesich Distributing Company; MedBen; Park National Bank; Stedman Floor Co., Inc; Jack W. Stickle, II; and Surgical Interventions, LLC. Eagle Sponsors (\$2,500) included All Weather Systems; AssuredPartners; Claro Healthcare; Claypool Electric; Columbus Springs Hospital; Courtesy Ambulance, Inc.; Delta Dental; The Energy Cooperative; Gutridge Plumbing, Inc.; Interim Healthcare of Newark; The Jerry McClain Companies; Kessler Sign Company; Limbach Company, LLC; Mill Tech, LLC; Northpoint Ohio; PNC Bank; Robertson Construction; Scott Peterson of General Graphics; Shumaker Construction, Ltd.; SmartBill, Ltd.; US Foods; Vocera; and Waste Away Systems. The Driver Sponsor (\$1,500) was Coughlin Chevrolet in Pastaskala, the Links Sponsor (\$1,500) was Greenfield/Lewis Investment Counsel, and the Pro Sponsor (\$1,500) was Arlington/Heath/ Tuscany Gardens. Birdie Sponsors (\$1,000) included Brett Lowe Mechanical, Inc.; Canteen/ Franklin Services; Coca-Cola; Corna Kokosing Construction; NBC4 WCMH TV; Reese, Pyle & Meyer, PLL; 89.3 The River; Rotary Club of Newark, Ohio; Staples Business Advantage; Sunny 95; TAD Sports; and WHIZ Media Group. A total of 118 golfers played in the 2018 Golf Gala, which raised more than \$171,000 to benefit the new nurse call light system.

**PRIDE** - Employees have a special opportunity to support LMHS with charitable contributions through payroll deductions to PRIDE (Providing Resources in Dedicated Employees). As of December 2018, PRIDE had 778 members. Since 1987, PRIDE contributions have raised more than \$2.8 million.

**Paving Our Future Commemorative** Bricks - The LMH Development Council offers a distinctive way to recognize family members, friends or organizations with commemorative bricks. Personalized bricks are available in two sizes and are placed in one of LMH's exterior walkways. A total of 10 commemorative bricks were purchased and placed on the grounds in 2018.

**Honorary and Memorial Giving Program -**

Many community members appreciate the opportunity to pay tribute to a loved one, commemorate a special event or celebrate a recovery through monetary contributions that benefit LMH. In 2018, LMHF received three honorary and 46 memorial donations.

**Doctors' Day Donations -** In recognition of Doctors' Day on March 30, community members are invited to express appreciation for a favorite physician by making a donation to LMHF in his or her name. A total of 43 physicians were honored with donations in 2018.

Cradle Roll - The births of 60 babies were commemorated through gifts to the Cradle Roll program in 2018. Gifts of \$150 to \$249 receive a handcrafted step-up stool, while gifts of \$250 or more receive a handcrafted child-size rocker. The name of the baby and donor are placed in the Cradle Roll log in the LMH Main Lobby for any gift of \$25 or more.

# **TWIGS**

Since 1950, local TWIGS (Togetherness, Willingness, Imagination, Giving and Sharing) committees have donated more than \$5.5 million towards equipment and capital purchases at LMH. They raise funds year-round through sales and special events. In 2018, TWIGS contributed \$184,126.60 to the Hospital.

There are four active TWIGS committees that continue to support LMH. In recognition of their efforts, an annual dinner is held each spring. The 2018 chairs of the individual TWIGS committees were: Terri Charles – TWIGS 6, Diane Martin – TWIGS 8, Sharon Wills – TWIGS 13, and Janet Wells – TWIGS 24.

Executive Board officers are: Steve Schlicher (middle left), Chair and Corresponding Secretary; Lynne Rotruck (left), Vice Chair and Assistant Treasurer; and Darlene Baker (right), Treasurer; and Judy Marshall (middle right), Recording Secretary. For information about becoming a TWIGS member, please call (220) 564-4084.



# **Volunteers**

In 2018, an average of 191 volunteers donated 30,187 hours of their time to perform many tasks that range from assisting with patient transporting to delivering newspapers, mail and greeting cards. LMH is proud of its committed volunteers for donating their time to improve the health of the community. In recognition of their service, an annual dinner is held each spring. The members of the 2018 Volunteer Executive Board were: Phil Cassone (middle right), President; Sue Hopper (right), Vice President; Pam Sturm (middle left), Corresponding Secretary; and Lori Brown (left), Recording Secretary.

Jaidyn Adkins lanet Anderson Janice Banks Michael Barker **Janice Bennett** Maxine Binckley Sheryl Bindley **Bob Brooker** Lori Brown Bill Butler Marie Carman Philip Cassone Beverly Catalano **Joyce Clemings** Eddie Cline Carolyn Cline Ruth Coen Mary Craig Nancy Criswell Donna Daniels

Caeli Davis Karen Dellner Dave Douglas Kay Eclebery Bill Fielding Nadine Fuller Robert Gabe Connie Gelfer Elinore Giles Lois Grimm Rene Halblaub Karen Jo Hamilton Gary Hamilton Harry Harper Karen Hedrick **Emily Heeralal** Connie Helms **David Hiatt** Hope Hindel Sue Hopper

**Audrey Houlis** Diana Hufford Maxine Keith Cindy Kikeli Julie Krouse Dolly Landrum Thomas Le Blanc Arleen Leatham Melissa Loomis Azaria Mango Marla Martin **Emily Mason** Thelma McCurdy Mackenzie McClure Candy McLaughlin Kristen Merz Polly Mitchen Ethan Mora Gary Morton Jarah Nelson

Helen Norris Margaret Oakleaf Joan Omlor Bryanna Osborne Ralph Ottensmeier Nancy Samson Elana Schlansky Joanne Schmoll **Esther Severe** Susan Shaffer Patricia Shipp Ian Smith Alan Smith **Audrey Snow** Rebeka Sok Cynthia Stankunas Mary Stewart **Denny Stewart** Robin Stukey Pam Sturm

Madeline Su Maria Taylor Mary Tebben **Brenda Tompkins** Moin Vahora Kim Vohs **Joann Walton** Emma Warn Sue Weidland Nathalie Weiss Leah Welker Naomi Wilder Sue Wiseman Sue Wolfe Roger Yekisa Carol Yost Marilyn Yost Gracie Young Matthias Young



# Facts at a Glance

# 2018 Statistics

# **Auxiliaries**

Volunteers/TWIGS (hours):	30,187
TWIGS (dollars):	\$184,127
Development (dollars):	\$614,138

# **Charity and Uncompensated Care**

In 2018, Licking Memorial Health Systems (LMHS) provided \$42.9\* million in uncompensated care at standard charges, of which \$14.8\* million was charity care.

LMHS has provided more than \$605\* million in uncompensated care at standard charges since 1995, the year that Licking Memorial Health Professionals was formed.

The total cost of uncompensated care to LMHS in 2018 was \$15.4\* million. The total cost of uncompensated care since 1995 has been \$272\* million.

# **Licking Memorial Hospital Statistics**

Total registered beds:	227
Coronary:	
Intensive Care:	
Medical/Surgical:	121
Obstetric:	
Psychiatric:	9
Nursery:	28
Acute Inpatient Rehab:	
Chemical dependency:	
Admissions:	
Average daily census (includes observation):	
Average stay (days):	
Emergency Department visits:	

Patient days:	
Patient meals served:	97,491
Babies delivered:	1,033
Laboratory tests:	809,722
Pharmacy units:	
Pounds of laundry:	1,897,983
Urgent Care visits:	42,471
Radiology procedures:	
Radiology, ultrasound:	
Radiology, CT scans:	
Radiology, MRI scans:	4,817
Rehabilitation, Occupational Therapy procedu	ures: 11,699
Rehabilitation, Physical Therapy procedures: .	59,188
Surgical procedures:	
Inpatient:	2,409
Outpatient:	
Medical Staff (Active):	
Medical Staff (Consultants):	60
Full-time equivalent employees:	1,463
Salaries/benefits:	
Operating expenses:	\$192,851,630*
Licking Memorial Health Professionals S	
Number of physician practices:	
Number of physicians:	
Physician practice patient encounters:	399,516
Average companies served per month	
by Occupational Health:	
Full-time equivalent employees:	
Salaries/benefits:	\$67,254,148*

Operating expenses:.....\$83,118,803\*

\*Unaudited

# 2018 Donors

Every donation, regardless of amount, that benefits Licking Memorial Hospital helps our mission to improve the health of the community. Many aracious community members chose to honor friends, family members or physicians, or remember loved ones with a monetary aift to Licking Memorial Health Foundation in 2018. Donations may be restricted to a specific program or service or allocated to the general account, allowing Licking Memorial Health Systems to use the gift for the most urgent need. All gifts are tax-deductible to the extent allowed by law. For more information, please contact Veronica Patton, Vice President Development & Public Relations, at (220) 564-4101.

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